

MAY 01, 2020

Liesl Wendt: GOOD MORNING. THANK YOU FOR JOINING THIS MORNING. WE'RE PLEASED YOU COULD TAKE THE TIME ON A FRIDAY TO LEARN MORE ABOUT THE DHS COVID RESPONSE. WE'RE A LARGE AGENCY THAT'S CONSIDERING AN ESSENTIAL FUNCTION, WHICH MEANS WHEN OTHERS CLOSE WE DON'T. EIGHTY-FIVE PERCENT OF OUR BUDGET.

I KNOW YOU HAVE BEEN COMMUNICATING WITH OUR KEY PROGRAMS BUT I WANTED TO SHARE THE EFFORTS DHS HAS TAKEN. LIKE MANY OF YOU WE SETTLE THE IN A DIFFERENT WAY OF DOING BUSINESS. WE DECIDED IT WAS TIME TO SHARE THE BIG PICTURE AND GIVE YOU INFORMATION ABOUT THE EMERGENCY COORDINATION CENTER IN RESPONSE TO COVID-19.

WE WANT TO REMIND PEOPLE TODAY'S MEETING IS OFFERED ONLINE ONLY WITH LIVE CLOSED CAPTIONING, WHICH IS DIFFERENT FROM THE PAST SO BEAR WITH US GAVE US GRACE AS WE WORK THROUGH THIS.

IF THE BROADCAST STOPS CHECK YOUR EMAIL OR OUR TWITTER AT OREGON DHS FOR AN UPDATE. WE'LL BE COVERING A LOT OF INFORMATION TODAY. WE WILL ALSO BE RECORDING THIS SO YOU WILL HAVE AN OPPORTUNITY TO VIEW THE MATERIALS ON OUR WEBSITE EARLY NEXT WEEK SO YOU DO NOT NEED TO TAKE RAPID-FIRE NOTES AS WE GO THROUGH THIS INFORMATION.

BEFORE WE DIVE INTO THE AGENDA I WANTED TO GIVE YOU A COUPLE STATS TO GIVE YOU A RESPONSE OF ESTS FROM DHS. I THINK THE ONE THAT STRUCK US THE MOST OVER THE FIRST FEW WEEKS OF OREGONIANS REACHING OUT FOR FOOD ASSISTANCE

WE WENT FROM 13 THOUSAND SNAP APPLICATION TO A WEEK.

I THINK ONE OF THE RESPONSES WE'RE PROUD OF OUR STAFF TRANSITIONED TO TELEWORK WE HAVE BEEN RESPONSIVE TO THOSE APPLICATIONS. EACH OF THE PROGRAMS WILL HIT ON A COUPLE MORE HIGHLIGHTS I JUST WANTED TO SHARE THAT ONE FOR CONTEXT.

SO FOR TODAY I WILL SHARE A LITTLE BIT ABOUT THE ECC EMERGENCY COORDINATE CENTER AS I MENTION THE. ROSA KLEIN WILL OFFER A REPORT AND HAVE AN OPPORTUNITY FOR BRIEF Q&A AND THEN MOVE THROUGH EACH OF OUR FIVE PROGRAM AREA REPORTS WITH EACH DIRECTOR TAKING TIME TO SHARE INFORMATION WITH YOU.

AT THE END WE'VE CREATE SOME TIME FOR Q&A WITH PROGRAM DIRECTORS. SO FOR THE NEXT SLIDE I WANTED TO SHARE A BIT OF INSIGHT -- GO TO THE NEXT SLIDE. ABOUT THE EMERGENCY COORDINATION CENTER. MANY OF YOU LEARNED NEW ACRONYMS AND BEING TRAINED ON THE FLY WITH THE EMERGENCY RESPONSE CENTER WITH INCIDENTS COMMAND AND A NEW WAY OF DOING WORK COLLECTIVELY ACROSS THE STATE. THE GOVERNOR DECLARED A STATE OF EMERGENCY ON MARCH 7.

FOR MANY OF US IT FEELS LIKE A LONG TIME AGO. MONDAY MARCH 9 THE CENTER ACTIVATED AS THE LEAD FOR THE COVID RESPONSE. LOCAL AND TRIBAL EMERGENCY OPERATION CENTERS EOC'S ARE ACTIVE. AND OREGON INCIDENT MANAGEMENT TIME IMT ARRIVED MARCH 17 TO MANAGE THE STATEWIDE RESPONSE MONDAY MARCH 23 GOVERNOR RELEASED STAY-AT-HOME. CLOSE CONCERN BUSINESSES REQUIRE

PHYSICAL DISTANCING AND TELEWORK AND WORK AT HOME
SOME OFFICES WERE CLOSE THE CAMPGROUNDS WERE CLOSE
AND MARCH 27 AN ACTION AS A DIRECT RESULT OF COVID-19 SO
REMEMBER WHERE WE WERE AND HOW WE FOUND OURSELVES
IN THIS SITUATION. AS PART OF THE RESPONSE A MULTI AGENCY
GROUP CAME TOGETHER WITH DIRECTORS FROM THE
DEPARTMENT OF ADMINISTRATIVE SERVICES DEPARTMENT OF
HUMAN SERVICES OREGON HEALTH AUTHORITY, THE
GOVERNOR'S OFFICE AND THE OREGON MILITARY DEPARTMENT
THAT GROUP SET STRATEGIC INTENTIONS YOU SEE ON A SLIDE
BEFORE. AND I WILL LET YOU READ THOSE BUT REALLY THE
FOCUS HAS BEEN ON PROTECT BEING THE SAFETY OF THE PUBLIC
VULNERABLE POPULATIONS FIRST RESPONDERS AND HEALTH
CARE PROVIDERS.

THE SECOND IS REALLY PART OF THE DHS RESPONSE FOR
EMERGENCIES NOT JUST COVID BUT WE ARE RESPONSIBLE FOR
ESF 67 FOR MASS CARE AND FEEDING SO WE WORK WITH
PARTNERS TO MAKE SURE THE FOOD SUPPLY IS PROTECTED AND
THAT PEOPLE HAVE ACCESS TO FOOD AND SHELTERS WE WORK
WITH PARTNERS TO PROVIDE THAT AND THAT WILL WELL BEYOND
OUR DAY-TO-DAY JOB THAT WE DELIVER. IN ADDITION THE FOCUS
HAS BEEN MINIMIZING IMPACT AND SPREAD OF COVID-19 TO THE
PEOPLE OF OREGON AND WE'RE LOOKING AHEAD TO REOPEN
OREGON.

AS YOU CAN IMAGINE OREGON'S HEALTH CARE SYSTEM AND
MANY OF YOU ARE PART OF THAT CARE FOR THE WELL-BEINGS
THOSE IMPACTED BY COVID-19 AND ENSURE TRANSPARENT AND
ACCURATE INFORMATION TO THE PEOPLE OF OREGON. WE
COULD PROBABLY DO ANOTHER HOUR BUT WE'LL SPARE YOU
THAT TODAY AND GET ONTO THE BUSINESS OF HEARING FROM

ROSA KLEIN FROM THE GOVERNOR'S OFFICE AND WE'LL TAKE QUESTIONS WHICH YOU WILL SUBMIT THROUGH SKYPE WHICH YOU SHOULD SEE ON THE SCREEN AND THE DEPARTMENT PRIORITIES TO MANAGER THROUGH THIS PANDEMIC. AND WE'LL TAKE QUESTIONS AS WELL. WITH THAT I'M GOING TO TURN IT OVER TO ROSA.

