



Dear Care Provider,

The deadline for state-required refresher training is coming up soon.

You must complete all 12.5 hours of your training by June 30, 2022. If you do not finish by the deadline, you will receive a termination notice from the state.

Please go to CarewellSEIU503.org/refresher or scan the code below to register or log back in to your training.

Please make your plan to finish before the deadline so you can continue to provide care to your consumer. There are many options to help fit training into your schedule:

- You can take the self-paced modules of Online Refresher at any time that works for you. You can stop and start as often as you need. Some care providers complete it all in one sitting. Others do just an hour a day.
- Carewell offers Refresher Workshop sessions throughout the week, including nights and weekends. Pick a session that fits best into your schedule.



If you need support such as access to training in another language or format, please reach out to Carewell by phone at 1-844-503-7348 (Monday-Friday, 8am-6pm) or email at CarewellSEIU503training@RISEpartnership.com.

If you do not finish your training by June 30, 2022, and receive a termination letter from the state, you will have the opportunity to appeal the decision if you so choose. If you complete all the training within the appeal period provided in the notice of termination, then you will not be terminated.

The work you do to provide care is so important, and ensuring everyone receives the care they need is crucial to our communities. Thank you for finishing your training requirement in time so you can continue to provide essential care.

525 NE Oregon Street, Portland, OR 97232 • Phone 1-844-503-7348 • carewellseiu503training@RISEpartnership.com • CarewellSEIU503.org



Carewell SEIU 503 is the family of training and benefits hardwon by SEIU 503 homecare and personal support providers to enhance their lives. Delivered clearly, easily and reliably, these benefits offer the stability, health, skills and training workers deserve.

All benefits are delivered by RISE Partnership, a worker-centered benefit support service.