

OHCC Training Committee Meeting Summary

February 24, 2021

550 Capitol St., Salem, OR 97301 (remote meeting)

Remote attendees

- Rebecca Hill, Creating Opportunities; Committee Chair
- Roberta Lilly, OHCC Training Manager
- Lindsay Vanderworker, APD Program Analyst
- Traci Lerner, APD Policy Analyst
- Pam Saepharn, HCW Coordinator-Multnomah County
- Noel Suarez, Personal Care Program (Health Systems Division)
- Mathew Rapoza, APD LTCSS Manager
- Mackenzie Harding, OHCC Training Team Admin

January meeting notes to be reviewed and approved in March

February committee meeting notes:

The February committee meeting time was utilized to host a Family Caregiver as Paid Provider course. The Workgroup for this course development included community partners, stakeholders, a commissioner, and policy team members from ODDS, APD and HSD/OHA. The workgroup reviewed the previous workgroup's progress, documents and attended breakout sessions that were focused on both PSWs and HCWs needs.

Some of the key elements were discussed as important to be part of the future course content:

1. Boundaries: provide support for helping the PSW/HCW understand of the importance of "healthy" boundaries. Setting, keeping, and discussing boundaries with the individual receiving services.
2. Helping the PSW/HCW achieve success as they take on this new role of paid provider.
3. Understanding when the paid provider role stops and when it starts (switching roles so everyone is aware).
4. Understanding the many different roles/acronyms, such as guardian, conservator, Employer of Record, Authorized Rep, etc. (develop a resource document).

5. Caregiver fatigue. What about other support? When you feel like there is no one else to help, what are the options? Support for workers.
6. Policies that are important to know!

Additional input needed from individuals receiving services; what are their thoughts and needs and what would they like to see in the class?

Family caregiver course development

The committee discussed the next steps in developing the future course that will be focusing on family caregivers who are paid to provide care. There will be two courses developed, one for HCWs and one for PSWs. This committee reviewed the previous workgroups outcomes and began planning the next workgroup that will take place during the February committee time slot.