



Your new needs assessment

The way your needs are assessed and who does that work has changed.

The Oregon Needs Assessment, or ONA is being used to assess support needs. A new person may also be doing your assessment. They are specially trained on this new tool.

The assessor

The assessor will make sure everyone is getting assessed the same way. The assessor is also trained to be objective when doing assessments. They are one of the people who will talk with you about your needs.

The personal agent

Your personal agent will still talk with you about your life, your goals, your challenges, and the role you would like DD services to play in supporting you. Here is an example of the differences between your personal agent and your assessor:

Personal agent:	Assessor:
<ul style="list-style-type: none"> • Helps you plan and problem solve • Helps you identify your goals and what services and supports you might need to reach them • Answers questions about your services • Identifies resources • Follows up to make sure your plan is working for you 	<ul style="list-style-type: none"> • Conducts your ONA

Why an assessment is needed

The federal government requires everyone be treated equally when accessing services, so a uniform assessment is needed. The assessment

helps to document the kinds of things you might want help with in your daily life. But you will take the lead in deciding how you want to receive services to help you achieve your goals.

How to get a copy of the results

You may ask for a copy of the results from your personal agent or assessor. The results are not available right away. If you ask for a copy, they will be sent to you when they are ready.

What to do if you have questions or you think the ONA results don't accurately reflect your needs

- Please let your personal agent or assessor know.
- You have the right to file a complaint if you disagree or have concerns. Your personal agent or assessor can show you how. You can also follow the steps at: <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/File-a-Complaint.aspx>

What can you expect next?

At some point, the ONA may change the number of hours of service you receive if you live at home, or the amount of funding a provider can get to support you in a foster home or a group home.

Your personal agent will help you make your plan, or update your plan along the way.

The following website will have additional updates and information if you are interested in reading about the changes that are taking place with assessments: <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/compass-project.aspx>

You can get this document in other languages, large print, braille or a format you prefer. Contact the Oregon Office of Developmental Disabilities Services at 503-945-5811. We accept all relay calls or you can dial 711.