

**Rate Model Average Daily Staffing Assumptions for  
Adult 24-Hour Residential Settings**

The following tables outline the daily staffing hour assumptions for each service group based on capacity of the home site. The rate model assumption reflects an average calculation of staffing hours, with some reasonable variance in hours (more or less) depending on the needs of the individuals in the home and to allow for fluctuation in support throughout the week.

The hours represent the framework for how the rate model is calculated and serves as a general guide for how staffing might be distributed in a 24-hour residential home setting. There may be great variability in how staffing is implemented in a home and providers are expected to provide staffing that aligns with an individual’s ISP as well as the ODDS Exceptional Approval, if applicable.

The staffing hours assumptions in the following tables are used when considering available resources and calculating approved provider rate exceptions.

Capacity:		1-3 Residents				
Service Group	1 Very Low	2 Low	3 Moderate	4 High	5 Very High	
Shared* Daily Staffing Hours	6.6	6.6	8.0	8.0	8.0	
Available Daily 1:1** Hours	--	--	1.7	5.8	8.7	
Total Daily Staffing Hours	6.6	6.6	9.7	13.8	16.7	

Capacity:		4-5 Residents				
Service Group	1 Very Low	2 Low	3 Moderate	4 High	5 Very High	
Shared* Daily Staffing Hours	5.3	5.3	6.0	6.0	6.0	
Available Daily 1:1** Hours	--	--	2.6	4.8	7.8	
Total Daily Staffing Hours	5.3	5.3	8.6	10.8	13.8	

\*Shared Staffing is for hours necessary to maintain a minimum staff coverage for the home. Shared staffing may allow a staff to support more than one individual at a time or for a staff to be responsible for completing tasks in addition to supporting one or more individual. Shared staffing hours include time where direct care is provided to an individual and attention is focused primarily on the individual, but the staff is able to be available to other individuals or respond to household needs as they arise. Shared staffing hours may be used to provide 1:1 support to an individual as well. This may include when there is focused care on one individual while another individual is independent in the home and one staff is present in the home.

\*\*1:1 Staffing Hours typically include staffing time where, due to intensive support needs or nature of the activity, staff is dedicated to a designated individual. The staff might be responsible for some incidental tasks, but there must be additional staffing in the home to address the care needs of the other individuals when 1:1 hours are necessary for health and safety.

How do the staffing patterns translate to real situations?

The hours combine together to address both individualized support needs as well as support that can be shared amongst the individuals living in the home.

An example would be a home that has the capacity to serve four individuals. The four individuals have the following service groups:

Individual A: Moderate (8.6 hours per day of support)

Individual B: High (10.8 hours per day of support)

Individual C: High (10.8 hours per day of support)

Individual D: Very High (13.8 per hours per day of support)

Total support hours per day for the household= 44.0 hours

These hours would cover five and a half- 8 hours shifts per day, these hours can be flexible in adapting to the needs of the household. An example could be a general staffing pattern of:



This staffing could also be structured in other ways such as:

