

STATUS REPORT

Office of Developmental Disability Services

Date: December 16, 2014

Project Owners: Lilia Teninty and Don Erickson

Steering Team Members: Lea Ann Stutheit, Chelas Kronenberg, Bruce Baker, Darlene O’Keeffe, Acacia McGuire, Brenda Autry, Jana McLellan

Cross Program Team Leads: Marilee Bell, Kristine Duffy, Julie Harrison, Joli Schroader, Mike Parr, Brent Watkins, Brenda Autry, Dana Hittle, Renee Shippey, Tracy Wilder, Jeannette Baxter

Overall project status:

Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15
G	G	Y	G	G	G	G	G	G				

(Overall project status determined by averaging the status of the strategies and work streams that are listed below.)

Executive Summary:

Transmittals:

Corrected PSW COLA increases (AR-14-053)	

Work stream Updates

	Work stream/Lead	Current Status	Status Update	Upcoming Major Milestones
Work streams	CMS Compliance Strategy Lead: Joli Schroader	Green	<p>Previous Status: Green / Trending: ↔</p> <p>Accomplishments in the last 2 weeks?</p> <ul style="list-style-type: none"> 0117, 0375, 40193, 40194 waivers re-submitted to CMS on 11/24/14, along with RAI responses and summary of public comments. Oregon asked for extensions on the OR.0375.R02; OR.40193.R02; OR.40194.R02 waivers as they will expire December 27, 2014 Extensions granted on 12/9/2014 <p>Activities planned for next 2 weeks?</p> <ul style="list-style-type: none"> Ongoing work with HCBS global transition plan Ongoing work on quality management collaboration process with QM team – process mapping meeting on Tuesday, 12/16 Final Draft CAP sent out with feedback requested by COB Tuesday 12/16/2014 Work on 372 reports for Comp and Supports waivers. 	<ul style="list-style-type: none"> Submission of the Medically Involved Waiver amendment Negotiate CMS approval of 0117, 0375, 40193, 40194 waivers – no later than March 7, 2015. Approval for QIS that will come with waiver approval, or before then. The QIS is included in the CAP as well. 372 reports for Comp and Supports waivers – due 12-31-2014 Re-submit CAP to CMS

<p>Oregon Administrative Rules (OAR's) <i>Strategy Lead: Mike Parr</i></p>	<p>Green</p>	<p><i>Previous Status: Yellow/Trending Green</i> ↔</p> <p>Accomplishments in the last 2 weeks?</p> <ul style="list-style-type: none"> The call-ins for rule orientation are being held Rule language was finalized and approved by the ODDS director, changes were made in response to public comments, other comments were recorded for future rulemaking consideration <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> Final review by OHA Submission to Secretary of State for publication and an effective date of 12/26. 	<ul style="list-style-type: none"> Dec 15-19- OHA Review Dec 22- Permanent Filed/Effective
<p>Functional Needs Assessment (FNAT) <i>Strategy Lead: Kristine Duffy</i></p>	<p>Green</p>	<p><i>Previous Status: Green / Trending Yellow:</i> ↔</p> <p>Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> No updates <p>Activities planned in next two weeks:</p> <ul style="list-style-type: none"> Draft of SNAP Manual will be sent to field for review by December 12th. 	<ul style="list-style-type: none"> ANA/CNA Version C to be released by 12/31/14
<p>Individual Support Plan (ISP) <i>Strategy Lead: Marilee Bell</i></p>	<p>Green</p>	<p><i>Previous Status: Green / Trending:</i> ↔</p> <p>Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> No changes <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> Mini field review to conclude December 31, 2014 Continue to develop training materials Training locations around Oregon are being identified, and will be made public in the next two weeks. 	<ul style="list-style-type: none"> 9/1/14-12/31/14 - Prepare training materials and final comments for statewide release of one ISP 1/15/15 – 2/28/15- Roll out of regional trainings statewide 4/1/15 – Statewide implementation – Spring 2015
<p>Plan of Care (POC) <i>Strategy Lead: Julie Harrison</i></p>	<p>Yellow</p>	<p><i>Previous Status: Green / Yellow:</i> ↔</p> <p>Accomplishments in last two week:</p> <ul style="list-style-type: none"> Final proposal for “POC Phase-In” process to be completed and sent to partners by 12/5/14 Mid-November PSW pay cycle has been completed successfully – manual support was required to complete Rates and Units submission to TNT (this was the 3rd pay cycle for Deschutes and the 1st pay cycle for UCP) Initial round of PSW trainings for UCP Brokerage completed. <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> Process analysis of PSW enrollment to be completed by 12/12 Process analysis of invoice submission and proposals for process improvement completed by 12/12 Continued entry of POCs by field Continue providing technical assistance support to the field on POC employment services implementation Continued planning in POC training for PSW’s Additional PSW trainings for UCP Brokerages scheduled. Additional statewide trainings for PSWs on eXPRS being scheduled. Additional training materials for PSWs on eXPRS/POC being developed. 	<ul style="list-style-type: none"> POC Phase-In Process implementation 1/1/15 Phase-in proposal sent to CDDP/Brokerages on 12/8/14.

