

Changes to in-home services beginning July 1, 2022

Highlights for SC/PAs to share with people and families

To make sure people living in their own or family homes have more options to meet their unique needs, the Office of Developmental Disabilities Services (ODDS) is offering a new choice for in-home services: the standard model agency. More improvements to in-home services will follow later this year and next to make sure people who live in their own or family homes have more options available to meet their unique needs. Here's a quick summary of in-home options as of July 1, 2022.

1. Personal support worker (PSW) model

This model puts you and your family in full control.

- You direct all parts of your services: who supports you, when they support you and how they support you day to day.
- You or someone you appoint will directly hire, schedule and manage your PSWs. This includes signing timesheets.
- You train your PSWs about your needs and how you want to be supported. There are resources to help you, like the [Oregon Health Care Commission](#).
- This option gives you and your family the most control, but the process to get started is more work and can take longer than the other models.

2. In-Home model agency

If you don't want to employ your own PSWs, you can work with a provider agency that hires and manages employees that come into your home to support you.

- The tasks and services the employees provide are the same as in the PSW model.
- The difference is who is the employer. When you work with an agency, you are not the employer of the worker.
- You choose which agency will serve as employer and help select workers from their staff who are a good match for you.

3. New: Standard model agency

Beginning July 1, 2022, some in-home model agencies will be identified as standard model agencies. ODDS will refine this new model over time.

- Standard model agencies offer greater day-to-day support to manage workers than those following the in-home model.
- Supports include managing workers' schedules, training, creating backup staffing plans, and ensuring there is always a supervisor on call in case your worker has a question or needs assistance,
- To find out whether your current agency is a standard model agency or to learn more about this new option, contact your services coordinator or personal agent.

Note: Senate Bill 1548 called for another in-home agency model in addition to the PSW and the standard model options. ODDS will provide more information as this model is developed.