



**Developmental Disabilities
Mental Health (DD/MH)
Committee**

**Wednesday, November 3rd, 2021 – 10:00 AM to 11:30 AM
550 Capitol Street NE, Salem, OR 97301**

Attendance		
Committee Members	Title/Organization	By Phone/Absent
Marsha Wentzell	Commissioner	Phone
Ruth Geislinger	Consumer – Chair	Phone
Rebecca Hill	Family Member	Absent
Katie Rose	Advocate	Absent
Marilyn Schuster	Family Member	Phone
Shelly Reed	ODDS	Phone
Wrex Holcomb	Umatilla County CDDP	Phone
Joy'e Willman	SEIU, PSW	Phone
Rebecca (Becky) Smallwood	ODDS	Absent
Elizabeth Collins	PSW, Parent	Phone
John Griffiths	Advocate	Phone
Ewnetu	Tsegaw	Phone

Guest	Title	By Phone/Absent
Cassidy William	APD Provider Time Capture Operations and Policy Analyst	Phone
Staff	Title	By Phone/Absent
Roberta Lilly	OHCC Training Manager	Phone
Massarra Eiwaz-Ransom	Chair/OHCC DD-MH Coordinator	Phone
Nancy Janes	ERC Coordinator	Phone

Agenda Item	Presenter/Facilitator
Introductions	Ruth Geislinger, Chair
Adoption of Meeting Agenda	Ruth Geislinger, Chair
Review / Approval of Minutes / Dinamica	Ruth Geislinger, Chair
PTC DCI updates	Cassidy Williams, APD Provider Time Capture Operations and Policy Analyst
OHCC & SEIU 503 Bargaining Update	Joy'e Willman, DD/MH Committee Member
OHCC Training Updates	Roberta Lilly, OHCC Training Manager
Updates from Committee Members	All
Announcements / Resources	All
Reengaging Mental Health Community	Ruth Geislinger, Chair Massarra Eiwaz-Ransom, Chair/OHCC DD-MH Coordinator
Adjournment	Ruth Geislinger, Chair

Meeting Summary

Minutes are approved

PTC DCI, by Cassidy Williams, APD Provider Time Capture Operations and Policy Analyst

We looked at some numbers,

- 9/26-10/9 pay period: 81.6% of providers with authorizations have entered time.
- 0/10-10/23 pay period: 81.7% of providers with authorizations have entered time.
- 0/24-11/6 pay period (current): 73.4% of providers with authorizations have entered time.
- EVV compliance is at 69.2% - really good number
- Help desk
- Gave a Support Avenue update
- Case managers reporting that there are a lot of questions coming from providers

Pain Points

- Local offices – staff members already dealing with IT changes, workers at capacity and we are dealing with staff shortages and they are taking a lot of staff time for the time entry.
- Consumers – general lack of technology access
- Providers – the timing for the mandatory training for the providers changes and the timing was all at once and have heard that it was not helpful. This is resulting in providers not getting full payments. We are working on getting the times corrected and trying to get providers not have overtime entries.

Successes

- Local offices
- Consumers

- Providers

PTC Project Phases

1. The first phase rolling out an EVV compliance system
2. Phase 2 – to create connections between PTC and the mainframe and that will cut down on a lot of work the staff has to do. But with that phase, there will not be an impact on the providers
3. Phase 3 – we will be bringing other programs and will allow us to connect all programs

Determining our next steps

Cassidy asked, how often does DD MH Committee want to have PTC topics at meetings?

- The consensus came from everyone from the group to do quarterly updates.

Another question from Cassidy was: does DD MH Committee want to receive a quarterly written update from PTC on key topics and FAQ (instead of or in addition to the meeting updates

- Everyone wanted to get some sort of updated, written is good. So Cassidy will send any communication to Massarra and Massarra will distribute it to the group .

Next Meeting/update planned for February.

Marsha asked – can we put information on this on the newsletter?

- Cassidy responded that she will look into and will provide it there too.

Marsha- why are you getting the command center closed?

- Cassidy responded, because we are seeing less people coming in with general questions.