<p>Quality Improvement Strategy Lead: Brent Watkins</p>	<p>Green</p>	<p>Previous Status: Green / Trending: ↔</p> <p>Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> • Orientation to audit process mapping scheduled for 12/9/14 • Added CFR, Waiver and K plan Performance Measures, OARs and policy transmittal citations to field review checklist <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> • User Acceptance Testing for QA field review tool 12/17-12/18 • Process mapping to begin by end of December • Finish review of CFR, Waiver and K plan Performance Measures, OARs and policy transmittal citations to field review checklist • <i>DD QA workgroup meeting scheduled on 12/15</i> 	<ul style="list-style-type: none"> • Develop a reporting format for other field review checklists— Policies and Procedures, Personnel, ect. • Post developed QA tools and resources on DD QA page: http://www.oregon.gov/dhs/DD/Pages/quality-assurance.aspx
<p>Training Strategy Lead: Marilee Bell</p>	<p>Green</p>	<p>Previous Status: Green / Trending: ↔</p> <p>Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> • No changes <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> • ODDS staff will continue to review competencies which have been vetted by the field (providers, services coordinators and personal agents). • Field test is continuing on vetted modules which have completed the production stage in development. 	<p>Core Competency:</p> <ul style="list-style-type: none"> • 11/15/14-1/31/15 expand field test • 1/1/15-3/14/15 – Incorporate changes to modules; test in the Learning Center; Upload materials • 3/15/15 – Statewide implementation of Core Competencies
<p>Communication Strategy: Strategy Owner/Lead: Brenda Autry</p>	<p>Yellow</p>	<p>Previous Status: Yellow / Trending: ↔</p> <p>Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> • No updates <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> • Continue to collaborate with ODDS Operations to refine communications process flow • Determine who should coordinate share point training for the web managers. 	<ul style="list-style-type: none"> • Communication process developed and being implemented for questions prior to web page redesign.
<p>Contracts Administration: Lead: Renee Shippey</p>	<p>Green</p>	<p>Previous Status: Green / Trending: ↔</p> <p>Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> • Umatilla County Contract submitted to county for review and signature • Umatilla MOU approved by DOJ and fully executed • Brokerage Amendment #1 updated and resent to the brokerages. <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> • Obtain Jefferson County approval of Amendment #6 • Finish drafting 15-17 Service Elements and send to CDDPs for review • Begin work on 15-17 template 	<ul style="list-style-type: none"> • Finalize Umatilla Contract • Send 15-17 Service Elements to CDDPs for review • Prepare 15-17 Contract template for County staff and DOJ to review

<p>Service Access: Lead/Jeanette Baxter</p>	<p>Green</p>	<p>Previous Status: Green / Trending: ↔ Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> Complaint website verbiage has been revised and is being vetted by DD council. <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> Finalize complaint website verbiage once DD Council vet it 	<ul style="list-style-type: none"> Implementation of complaints web page by 02/15 Revise Complaint form 03/15 Development of Worker Guide for issuing Notification of Planned Actions by Feb. 2015
<p>Stabilization and Crisis Unit: Lead/Tracy Wilder</p>	<p>Green</p>	<p>Previous Status: Green / Trending: ↔ Accomplishments in last two weeks?</p> <ul style="list-style-type: none"> Developed metric scorecard Developed metric reporting schedule, and definitions of data and calculations methodology. Successfully planned and coordinated with community partners to develop training and transition plan(s) for one client to move into a community placement. <p>Activities planned for next two weeks:</p> <ul style="list-style-type: none"> Coordinating with community partners and staff to prepare for two clients to step down into community placement settings. Developing training plans for community homes. Preparing for two clients to enter SACU and move into available beds. Analyzing the acuity levels and stability of current clients to determine appropriate next steps, i.e., step down internally from locked home to unlock home, step down to community placement, etc. Developing strategic plan and appropriate next steps. 	<ul style="list-style-type: none"> Development of metrics tracking client entries, exits, and length of stay Continued Development of action plans to decrease length of client stay and increase the number of client exits. Implementation of new software program that will allow the agency to better track client activities.

Risk Log

Risk	Impact	Mitigation	Responsible Party	Date Completed
<p>POC: 1. Enrollment of PSWs using current process challenges 1/1/15 implementation goal. 2. PSW invoice submission process is exceeding provider resources and challenges 1/1/15 implementation goal.</p>	<p>Both risk elements increase likelihood of providers not being paid in a timely manner. Both processes will continue to create barriers to successful utilization of POC as they currently function.</p>	<p>Establish POC phase-in process with full implementation 4/1/15. Introduction of Phase-In process to providers by 12/5/14</p> <p>Complete process analysis of PSW enrollment and PSW invoice submission to create functional and sustainable long-term solutions to both.</p>	<p>POC Steering Committee</p> <p>POC Steering Committee</p>	<p>12/9/14</p> <p>12/8/14: Mapping of enrollment process completed. Mitigation options identified.</p>