ROSE KLEIN: THANK YOU LIESL. GOOD MORNING EVERYONE, AND MY NAME IS ROSA KLEIN I'M THE HUMAN SERVICES POLICY ADVISOR AND TODAY I'M GOING TO BRIEFLY WALK YOU THROUGH THE FRAMEWORK THAT THE GOVERNOR'S DEVELOPED FOR REOPENING THE GRADUAL REOPENING OF OREGON AS WE GET THE CORONAVIURS UNDER CONTROL.

NEXT SLIDE, PLEASE. SO THIS QUOTE FROM DOCTOR FAUCI AT THE NATIONAL LEVEL HAS BEEN A TOUCHSTONE FOR OUR OFFICE. WE'RE ALL POLICY NERDS WE LOVE TO GET A PLUSES ON THE PLAN WE CREATE BUT WHAT THIS VIRUS IS REQUIRING OF US IS A LOT OF FLEXIBILITY ESPECIALLY IN TERMS OF TAKING THE OUR Q'S FROM THE PUBLIC HEALTH IMPACT WE SEE IN OUR COMMUNITY. THE FRAMEWORK I'M PRESENTING TODAY THE MOST CRITICAL ASPECT OF IT IS GOING TO BE FLEXIBLE.

WE ARE GOING TO CREATE SOME MILESTONES AND METRICS THAT WE CAN ALL LOOK AT AND ASSESS WHETHER OR NOT WE ARE READY TO MOVE TO THE NEXT STAGE BUT WE MAY HAVE TO TAKE A BACKWARDS STEP AS WE MOVE FORWARD AS INFECTION RATES INCREASE.

NEXT SLIDE, PLEASE. AND THE OTHER TOUCHSTONE THAT WE HAVE BEEN USING A LOT NONE OF US EXPECT TO GO BACK TO THE NORMAL THAT WE EXPERIENCE. PRIOR TO THIS

PANDEMIC. WE KNOW THAT THERE'S STILL GOING TO BE ASPECTS OF SOCIAL DISTANCES WE'RE LIVING WITH LONGER TERM AND WE KNOW PARTICULARLY FOR THE POPULATION THAT WE ALL CARE ABOUT WITH THE DEPARTMENT OF HUMAN SERVICES THERE ARE PROBABLY SOME PROTECTIONS WE WANT TO PUT COME PLACE THAT WILL LOOK DIFFERENT LONGER TERM THAN THEY WERE LIVING WITH PRIOR TO COVID-19.

NEXT SLIDE, PLEASE. SO WE IN OREGON HAVE BEEN DOING A MAGNIFICENT JOB OF KEEPING THAT CURVE FLATTENED. GOVERNOR WAS ONE OF THE FIRST IN THE NATION TO INSTITUTE A STAY-AT-HOME MANDATE AND SO BECAUSE OF THE WE AVOIDED A LOT OF THE SPIKES IN INFECTIONS THAT HAPPEN IN THE OTHER STATES AND COUNTRIES. AND SO THE GOAL NOW IS TO MAINTAIN THAT KIND OF LOW INFECTION RATE THAT WE'RE SEEING. IT IS STILL WHO HIGH.

WE STILL DO NOT WANT TO SEE PEOPLE IN EMERGENCY ROOMS AND IN INTENSIVE CARE UNITS AND NEEDING CRITICAL INTERVENTIONS TO KEEP THEM ALIVE. BUT IT'S BETTER THAN IT WOULD HAVE BEEN IF YOU CAN LOOK AT THE ORANGE LINE THERE. THAT'S BASICALLY ONCE WE START TO OPEN UP IF WE WENT BACK TO PRE -- THE EXECUTIVE ORDER THAT THE GOVERNOR ISSUES THAT'S WHAT WE COULD EXPECT IN TERMS OF THE TIME FOR THE VIRUS TO REACH CRITICAL MASS AND GROWTH. SO GREAT JOB.

AND AS WE OPEN WHAT WE'RE GOING TO BE TRACKING IS ANY CHANGES TO THAT BLUE LINE SO AS WE REACH EACH STAGE OF REOPENING WE'RE GOING TO BE TRYING TO MEASURE THE RATE OF INFECTION AND MAKE SURE THAT WE GOT THAT UNDER CONTROL BEFORE WE MOVE TO THE NEXT STAGE.

NEXT SLIDE, PLEASE. SO THE WAY THAT WE'RE LOOKING AT THIS AND THIS IS JUST A CAVEAT HERE. I'M NOT A PUBLIC HEALTH EXPERT. AND SO THERE MAYBE QUESTIONS THAT YOU HAVE RELATED TO THIS FRAMEWORK THAT I'M NOT ABLE TO ANSWER TODAY BUT AT THE END OF THE SLIDE I INCLUDED MY CONTACT INFORMATION AND I'M HAPPY TO TRACK DOWN ANSWERS THAT I DON'T HAVE TODAY.

SO WE ARE WORKING REALLY CLOSELY WITH THE OREGON PUBLIC HEALTH AUTHORITIES PUBLIC HEALTH DIVISION AND THE GOVERNOR AND OREGON HEALTH AUTHORITY HAVE CONVENED A MEDICAL ADVISORY PANEL TO PUT A LITTLE BIT MORE DETAIL INTO SOME OF THESE CRITERIA FOR REOPENING THE THE BASICS ARE A FOUNDATION WHERE WE WANT TO SEE -- WE REALLY WANT TO UNDERSTAND OUR CURRENT REALITY IN TERMS OF HOW MANY PEOPLE ARE EXPERIENCES COVID LIKE SYMPTOMS OR TESTED POSITIVE FOR COVID WE WANT TO SEE THAT HOSPITALS AND HEALTH CARE PROVIDERS HAVE WHAT THEY NEED TO CARE FOR PATIENTS ONCE THEY DO BECOME INFECTED AND THEN WE WANT TO BE ABLE TO TRACK DOWN THOSE INFECTIONS IF THEY OCCUR AS A RESULT OF LOOSENING UP ON SOME OF THE SOCIAL DISTANCES RESTRICTIONS.

NEXT SLIDE, PLEASE. SO THIS IS PART OF THE KIND OF CO-PUBLIC HEALTH PRACTICE TESTING IS SOMETHING PUBLIC HEALTH DOES VERY WELL AND I THINK WHAT WE'RE SO LUCKY HERE THAT WE HAVE SUCH A STRONG CULTURE AROUND POPULATION HEALTH WE HAVE A LOT OF EXPERIENCE IN OREGON WITH SCREENING AND CONTACT TRACING FOR COMMUNICABLE DISEASES YOU SAW WITH MEASLES AND FOR SEXUALLY TRANSMITTING INFECTIONS AND OTHER SERIOUS COMMUNICABLE DISEASES SO WE NEED TO

SHIFT OUR CAPACITY SOME OF THAT TESTING AND SCREENING OVER INTO COVID.

