



**Developmental Disabilities
Mental Health (DD/MH)
Committee**

Wednesday, June 2nd, 2021 – 10:00 AM to 11:30 AM
550 Capitol Street NE, Salem, OR 97301
Zoom Meeting 16091036602
Password: 781959

<https://www.zoomgov.com/j/16091036602?pwd=bmFyUCt0dmRwOTRPSFU2MFBGc1dFUT09>

| Attendance | | |
|--------------------------|----------------------------|--------------------------------|
| Committee Members | Title/Organization | In-Person/By Phone |
| Marsha Wentzell | Commissioner | Phone |
| Rachel Simpson | Advocate | Absent |
| Ruth Geislinger | Consumer – Chair | Phone |
| Rebecca Hill | Family Member | Absent |
| Katie Rose | Advocate | Absent |
| Marilyn Schuster | Family Member | Absent |
| Christine Maciel | APD Health System Division | Absent |
| Shelly Reed | ODDS | Absent |
| Wrex Holcomb | Umatilla County CDDP | Phone |
| Joy'e Willman | SEIU, PSW | Phone |
| Rachel Hansen | SEIU | Phone |
| Rebecca Smallwood | ODDS | Absent |
| Elizabeth Collins | PSW, Parent | Phone |
| Heather Santesson | PSW/ Behavior Professional | Phone |
| Guests | Title/ Organization | In-Person/ By Phone |

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|--------------|-------------------------------|-------|
| Brian Harvey | OHCC prospective commissioner | Phone |
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| Staff | Title | In-Person/By Phone |
|-------------------|----------------------|--------------------|
| Cheryl Miller | Executive Director | Absent |
| Patrick Van Orden | OHCC Program Analyst | Phone |
| David Vining | Training Specialist | Absent |
| Nancy Janes | ERC Coordinator | Phone |

| Agenda Item | Presenter/Facilitator |
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| Introductions | Ruth Geislinger, Chair |
| Adoption of Meeting Agenda | Ruth Geislinger, Chair |
| Review / Approval of Minutes / Dinamica | Ruth Geislinger, Chair |
| Training Report | Roberta Lilly, Training Manager, OHCC |
| Workers' Compensation Report | Kelly Rosenau, Workers' Compensation Coordinator, OHCC |
| Resources for PSWs | Patrick Van Orden, Program Analyst, OHCC |
| Employer Resource Connector Coordinator Report | Nancy Janes, Employer Resource Connector Coordinator, OHCC |
| Updates / Announcements / Resources | All |
| Adjournment | Ruth Geislinger, Chair |

| Meeting Summary |
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| <p>The minutes from the last meeting were approved.</p> <p>Ewnetu Shegaw was approved to be a member of the DD MH Committee.</p> |

Training report

Roberta Lilly discussed the no show rate. The “no-show-rate” measures if a worker has registered for a course but does not attend/complete the course, nor cancels 24 hours before. Registering and not showing-up nor cancelling within 24 hours, counts as the worker “no showing” for the course. The measure aimed to disincentivize workers from registering, but not attending courses. Some issues with the no-show-rate:

- The no show rate was not achieving its intended purpose
- It goes back too far (workers being penalized for classes not attended years ago)
- Workers felt the measure was unfair.
- Staff had to manually enter no show information.

During the last OHCC training meeting, they asked and gained approval to get rid of the no-show-rate.

The Training team has made changes to the PDC webpage. Click here for the new PDC webpage.: <https://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCC/PSW-HCW/Pages/Professional-Development-Certification.aspx>

Roberta went over the training report. Of note:

- OHCC Training had over 1K attendees. They are approaching a level of attendance achieved during the in-person classes (pre-Covid) era.
- Workers find it easier to turn out for webinars.
- OHCC Training is offering the PDC cohort in different languages
- They are running an enhanced course every Monday and a COMPASS course every month.

The training team is developing new classes: one is a parents as paid provider class and the other is a drivers' safety as an on-demand class. Intercultural communication is also being developed as an on demand and webinar course.

OHCC training is planning on going back in the classroom in the fall, but that is based on executive approvals.

Workers' Compensation Report

- 15 claims filed by PSWS. 42 was the average age. 6 were non-disabling claims. All the 15 had health insurance. That is important in the case of the case being denied.
- No car accidents to report.
- Three claims filed by PSWs that live with their employer. We look at those closely.

Kelly discussed the most common causes of injury.

- Back is the number one injured body part.
- You also see a pelvis and thumb injury this quarter. The pelvis injury involves the worker having to lift employer during an emergent situation. The thumb injury: involved a drill bit that was drilled into a worker's thumb(s)
- and an injury involving an employer hurting her back while chasing mounted employer—the employer was horse riding, apparently. Worker had to help employer dismount and corral horse.

Someone asked about the repercussions for making a false claim. There are repercussions for making a false claim: they would simply deny the claim, but if fraud was involved it could be more.

Resources for PSWs

Trauma Informed Oregon

This offers many resources around trauma informed care as well including equity, collaboration, affinity spaces and other helpful topics.

<https://traumainformedoregon.org/>

This is also the organization that offer the 4 modules of Trauma Informed Care Training Models we discussed. They can be accessed by anyone in the

community. These can also be found on the Trauma Aware OWL and accessed through iLearn.

<https://traumainformedoregon.org/tic-intro-training-modules/>

The Racial Equity Support Line

The Racial Equity Support Line is a service led and staffed by people with lived experience of racism. We offer support to those who are feeling the emotional impacts of racist violence and microaggressions, as well as the emotional impacts of immigration struggles and other cross-cultural issues.

<https://www.linesforlife.org/racial-equity-support-line/>

ERC Report.

- There is a pick-up in the numbers of people receiving mental health services.
- The ARC of Oregon is taking up Deschutes County.
- Someone commented about the ERC resource sheets: there should be a listing on the sheet for how to find more resources--- there should be a number available to call.
- Someone asked about the disparity between the number of folks served in different areas. They are trying to schedule virtual meet and greets to address this issue. They are focusing on the ARC. And area 7 coming online they need to be introduced to the new area. So, they are doing meet and greets to clarify what exactly is expected of them. They also want to know the secrets of the Arc's success.

