

Adult Foster Home Provider Alert

Policy updates, rule clarifications and announcements

Date: September 2, 2022
To: APD Adult Foster Home Providers
From: Safety, Oversight and Quality Unit
Topic: **Provider Payments**

The payments for August services in Adult Foster Home payment system (512) were scheduled to be mailed/direct deposited on September 2, 2022. However, most of the payments were not released due to a systems issue. The 512 suspend screen (SCFP) displays the following error message for each payment that is impacted:

ER278 TOA Code on 512 must match TOA Code in IE Elig

This error message can't be resolved by local offices. The OIS team is working on a solution for this issue. The error message will be cleared by OIS once a resolution is in place.

Currently, OIS estimates payments will be mailed/direct deposited on September 6, 2022. Payments should be received within 5 business days after this date.

If you have any questions about the information shared in this alert, please contact APD.AFHTeam@dhsaha.oregon.gov