SO THAT REQUIRES RESOURCES IN TERMS OF PEOPLE WHO CAN DO TESTING AND CONTACT TRACING AS WELL AS THE SUPPLIES FOR THE TESTING AND MONITORING OF PEOPLES' SYMPTOMS. SO WE NEED TO HAVE A STRONG HANDLE ON. AND THE OTHER PART I'M SURE EVERYBODY HAS BEEN HEARING A LOT ABOUT PERSONAL PROTECTIVE EQUIPMENT OR PPE. AT THE BEGINNING OF THIS PANDEMIC WE BECAME AWARE VERY QUICKLY WE DO NOT HAVE SUFFICIENT PERSONAL PROTECTIVE EQUIPMENT.

WE NEED IT FOR HEALTHCARE WORKERS PEOPLE WORKING IN HUMAN SERVICES AROUND VULNERABLE INDIVIDUALS, INDIVIDUALS THEMSELVES AS WELL AS THE WHAT WE'RE STARTING TO SEE NOW WE HAVE CREATED SOME CAPACITY IN OREGON TO MAKE PERSONAL PROTECTIVE EQUIPMENT AND WE ALSO STARTED TO OREGON PPE TO BE DELIVERED INTO THIS STATE SO THAT IS RAMPING UP AND THAT'S REALLY GOING TO HELP US GET TO A STATE WHERE WE CAN START OPENING UP.

AND THEN FINALLY THE INTENSIVE CARE UNIT CAPACITY IN THE CASE THAT THIS GRADUAL REOPENING DOES RESULT IN HIGHER INFECTION RATE IT WILL ULTIMATELY RESULT IN THE NEED FOR MORE INTENSIVE CARE UNIT CAPACITY WHICH WE HAVE. FORTUNATELY IN OREGON SO OUR PUBLIC HEALTH AND HOSPITALS ARE WORKING TO MAKE SURE WE HAVE THAT CAPACITY. NEXT SLIDE, PLEASE. AND THEN FINALLY FOR PREPAREDNESS FOR PHASE ONE BASICALLY WE'RE GOING TO BE ASKING FOR PLANS. THIS IS THE REGULATORY FUNCTION OF GOVERNMENT. WE'RE GOING TO BE MAKING SURE THAT EMPLOYERS AND PEOPLE WHO HAVE AREAS WHERE YOU'RE

GOING TO BE HAVING THE PUBLIC INTERACTING IN CLOSE QUARTERS CLOSER THAN THEY ARE NOW, BUT HOPEFULLY NOT AS CLOSE AS WE WERE BEFORE WE SAW SOCIAL DISTANCES WE HAVE PLANS IN PLACE FROM A SANITATION, PHYSICAL DISTANCING AND JUST BASIC KIND OF CONSUMER ADVICE HOW DO WE HAVE WHAT WE NEED TO KEEP PEOPLE AND FAMILIES SAFE AND MONITORING. I DON'T KNOW.

THERE WILL BE SOME POPULATION LEVEL MONITORING THAT WILL BE RELEASED FAIRLY SOON. NEXT SLIDE, PLEASE.

AND THEN SO PHASE ONE IS BASICALLY THE START. AND ONCE ALL OF THE PREVIOUS CRITERIA THAT I MENTIONED ARE IN PLACE THEN THE GOVERNOR WILL DESIGNATE PHASE ONE BEGINS AND THIS WILL BE DIFFERENT ACROSS THE VARIOUS GEOGRAPHIES OREGON BECAUSE COMMUNITIES HAVE DIFFERENT NEEDS. PHASE ONE MAY BE ABLE TO BEGIN SOONER IN SOME PARTS OF OREGON THAN OTHERS AND IF YOU -- NEXT SLIDE I WILL SHOW YOU THE FRAMEWORK FOR PHASE ONE.

SO PHASE ONE WE'RE LOOKING AT SOME OF THE SAME PRACTICES WE HAVE NOW. WE WANT PEOPLE TO KEEP WASHING THEIR HANDS, KEEP USING FACE COVERINGS IN PUBLIC AND STAYING HOME WHEN SICK AND FOR MANY EMPLOYERS WHAT WE'RE HOPING THEY WILL CONTINUE HAVING PEOPLE WORK FROM HOME IF IT IS POSSIBLE TO KEEP PEOPLE IN THEIR HOUSE HOLDS WE WOULD LIKE TO SEE THAT AND IN THE WORKPLACE WE WANT TO THAT SEE APPROPRIATE PHYSICAL DISTANCES AND PPE. NEXT SLIDE, PLEASE.

SO AND THEN FOR PHASE ONE ANOTHER ASPECT SO FOR PEOPLE WHO ARE AT HIGH RISK AND WE'RE STARTING TO REALLY

UNDERSTAND WHAT THOSE HIGH RISK CATEGORIES ARE, WE'RE STILL HOPING AND EXPECTING THAT FOR THOSE VERY HIGH RISK INDIVIDUALS THEIR SITUATION IN PHASE ONE WON'T CHANGE MUCH. I KNOW WE'RE ASKING A LOT OF PEOPLE IN TERMS OF THE PHYSICAL DISTANCING AND IT CAN BE ISOLATING, SO AS WE ARE ABLE TO OPEN UP WE'RE HOPING THAT PEOPLE WHO ARE VERY AT HIGH RISK OF INFECTION WILL BEAR WITH US A LITTLE LONGER UNTIL WE CAN OPEN UP MORE COMPLETELY IN CARE SETTINGS AND SETTINGS WHERE THERE'S FOLKS WHO ARE MORE VULNERABLE AND SOME OF THE KEY NUMBERS HERE ARE STILL UNDER DISCUSSION. FOR INSTANCE GROUPS OF TEN IS STILL UNDER DISCUSSION.

I THINK WE'RE LOOKING FOR SOME PUBLIC HEALTH GUIDANCE FROM THE MEDICAL ADVISORY PANEL TO GIVE US A SENSE OF WHETHER OR NOT THAT'S THE RIGHT NOW AND THEN REALLY MINIMIZING NONESSENTIAL TRAVEL. I KNOW THERE'S A LOT OF CONFERENCES FROM SOME PARTS OF OREGON THAT HAVE LOW INCIDENT RATES RIGHT NOW ONCE WE OPEN UP AGAIN PEOPLE FROM OTHER AREAS WHO HAVE HIGHER RATES WILL COME IN AND BRING IT IS VIRUS WITH THEM. NEXT SLIDE, PLEASE.

SO IF YOU LOOK AT THE THE STATE AS A WHOLE YOU WILL SEE WE HAVE A WIDE VARIETY OF BOTH INCIDENT RATES AND PREPAREDNESS ACROSS THE STATE IN TERMS OF WHAT PEOPLE ARE ABLE TO DO IN THEIR HOSPITAL SYSTEMS AND CONTACT TRACING SO IT WILL BE DEPENDENT ON EACH REGION'S CAPACITY. NEXT SLIDE, PLEASE. AND THIS IS ANOTHER ASPECT OF OPENING UP THE STILL BEING CONSIDERED AND WE'D LOVE TO GET FEEDBACK ON THIS SPECIFICALLY FROM THE GROUP THAT'S, THAT IS HOPEFULLY LISTENING TODAY. WHAT WE'RE PROPOSING IS A PROCESS FOR COUNTY TO REQUEST FROM THE GOVERNOR

TO OPEN BACK UP.

