



Building Well-Being Together

Creating a vision for the future of human services



“Do the best you can until you know better.
Then when you know better, do better.”

- Maya Angelou

Building Well-being Initiative Overview

- The Oregon Department of Human Services (ODHS) administers programs that provide basic services and supports for children, adults, and families.
- ODHS programs can help with some basic needs, but not everyone has equitable access to those services and supports. People slip through the gaps, and sometimes the services don't really meet people's needs.
- ODHS wants to better support people, to help them truly improve their lives and their long-term outcomes.
- **The Building Well-being Initiative seeks to rally ODHS, its programs, partners, Tribes, and community to work together to close the gaps between services and supports and invest in community and upstream solutions, so that all who live in Oregon, regardless of race, identity, age, disability or place, have the needed supports to achieve whole well-being for ourselves, our families, and our communities.**



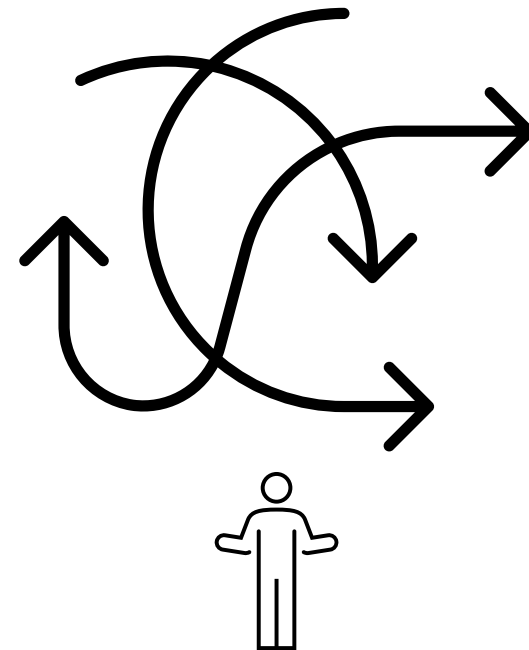
Meet Amanda...



People, Families, and Communities are Asking for Change

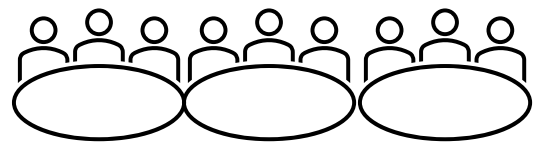
Common barriers:

- No affordable housing
- Low paying jobs without benefits
- Lack of transportation options
- Limited behavioral health resources
- Rising cost of living increases
- Limited child-care options
- Benefit levels don't match actual need
- Providers having difficulty hiring and retaining staff
- Programs siloed by funding source with gaps in between and no hand-off
- The benefits cliff making it hard to improve life
- Bureaucratic hoops at all levels (eligibility, policy, contracting, etc.)
- No help navigating the tangled web



How We Can Support What People Need

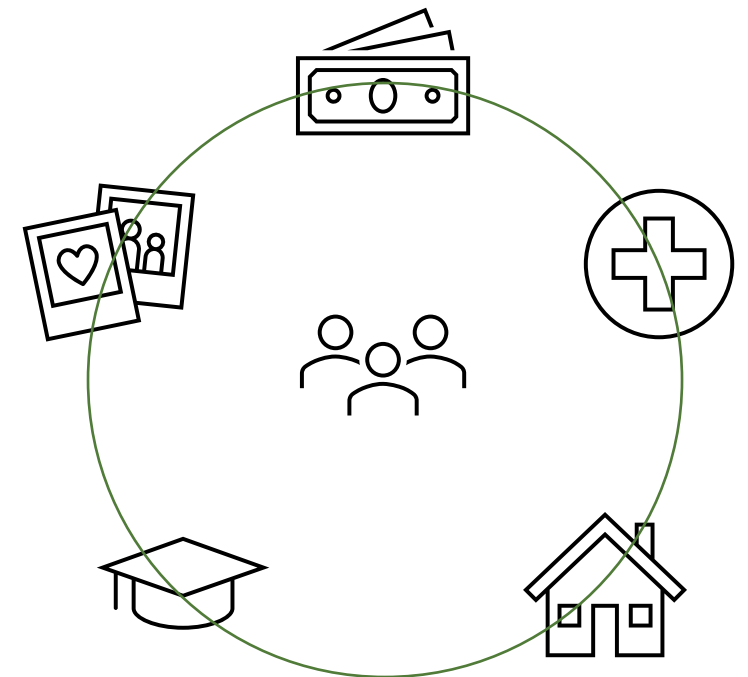
Community, government, businesses, and people with lived experience **partner at all levels**



To identify and **close the gaps** between services and invest in **community-led** and **upstream solutions**



That better support **the whole well-being** of all people, families, and communities.



How We Approach the Work

- **The Oregon Department of Human Services inclusively leads with race and intersectionality in order to address the roots of systemic oppression that impact all protected classes.**
- **We are dedicated to making services, supports and well-being accessible to all.**
- **We are committed to partnering with communities to develop and deliver policies and programs that are equitable and improve community conditions.**
- **Staff and communities will know services and supports are working when all who live in Oregon, regardless of identity or place can achieve well-being.**



What We're Working On

We want to work with people and communities to improve outcomes. At the agency level, this means identifying the policy-level changes that are needed. It means redesigning programs with community so those programs provide what people want and need. And, it means investing directly in community solutions and upstream supports to directly impact children, adults and families.

Examples	Level	Goal and Outcomes
Economic Stability Policy Agenda	Agency	Determine key impacts on economic stability and make policy changes to move the needle on outcomes
Data Sharing and Social Determinants of Health	Agency	Share data to identify crossover populations and effective interventions across programs/agencies
Temporary Assistance for Needy Families (TANF) Redesign	Program	Redesign TANF based on community feedback to improve life outcomes and meet needs
Community Partner Expanded Access to Eligibility System	Program	Improve access for diverse communities to basic services through trusted partners in the community already doing the work
Rogue Hub Collaborative	Local	Work across silos in health, human services, and housing to improve overall well-being of wildfire victims and others in need
Community-led Initiative Funding	Local	Provide funding for community organizations to fill the gaps in the service array and individual and family needs

Phases of Growth

- Listen to community, Tribes, staff, and partners to learn about needs, gaps and innovative solutions
- Strengthen relationships with community and Tribes
- Begin to co-create an ODHS strategic plan with community and Tribes
- Complete the strategic plan and implement in stages
- Invest in equity and community and Tribal solutions
- Make changes to people, budget, culture, and organizational structure
- Work with community, Tribes, and partners to fill gaps and create a full continuum of care and support
- Imbed culture of inclusion and empowerment across ODHS

2022

2023

2024

2025

Next Steps

1. What are the gaps and barriers you see in your experiences with ODHS?
2. What efforts do you see underway that align with this future direction?
3. What would you or people you know (friends, family, neighbors) need in terms of support to achieve well-being?

Connect with us and let us know your thoughts and ideas at
building.wellbeing@dhsosha.state.or.us



The seal of the State of Oregon is a large, circular emblem in the background. It features an eagle with wings spread at the top, a ship on the water, a plow, and a sheaf of wheat. The text "STATE OF OREGON" is written around the top inner edge, and "1859" is at the bottom. A banner across the middle reads "THE UNION".

Thank you