OHCC & SEIU 503 Bargaining Update by Joy'e Willman, DD/MH Committee Member

New contract in ratification process at of this time

Joy'e provided some highlights:

- We would receive \$2000 hazardous pay if people worked any time in that period they are entitled to the hazardous, it is only for HCW not for PSW
- They bargained for 17 sessions, and they have a great contract this time.
- they have streamlined the process as they are working on reference sheet on the contract to find things quickly
- Raises coming up next year
- Starting step program and getting a universal number set in place
- Made a faster fix language for pay issues
- Improved on health and safety policies
- Getting holiday pay, workers would get 3 days' pay if you worked on holiday, 4th of July, thanksgiving and Christmas

- Workers don't have the holiday off, because their consumers don't get the holiday off and they still need the support.
- Parking, in the Portland metro area, the providers will be paid if they have to park downtown and pay for parking.

Wrex asked a question on the hazard pay, how will people access it?

- Joy'e responded that they did the snapshot for them last May and last Monday November 1st, if people came up. The checks will go out automatically. The state agreed that we will not take anyone's number away by until the end of the year to make sure we have the right number.

OHCC Training Updates by Roberta Lilly, OHCC Training Manager

Shared with the monthly report for October

- Provided 66 courses in October
- There is always an evening Compass running for providers who want to take that
- For the webinar we had 721 providers showing
- Most of the workers coming are HCW and we want to build up the PSW and the PCA
- The PSW has always been counted with the PWS and now we are going to work with the OHA to start working to get more PCAs to take our trainings, it is really important to see that increasing
- The Webinars offer an opportunity to show up and take classes when ever is good for them.
- People can earn their PDC in different languages and they can finish it in one month if they wanted to.

Training team has updated their enhanced certification, there are prerequisites, people can take the assessment and they pass it then they can enroll in the enhanced course without going into the PDC trainings.

By the beginning of the year, some of the enhanced trainings will be offered on demand, and then they can go to webinar. The workers will be able to get trainings on their time.

Elizabeth asked – you can only utilize that certification if your client has that need for the enhanced certification?

- Roberta responded, it is true, only if the consumer needs it. And if they get the certification, they get increase in pay.

Committee Member asked if there is a shortage in enhanced trainers?

- Roberta responded, not that she knows of the annual assessment can trigger the need for the enhanced training. It is not a constant or a guarantee that the consumer will always need that. We see a verity that some providers start getting it because their consumer needs it and other start it and can be ready for when they will need it.

Mental Health First/aid course

The curriculum for that program has been revamped, now there are 6 hours of webinar time and 2 hours of homework time. The training team is working with an organization to bring it to our students, anticipate that it will be back in January. So, we will be bringing in that class in January.

Updates from Committee Members and Announcements/ Resources

Committee member asks about if the OHCC is providing booster shots for providers

- Nancy and Massarra responded, we are not doing booster shot.

The COVID-19 Vaccine –

Workshop, for consumers about how to recruit and interview through the pandemic and having requirements and reinforcing requirements of masking and information about the vaccine. Asking about viewing the vaccination card as proof and noting that it is a medical information and so just having that information with them and so they know what they can do at this time and so we have less misinformation. Information from the OHCC, CDC and OHA is provided about covid-19 vaccination and the various and how it is related to PSW.

Elizabeth asked, is that for employers who are not able to do that workshop physically and mentally? can their representatives join on their behalf?

- Yes, the representatives are happy to join to assist employers.

Reengaging Mental Health Community by Ruth and Massarra.

1. Brainstorm agencies and providers that we can bring in into this space to present about mental health illnesses
2. Increase the amount of training – such as: autism and anxiety

A course being developed intellectual disabilities and developmental delays. It is being

Bring into this committee – program explanation by Amy Goardan, what the process of obtaining these services

Joye asked – is the OHCC making space for PCA to be part of the OHCC commission monthly meeting.

- Nancy answered, Yes, there is a slot, it is a consumer slot.

Carewell developed a course about DD and intellectual disability – it has been developed with the internal review committee and the comments will be taken into consideration. And will be recommended by the internal review committee of the OHCC and will be voted on and accepted and will be available as a course shortly after.

- A policy analyst can come to this committee to tell us about this course

Rules Advisory Committee - Improving access to mental health services – Jane-Ellen Weidanz - the person who is heading this work may come in to present about their work and how it is related to our work with PSW and PCAs.

PCA involvement in the Committee – contact Amy Gordin – OHA-HSD to talk about the process of obtaining services

Meeting Adjourned