AND THAT WOULD LOOK LIKE EVERYONE IN THAT COMMUNITY STANDING TOGETHER LOOKING AT ONE ANOTHER IN THE EYE AND SAYING WE'RE READY FOR THIS. YOU KNOW WE HAVE WHAT WE NEED TO KEEP PEOPLE SAFE AND IF THERE IS IN FACT A SURGE WE HAVE WHAT WE NEED TO TAKE CARE OF PEOPLE. SO WE WANT TO MAKE SURE THAT WE HAVE THE RIGHT CONSIDERATION IN THAT PROCESS. NEXT SLIDE, PLEASE.

AND THEN PHASE TWO AND THREE THIS IS AN AREA WHERE WE REAL NEED A LOT OF INPUT FROM INDUSTRY AS COMMUNITIES BECAUSE PHASE TWO AND THREE WE'RE NOT LOOKING AT IT AS A LINEAR TRAJECTORY WE'RE LOOKING AT PHASE ONE YOU KNOW HOW ARE WE DOING ARE INFECTION INCREASING. IT LOOKS LIKE IT IS LONGER THAN 14 DAYS BEFORE WE KNOW THE IMPACT OF THE LESS STRINGENT PHYSICAL DISTANCING ON THE POPULATION. SO WE'RE EXPECTING THAT AS WE OPEN UP PHASE ONE. WE MAY HAVE TO GO -- OR SORRY OPEN UP PHASE TWO WE MAY HAVE TO GO BACK TO PHASE ONE AND FOR MASS GATHERING THAT'S ANOTHER AREA WE'RE TRYING TO GETS A MUCH INPUT AS POSSIBLE. PEOPLE HAVE PLANS FOR THE SUMMER AND WE NEED TO ISSUE GUIDELINES AROUND WHAT WE NEED TO DO AROUND MASS GATHERINGS AND KEEPING PEOPLE SAFE.

NEXT SLIDE, PLEASE. SO THAT'S WHAT I HAVE TODAY. IF YOU HAVE QUESTIONS PLEASE SEND THEM IN THE CHAT AND I CAN TRY AND ANSWER THEM NOW. IF YOU HAVE QUESTIONS THAT ARE GOING TO TAKE MORE OF A LONGER DISCUSSION, MY EMAIL IS POSTED HERE AND YOU CAN SEND THEM TO ME THAT WAY. THAT'S MY PHONE NUMBER. GIVE ME A CALL IF YOU HAVE

QUESTIONS OR CONCERNS THAT YOU THINK THE GOVERNOR NEEDS TO BE AWARE OF. I AM JUST REALLY GRATEFUL TO BE ABLE TO COMMUNICATE WITH ALL OF YOU AND TO HAVE SUCH A GOOD TEAM AT DHS TO WORK WITH. SO THANKS VERY MUCH AND I WILL TAKE ANY QUESTIONS.

LIESL WENDT: GREAT THANKS ROSA AND WE DO HAVE A COUPLE QUESTIONS THAT KRISTI'S GOING TO READ OFF.

HERE'S THE FIRST ONE. WHEN WILL THE REVISES OREGON CARE CRISIS GUIDELINES AND MODIFICATION BE MADE PUBLIC.

ROSA KLEIN: THE CRISIS CARE GUIDELINES ARE AN OREGON HEALTH AUTHORITY SET OF GUIDELINES AND THAT I CAN -- I HAVE AN UPDATE FROM PUBLIC HEALTH THAT'S A LITTLE BIT OLD SO I WILL GET KIND OF THE LATEST FROM PAT ALLAN AT THE OREGON HEALTH AUTHORITY AND I CAN SHARE THAT, CHRISTY CAN I SEND THAT TO YOU?

CHRISTY SINATRA: YES.

ROSA KLEIN: GREAT ANY MORE.

LIESL WENDT: YES. WHAT DOES GATING CRITERIA MEET?

ROSA KLEIN: GATING CRITERIA? SO I THINK IT IS A PROJECT MANAGEMENT TERM THAT COMES FROM THE I. T. WORLD. I THINK IT IS LIKE A STAGE GATE PROCESS. IF YOU THINK ABOUT A TRAJECTORY WHERE YOU GET PART WAY OPEN THE NEXT GATE OPEN THE PEOPLE UP TO THE NEXT PART OF THE PATH THAT WILL'S HOW I THINK OF IT. I'M NOT SURE WHAT THE TERM COMES FROM.

LIESL WENDT: ONE MORE. GIVEN THAT ALL VULNERABLE INDIVIDUALS WILL BE ASKED TO SHELTER IN PLACE AND OTHERS WILL SLOWLY GET BACK TO NORMAL WHAT ACCOMMODATIONS OR SUPPORTS WILL BE IN PLACE. HOW IS IT DETERMINED WHO FALLS INTO THOSE VULNERABLE CATEGORIES?

ROSA KLEIN: SO THE CATEGORY OF VULNERABLE POPULATION THAT THE FEDERAL GOVERNMENT IS USING IS SLIGHTLY DIFFERENT FROM WHAT WE WOULD LIKE TO SEE HERE IN OREGON. SO I HAVE ACTUALLY THAT DEFINITION I CAN KRISTI I CAN FOLLOW-UP AND SEND THAT TO YOU BUT IT IS MAINLY FOCUSED ON PEOPLE WITH UNDER LYING HEALTH CONDITION AND AGE BASED PARAMETERS.

I THINK WE ANTICIPATE THE TOOLS WE HAVE TO USE TO FIGHT THIS ARE CONTACT TRACING PERSONAL PROTECTIVE EQUIPMENT AND PHYSICAL DISTANCING. SO IN AS MUCH AS VULNERABLE POPULATIONS NEED SPECIAL ACCESS TO THOSE TOOLS I THINK THAT'S WHAT WE WOULD BE USING. WE DON'T HAVE SPECIFIC PLANS IN PLACE NOW OTHER THAN WHAT THE PROGRAMS AT DHS HAVE DEVELOPED. BUT I THINK YOU CAN GET A LITTLE BIT MORE DETAIL ABOUT THE SPECIFIC POPULATIONS RELATED TO AGING AND PEOPLE WITH DISABILITIES ODDS CHILD WELFARE AND OTHERS. SO I'M SORRY I DON'T HAVE A VERY EASY CLEAR ANSWER TO THAT BUT I WOULD LIKE -- I HAVE BEEN GETTING A LOT OF REALLY GOOD SUGGESTIONS RECOMMENDATIONS AND REQUEST FROM PEOPLE WHO ARE CONSIDERED VULNERABLE POPULATIONS OR PEOPLE WHO WORK WITH VULNERABLE POPULATIONS AND THAT'S ALWAYS REALLY HELPFUL SO AS MUCH AS YOU CAN CONTINUE TO SEND THOSE TO ME AND ADVOCATE FOR WHAT YOU KNOW IS NEEDED WE CAN WORK IT INTO THE

EMERGENCY RESPONSE PLANS.

