

OHCC Training Committee Meeting Summary

March 24, 2021

550 Capitol St., Salem, OR 97301 (remote meeting)

Remote attendees

- Rebecca Hill, Creating Opportunities; Committee Chair
- Roberta Lilly, OHCC Training Manager
- Lindsay Vanderworker, APD Program Analyst
- Traci Lerner, APD Policy Analyst
- Pam Saepharn, HCW Coordinator-Multnomah County
- Noel Suarez, Personal Care Program (Health Systems Division)

March committee meeting notes:

Family Caregiver as Paid Provider: Reviewed the Family Caregiver as Paid Provider committee notes; discussed receiving feedback from policy team on important information to share or provide as resources during the class. Still to come is scheduling the 2nd workgroup to wrap up the findings.

The February committee meeting time was utilized to host a Family Caregiver as Paid Provider course. The Workgroup for this course development included community partners, stakeholders, a commissioner, and policy team members from ODDS, APD and HSD/OHA. The workgroup reviewed the previous workgroup's progress, documents and attended breakout sessions that were focused on both PSWs and HCWs needs.

Some of the key elements were discussed as important to be part of the future course content:

1. Boundaries: provide support for helping the PSW/HCW understand of the importance of "healthy" boundaries. Setting, keeping, and discussing boundaries with the individual receiving services.

2. Helping the PSW/HCW achieve success as they take on this new role of paid provider. Understanding when the paid provider role stops and when it starts (switching roles so everyone is aware).
3. Understanding the many different roles/acronyms, such as guardian, conservator, Employer of Record, Authorized Rep, etc. (develop a resource document).
4. Caregiver fatigue. What about other support? When you feel like there is no one else to help, what are the options? Support for workers.
5. Policies that are important to know!

Additional input needed from individuals receiving services; what are their thoughts and needs and what would they like to see in the class?

PACE Update: Roberta provided an update on PACE and how it will change/improve some of our processes for accessing classes. We reviewed the website and discussed some of the pilot changes, including moving classes from iLearn to PACA; Certification dashboard; registering for Cohorts for webinars; taking assessments and evaluations.

Registry Updates: Roberta reviewed the Registry updates and how each user will need a unique email for each account. For example, a worker with more than one type of specialty will need an email for each specialty.

Class Reports and Certifications Reports: Reports were reviewed; some changes in format for the class report will be in place soon. This will provide a better visualization of the data.

Commission of the Blind courses: The Commission of the Blind (COB) is refreshing course material and will be providing a course that will be launched in late spring, early summer. COB used to offer a class and will be creating new curriculum for this new course.

