

Adult Foster Home Provider Alert

Policy updates, rule clarifications and announcements

Date: October 24, 2022
To: APD Adult Foster Home Providers
From: Safety, Oversight and Quality Unit
Topic: **New text alert system**

The provider alert system has long been the standard means of communication between the Oregon Department of Human Services (ODHS) and adult foster homes (AFH) licensed with Aging and People with Disabilities (APD). We are excited to announce that effective today, we have implemented a new texting system that will also be used for critical announcements and communications.

APD AFH providers, administrators, and caregivers can now text the word **CARE** to 888-308-6327 to subscribe to these alerts. It is important to note that text messaging will be limited to **critical announcements** only, such as fire and other natural disasters, potential impacts on payments, or other significant announcements requiring timely notification. If at any time you wish to unsubscribe to these alerts simply respond with the word **STOP** to opt out.

If you have any questions about this program, please contact the AFH policy team at APD.AFHteam@odhsoha.oregon.gov