LIESL WENDT: THANK YOU ROSA. I THINK WE ALL TALK ABOUT PPE MORE THAN WE EVER THOUGHT WAS POSSIBLE SO KEEP THE QUESTIONS COMING WE CAN'T PROMISE DELIVERY BUT WE NEED TO KNOW WHAT THE DEMAND IS YOU ARE NOT A SHY BUNCH BUT DON'T BE SHY ABOUT MAKING THOSE REQUEST. ROSA THANK YOU THAT WITH A SO HELPFUL YOU ARE WELCOME TO STAY ON AND WITH THAT I'M GOING TO TURN IT OVER TO FARIBORZ.

FARIBORZ PAKSERESHT: GOOD MORNING EVERYONE AND THANK YOU FOR JOINING US. LAST TIME WHEN WE HAD OUR STAKEHOLDER MEETING WE ANTICIPATED THAT WOULD BE OUR LAST STAKEHOLDERS MEETING IN HUMAN SERVICES BUILDING. WE WERE PLANNING TO GET ON THE ROAD AND COME AND SEE MANY OF YOU IN YOUR OWN COMMUNITIES BUT I GUESS AS BOB DYLAN SAID LIFE IS WHAT HAPPENS WHEN YOU ARE MAKING PLANS, AND I CAN TELL YOU I HAVE WORKED FOR THIS STATE FOR 30 YEARS. WE HAVE GONE THROUGH FLOODS DISASTERS, EARTHQUAKE STRIKES ETC. BUT THIS IS SOMETHING DIFFERENT.

THOSE OTHER THINGS WHAT THEY HAD IN COMMON THERE WAS ALWAYS A BEGINNING AND END AND YOU WOULD GET INTO RECOVERY MODE AND WHAT WE'RE IN WE REALLY CANNOT SEE TWO THREE FOUR MONTHS DOWN THE ROAD. WE'RE HEARING IT CAN BE GOING ON FOR 24 MONTHS OR LONGER SO WHAT WE'RE TRYING TO DO IN DHS AND ACROSS THE STATE IS TO ADAPT AND TO INNOVATE AND TO DO BETTER WHILE WE'RE GOING THROUGH THIS AND IF YOU GO BACK TO THE PREVIOUS WHETHER THERE WAS A FLOOD OR EARTHQUAKE OR ANYTHING ELSE DHS OFFICES GENERALLY HAVE TO STAY OPEN BECAUSE WE DO HAVE A GROUP

OF POPULATION THAT DON'T HAVE ACCESS TO THE WEB.

THEY DON'T HAVE ACCESS TO TECHNOLOGY AND THE ONLY WAY THEY CAN RECEIVE THEIR SERVICES IS TO WALK INTO OUR OFFICES AND BECAUSE OF THAT WE HAVE OVER ONE HUNDRED DHS OFFICES OPEN. THEY HAVE BEEN OPENED THROUGH OUT THIS PANDEMIC AND THERE'S BEEN A STEADY GROUP OF SERVICE RECIPIENTS WALKING THROUGH THE DOORS AND OUR STAFF HAVE DONE AN ADMIRABLE JOB SERVING THEM. WHAT WE'RE TRYING TO DO HERE IS TO TRY TO BALANCE AND COMPLY FULLY WITH THE GOVERNOR'S STAY-AT-HOME BE SAFE ORDER.

AND AT THE SAME TIME AND NATURALLY BECAUSE OF OUR OFFICES ARE OPEN MAINTAIN THAT PHYSICAL DISTANCING. AND STILL DELIVER THE SERVICES THAT WE NEED TO DELIVER. AND AS WE BEGIN TO SEE PEOPLE LOSE THEIR JOBS STAYING AT HOME ETC. IT IS DEMAND FOR OUR SERVICES INCREASE.

SO ONE OF THE CONCERNS THAT WE HAVE IS THE POPULATION THAT WE HAVE IN RESIDENTIAL FACILITIES PARTICULARLY LONG-TERM CARE FACILITIES. YOU MAY KNOW MORE THAN HALF THE FATALITIES IN OREGON AS A RESULT OF COVID-19 IS IN LONG-TERM CARE FACILITIES WITH THE HELP OF PARTNERS WE HAVE MANAGED THE SITUATION.

MIKE MCCORMICK WILL TALK ABOUT THAT IN MORE DETAIL BUT THAT AGAIN REMAINS TO BE AN AREA OF CONCERN. THE OTHER THING THAT WE ARE REALLY WORRIED ABOUT IS HOW MANY PEOPLE ARE LOSING THEIR JOBS. THE LATEST FIGURE INDICATES THAT 360 THOUSAND OREGONIANS HAVE LOST THEIR JOBS SOME OF THESE FOLKS HAVE NEVER HAD TO RELY ON PUBLIC ASSISTANCE. YOU ARE SEEING THEM NOW CONNECTING TO US

IN OUR OFFICES ETC. AND IT IS NOT EASY FOR SOMEONE WHOSE BEEN SELF-SUFFICIENCY TO NOW HAVE TO REQUEST SERVICES AND WE'RE WORKING THROUGH THAT. THESE ARE VERY DIFFERENT AND UNPRECEDENTED TIMES WE ARE KEEPING OUR EYES ON OUR PROVIDERS WE CAN'T DO THE JOB WE DO FOR ONE AND A HALF MILLION OREGONIANS WHETHER THEY ARE INDIVIDUAL THEY ARE SUFFERING THROUGH THIS PANDEMIC AS WELL EITHER BECAUSE OF NOT RECEIVING REFERRALS SO THEIR REVENUE HAS GONE DOWN OR RESIDENTIAL FACILITIES BECAUSE OF COVID-19 HAVING FEWER STAFF SHOWING UP TO WORK AND HAVING DIFFICULT MAINTAINING STAFF AND OCCURRING ADDITIONAL EXPENSES ETC.

SO THOSE ARE THE CHALLENGES FOR OUR PROVIDERS AS WELL. WE ARE ASKING THE PUBLIC TO HELP US CHECK ON OUR CHILDREN. BECAUSE OF THE SITUATION THAT WE HAVE BEEN IN WE HAVE SEEN A SIGNIFICANT REDUCTION IN CALLS CHILD TO ABUSE HOT LINE. WE KNOW THAT ABUSE AND NEGLECT ARE OCCURRING ACROSS OREGON.

WE'RE JUST NOT HEARING ABOUT THEM. NOW WE DID SEE AN INCREMENTAL INCREASE OVER THE PAST COUPLE OF WEEKS AND WE'RE HOPING AS THING BEGIN TO OPEN UP WE'LL GET A BETTER SENSE OF WHAT'S HAPPENING WITH OUR CHILDREN AND WE'RE ALSO SEEING A DECREASE IN THE NUMBER OF CALLS TO ADULT HOT LINE AND INCREASE IN REQUEST FOR INFORMATION HOW DO I ACCESS SERVICES? HOW DO I GET HELP ET CETERA.

LET'S TALK FOR A MOMENT ABOUT THE BUDGET IMPACT OF COVID-19. JUST LAST WEEK I THINK IT WAS LAST WEEK. I'M LOSING TRACK OF TIME THE EMERGENCY BOARD MET AND THERE WERE VERY FEW ITEMS ON THE AGENDA. PRIMARILY DEALING

WITH THE IMPACT OF COVID-19 DHS WAS GRANTED THREE AND A HALF MILLION DOLLARS AND AS A RESULT OF THAT PROCESS AND IT WAS FOR VERY SPECIFIC ITEMS. A PROGRAM TO REIMBURSEMENT PROVIDERS AND WORKERS FOR COVID-19 TEST COST NOT COVERED BY INSURANCE.

THE REQUEST FOR THE AMOUNT WOULD FUND ABOUT 15 THOUSAND TESTS, 15 THOUSAND TO 30 THOUSAND DEPENDING ON THE CEILING IS ABOUT 30 THOUSAND AND FOR CONTEXT WE HAVE ABOUT 40 THOUSAND HOME CARE WORKERS IN OREGON. WE'RE HOPING THOSE AMOUNT OF TEST WOULD BE SUFFICIENT TO TAKE CARE OF THE NEEDS WHEN AND IF IT ARISES. THERE WAS ALSO FUNDING FOR DEVELOPMENT OF A SPECIALIZED TRAINING IN INFECTIOUS DISEASE CONTROLS WITH FUND DEDICATE THE TO PARTNERS, STATE FUNDING TRAINING FOR CARE PROFESSIONALS WHO PROVIDE RESOURCES TO OLDER ADULTS AND ALSO LONG-TERM CARE WORKFORCE TRUST AND IT WORKFORCE TRAINING ENTITIES WORKING IN FACILITIES AROUND THE STATE THIS IS ABOUT 50 PERCENT OF THE STATEWIDE CNA NURSING FACILITY WORKFORCE.

SO TRAINING, TESTING, AND SPECIFICALLY TRAINING ON INFECTIOUS CONTROL BECAUSE THAT IS SO PRIMARY IN THE TIMES THAT WE'RE FACING NOW. NOW WHAT'S THE STATE BUDGET OUT LOOK?

WE GET OUR FUNDS FROM ALL OF OUR FUNDS COME FROM TAX REVENUES ETC. IF PEOPLE ARE NOT WORKING AND THEY'RE NOT PAYING TAXES VERY FEW DOLLAR IT IS ARE COMING INTO THE STATE COFFERS. THE GOVERNOR JUST THIS WEEK ANNOUNCED THAT SHE HAS INSTRUCTED ALL THE STATE AGENCIES TO TAKE 8 AND A HALF PERCENT REDUCTION IN THEIR BUDGETS ACROSS

THE BOARD AND THAT 8 AND A HALF PERCENT TRANSLATES INTO MORE THAN 8 AND A HALF PERCENT.

WHY IS THAT? BECAUSE WE'RE ALREADY 10 MONTHS THROUGH THE BIENNIUM AND BY THE TIME WE GET TO PHASE ONE AND WE SEE INDUSTRIES COMING BACK TO WORK AND WAGES ARE PAID WE'LL BE HALFWAY THROUGH THE BIENNIUM. SO YOU CAN DOUBLE THAT NUMBER AND THAT THE THE REDUCTION STATE AGENCIES NEED TO TAKE TO MANAGE WHAT WE KNOW TODAY AND WE'LL KNOW MORE ON MAY 20TH AND THAT WILL MAKE THE BASELINE WHAT WE NEED TO DO FOR THE STATE BUDGET BECAUSE AS YOU ALL KNOW THE STATE CANNOT RUN A DEFICIT. NOW THERE IS MONEY THAT HAS COME INTO OREGON. YOU HEARD ABOUT THE CARES ACT BUT THERE IS A CRITERIA IN THAT ACT SO FAR AND CONVERSATIONS THAT COULD CHANGE AND MODIFY THAT. THAT MONEY CANNOT BE USE THE TO BACK FILL THE LOSS OF GENERAL FUNDS. THAT MONEY IS SPECIFICALLY DEDICATED TO COVID-19 ISSUES.

THERE ARE SOME OTHER FUNDS THAT THE STATE THE COVID RELIEVE FUNDING 1.6 BILLION DOLLARS AND I CAN GIVE YOU. WE HAVE SEEN AN INCREASE IN THE PERCENTAGE THAT HAS BEEN INCREASE OF 6.2 PERCENT FOR AT LEAST SIX MONTHS AND IT WOULD BE MORE THAN THAT IF THIS PANDEMIC LAST MORE THAN THAT. BUT THAT ACTUALLY IS MONEY DHS CAN USE TO FUND SPECIFIC ITEM SUCH AS NOT THE -- ACTUALLY THE COVID RELIEVE FUNDS HOME DELIVERED MEALS MANY OF OUR AGING POPULATION CANNOT LEAVE HOME TO GO WHERE THEY USED TO GO TO GET LUNCH SO NOW PEOPLE WHO ARE BEING DELIVERED TO HOMES AND ALSO THE ADDITIONAL FUNDING FOR TITLE 4 B WHICH IS USED FOR CHILD CARE.

AS WE ARE CONTINUING OUR WORK, WE WILL, WE ARE CHECKING WITH THE OFFICE OF CHIEF FINANCIAL OFFICE TO GET A BETTER SENSE OF WHAT THIS FUND AND WHAT CAN BE USED FOR DHS. AS WE GET INTO PHASE ONE WE'RE GOING TO BE OPENING OUR SOME OF OUR OFFICES WE'RE GOING TO CONTINUE TO DO TELEWORKING AS MUCH AS POSSIBLE BECAUSE THE FEWER CONTACTS THE FEWER POSSIBILITIES OF US FIGHTING THIS VIRUS.

AS SOME OF OUR OFFICES AND YOU'LL HERE ABOUT THAT, HAVE DONE VERY GOOD JOB OF DELIVERING SERVICES WHILE WORKING REMOTELY. NOT FROM THEIR OFFICES, FROM HOME. AND TO THE EXTENT POSSIBLE WE'LL CONTINUE THAT. I DID WANT TO JUST SHARE IN CLOSING SOME GOOD NEWS WITH YOU. THERE ARE SOME REALLY HEARTWARMING STUFF THAT'S HAPPENING ACROSS THE STATE. THERE IS A NONPROFIT ORGANIZATION CONTINGENT THAT USED TO BE PORTLAND LEADERSHIP FOUNDATION YOU MAY HAVE EARLY OF EVERY CHILD AND REBECCA MAY TALK MORE ABOUT THAT THEY MET MORE THAN 500 REQUEST RANGING FROM DIAPERS TO LAPTOPS TO BICYCLE.

IN MY NEIGHBORHOOD PEOPLE ARE SEWING FACE COVERINGS AND DONATED THEM TO DHS STAFF WHO HAVE FACE-TO-FACE CONTACT AND THEY ARE SEWING THESE FACE COVERINGS FOR OUR DD PROVIDERS IN RESIDENTIAL SETTINGS. SO TO CLOSE I WOULD SAY THIS PANDEMIC HAS BROUGHT US TOGETHER AND TOGETHER WE WILL EMERGE FROM THIS. THAT'S THE ONLY WAY WE CAN BE SUCCESSFUL. DHS CANNOT DO THIS ALONE. WE NEED THE HELP OF THE COMMUNITY AND WE NEED TO HELP EACH OTHER AS WE GET THROUGH THIS. LET ME STOP THERE AND SEE IF THERE ARE ANY QUESTIONS.

CHRISTY SINATRA: YES. THERE ARE A COUPLE. CAN YOU ADDRESS CONCERNS AROUND -- CAN YOU ADDRESS CONCERNS AROUND PPE PARTICULARLY FOR STAFF WHO ARE WORKING WITH FIRST RESPONDERS. IS THERE AN OPPORTUNITY FOR THEM TO BE CONSIDERED FIRST RESPONDERS SO THEY ARE PRIORITIZED FOR PPE? AND PROVIDERS ARE ALSO STRUGGLED WITH ACQUIRING PPE AND WONDER IF THERE IS ANY ADVICE FOR THEM.

FARIBORZ PAKSERESHT: YES. I DON'T NEED TO REPEAT QUESTIONS RIGHT? THE PPE SITUATION IS ACTUALLY LOOSENING UP. THERE HAS BEEN A SHORTAGE OF PPE ACROSS THE NATION AND REALLY WORLDWIDE BUT AS JUST WITHIN THE LAST TWO WEEKS WE ARE ANTICIPATING WE ACTUALLY GOT ONE SHIPMENT IN AND THERE ARE ADDITIONAL PPE THAT IS COMING IN FROM THE VERY BEGIN TO GET OF THIS PANDEMIC THERE HAD TO BE A PRY ORGANIZATION WHEN YOU DON'T HAVE ENOUGH OF ANYTHING YOU BASICALLY PRIORITIZE WHO IS TIER ONE TIER TWO TIER THREE. TIER ONE IS HOSPITALS AND COVID POSITIVE FITS ETC. AND THE NEXT TIER ARE LAW ENFORCEMENT SOME OF OUR STAFF. SOME RECEIVES PPE TO THE EXTENT POSSIBLE.

SOME OF OUR PARTNERS HAVE BEEN GENEROUS SHARING THOSE WITH US IN VARIOUS COMMUNITIES BUT I'M VERY OPTIMISTIC IN THE NEXT WEEK OR TWO WE'RE GOING FOR SEE MANY MORE NUMBERS OF THE PPE COME INTO THE STATE ADDITIONALLY AS I JUST SHARED WITH YOU THERE ARE COMMUNITIES STANDING UP AS WE BEGIN TO BRING PEOPLE BACK TO WORK PART OF TRYING TO AVOID SPREADING THIS VIRUS ARE THESE FACE COVERINGS.

SO I THINK TOGETHER WE CAN MANAGER THIS AND WE CAN GET THROUGH IT AND HOPEFULLY DO BETTER AS WE MOVE

FORWARD. WAS THERE ANOTHER QUESTION KRISTI?

CHRISTY SINATRA: YES. REGARDING BUDGET. WILL DHS, WILL EXISTING DHS SERVICE CONTRACTS BE IMPACTED BY THE BUDGET CUTS OR ONLY FUTURE CONTRACTING?

FARIBORZ PAKSERESHT: THE ANSWER TO THAT QUESTION IS THAT IT DEPENDS ON WHAT THE LEVEL OF THE REDUCTION NEEDS TO BE. IF WE ARE COMMITTED TO A CONTRACT WE CAN'T JUST YOU KNOW, -- LET'S SAY LABOR CONTRACTS WE CAN'T JUST UNILATERALLY STOP THAT CONTRACT. THERE NEEDS TO BE NEGOTIATION. BUT IF THE CONTRACT IS COMING TO AN END AT THE END OF THE FEDERAL FISCAL YEAR AND THEN THEY NEED TO BE RENEWED THOSE OF THE KIND OF THINGS WE NEED TO LOOK AT IDEALLY WE DON'T WANT TO STOP CONTRACTS BUT WE KNOW WE'RE NOT LIVING IN THE IDEA WORD AND BECAUSE 85 PERCENT OF DHS FUNDS GOES OUT TO CONTRACTS TO PROVIDERS ETC. IT BECOMES -- IT FORMS A MAJOR PART OF OUR BUDGET.

I SHOULD ALSO SHARE WITH YOU FOR EVERY ONE DOLLAR THAT WE ELIMINATE IN GENERAL FUNDS WE ALSO LOSE TWO DOLLARS IN FEDERAL FUNDS TO THE IMPACT IS SIGNIFICANT BOTH TO US AND OUR PROVIDERS BUT IF THERE ARE CONTRACTS IF PLACE WE'LL HONOR THOSE UNLESS THOSE CONTRACTS ARE EXPIRING. THANK YOU. THANK YOU AGAIN FOR BEING WITH US. I WILL TURN IT BACK TO LIESL.

LIESL WENDT: AND ACTUALLY I'M GOING TO TURN IT OVER TO DAN HAUN OUR SELF-SUFFICIENCY DIRECTOR.

DAN HAUN: THANK YOU, LIESL. THANK EVERYBODY FOR BEING ON THE CALL TODAY AND LOGGING IN. THE LAST COUPLE OF

MONTHS HAVE BEEN STRESSFUL, NOT A DAY GOING BY WHERE WE DON'T HAVE SURPRISES THAT GET TO US. MOST OF THOSE SURPRISES HAVE BEEN NEGATIVE. BUT TODAY WE GOT SOME -- A GOOD SURPRISE AND THAT IS MY BOSS QUOTED BOB DYLAN. FARIBORZ QUOTED BOB DYLAN. THAT'S AMAZING. WE GOT INTO COVID-19 I THINK THE BIGGEST PROBLEM SELF-SUFFICIENCY FACED WAS PROTECTS OUR STAFF HONORING THE STAY-AT-HOME ORDER AND SOME OF OUR CLIENTS AND PEOPLE NEED OUR SERVICES NEED US AND NEED IS IN OUR BUILDING SO THEY CAN ACCESS THOSE SERVICES SO ONE OF THE THINGS I'M INCREDIBLY PROUD OF SELF-SUFFICIENCY AND DHS FOR BEING ABLE TO ACCOMPLISH IS REALLY BUILDING A ROBUST TELECOMMUTING COMMUNITY SO WE CAN MEET THE NEEDS OF OUR CLIENTS WORKING FROM HOME.

OVER 50 PERCENT OF OUR STAFF TELECOMMUTED IN THE FIRST COUPLE OF WEEKS WAS QUITE A DEMONSTRATION OF OUR DEDICATION. WE HAVE PLENTY OF STAFF WHO ARE WILLING TO STAY IN THE OFFICES AND MEET OUR CLIENTS FACE-TO-FACE AND MEET THOSE NEEDS SO PROUD OF OUR STAFF AND ONE WOULD ASSUME OF COURSE DURING THAT TIME WE SACRIFICED THE TIMELINESS OF OUR BENEFITS AND GETTING OUR BENEFITS OUT THE DOOR ESPECIALLY WHEN YOU THINK ABOUT THE FACT THAT AS LIESL SAID WE WERE SEEING ALMOST 400 PERCENT INCREASE OUR APPLICATIONS SO ALMOST 13 THOUSAND APPLICATIONS A WEEK.

AND AS OF YESTERDAY I'M PROUD TO ANNOUNCE WE'RE 95 PERCENT OF OUR APPLICATIONS ARE BEING PROCESSED AND COMPLETED IN FOUR DAYS OR LESS SO WE'RE ABLE TO MEET THE NEEDS GET THE BENEFITS OUT THE DOOR AND GET THE RESOURCE OUT INTO OUR COMMUNITY. I THINK IN ADDITION TO

THAT ACCOMPLISHMENT WE WERE DEFINITELY SADDLED WITH MULTIPLE CHALLENGES.

INITIALLY WE ONLY HAD APPLICATIONS ONLINE FOR OHP AND SNAP PROGRAMS THE STAFF -- APPLICATIONS SO WE WERE ABLE TO ALSO ACCEPT ONLINE APPLICATIONS FOR SNAP AND FOR -- FOR SNAP AND FOR -- TANF AND EMPLOYMENT RELATED DAY CARE SO THAT'S ANOTHER THING I THINK THE STAFF WERE ABLE TO DO OBVIOUSLY UNFORTUNATELY WE WERE NOT ABLE TO GET WHERE WE WANTED TO GET AROUND GETTING THOSE APPLICATIONS OUT IN MULTIPLE LANGUAGES BUT WE WERE ABLE TO OVER COME A MASSIVE PHONE ISSUE AS WE MOVED STAFF OUT OF THE OFFICES THEY WERE ABLE TO HISTORICALLY TAKE APPLICATIONS ON THE PHONE FOR INDIVIDUALS THAT DID NOT SPEAK ENGLISH AND OR SPANISH BECAUSE SOME OF OUR APPLICATIONS ARE IN SPANISH AND WE WERE ABLE TO TAKE APPLICATIONS FROM PEOPLES' HOUSES FROM STAFF MEMBER'S HOUSES AND MEET THAT NEED FOR THAT POPULATION AS WELL.

ON THE SLIDE IN FRONT OF YOU I BELIEVE YOU CAN SEE SOME OF THE POLICY CHANGES WE WERE ABLE TO MAKE DURING THE LAST SEVERAL MONTHS THAT INCREASED OUR ABILITY TO SERVE OUR CUSTOMERS. SOME OF THE ONES WE'RE PROUDEST OF HELPS US, THINGS WE WERE ABLE TO MOVE FOR PHONE CONTACT AND MEET THE NEEDS OF CUSTOMERS WHO HAD ACCESS TO THE INTERNET AND TO A PHONE WERE ABLE TO DO THAT TO KEEP THEM SAFE SO THEY DIDN'T HAVE TO COME OUT OF THEIR HOMES AND INTO OUR OFFICES.

WE WERE ABLE TO WORK WITH EMPLOYMENT RELATED DAYCARE PROGRAM TO INCREASE THE INCOME LIMIT WE WERE ABLE TO MOVE THAT UP TO 250 PERCENT OF FPL FEDERAL POVERTY

LEVEL. AND FOR ANYBODY WHO IS WORKED WITH EMPLOYMENT RELATED DAY CARE PROGRAM OR WITH CLIENTS IN THE PROGRAM, YOU ARE VERY AWARE THAT CO-PAYS HAVE BEEN AN OBSTACLE FOR FAMILIES TO BENEFIT. DURING THIS TIME WE WERE ABLE TO WAIVE ALL OF THOSE CO-PAYS FOR THOSE RECEIVE THE BENEFITS SO FOR OUR ESSENTIAL WORKERS WHO NEEDED TO BE IN THEIR JOBS WE AND WHOSE KIDS WERE AT HOME WE WERE ABLE TO GET THEM THAT ADDITIONAL SUPPORT.

WE WERE ALSO ABLE TO OVER THE LAST THREE MONTHS EXTEND CERTIFICATION SERVICES SO THEY DON'T HAVE TO GET RECERTIFIED FOR BENEFITS. OBVIOUSLY THAT MAKES A HUGE DIFFERENCE. TWO INDIVIDUAL SINCERE UP TO RECERTIFICATION AND DEALING WITH THIS CRISIS AND THE STRESS OF THIS CRISIS THEY WERE ABLE TO NOT FOCUS ON WORRYING ABOUT THEIR BENEFITS BUT FOCUS ON KEEPING THEMSELVES AND THEIR FAMILIES SAFE AND WE WERE ABLE TO MEET THAT FLOOD OF APPLICATIONS. ONE OF THE I THINK BIGGEST AND MOST IMPORTANT ACCOMPLISHMENTS THAT WE WERE ABLE TO ACHIEVE IN THE SNAP PROGRAM CAME IN THIS MORNING.

WE GOT GOOD NEWS THIS MORNING WE WERE APPROVED FOR PANDEMIC EBT SO THAT IS WONDERFUL NEWS MANY OF OUR ADVOCATES AND PARTNERS AND LEGISLATIVE PARTNERS AND THE GOVERNOR'S OFFICE HAVE BEEN WORKING WITH US AND HELPING US GET THAT WAIVER AND FOOD BENEFIT FOR FAMILIES IT IS HARD TO GET AND REQUIRES A LOT OF COORDINATION WITH REMEMBER LEARNING DIVISION AND THE SCHOOL DISTRICTS AND WE GOT THAT FINAL APPROVAL THIS MORNING I DON'T HAVE A LOT OF DETAILS WHAT THAT LOOKS LIKE ROLLING OUT BUT WHAT IT MEANS TO OREGON WE WILL PROVIDE APPROXIMATELY AN ADDITION 134 MILLION DOLLARS IN ADDITIONAL BENEFITS FOR

OVER 351,000 CHILDREN IN KINDERGARTEN AND EARLY GRADES AND THEY WILL NOT GET THAT ADDITIONAL BENEFIT ON THEIR SNAP EBT CARDS FOR THOSE NOT RECEIVING SNAP THEY WILL GET AN EBT CARD WITH THOSE BENEFITS LOADED TO ROLL OUT BY MAY BEGINNING OF JUNE.

THE AMAZING THING ABOUT THIS PROGRAM IS WHILE WE KNOW SCHOOLS HAD TO SHIFT AND MANY SCHOOLS ARE PROVIDING LUNCHES BAGGED LUNCHES FOR FAMILIES, FOR KIDS THAT PROGRAM WILL NOT GO AWAY AND FOLKS HAVE ACCESS TO THOSE PROGRAMS AND NO EBT BENEFITS SO THAT'S JUST ONE THING I THINK IS AN AMAZING BENEFIT FOR OREGONIANS AND ONE THAT SEEMED LIKE IT SHOULD BE EASY BUT IT WAS A VERY DIFFICULT WAIVER TO GET BECAUSE OF THE TECHNOLOGY THAT IS REQUIRED TO DO THAT AS WELL AS THAT COORDINATION BETWEEN SCHOOL DISTRICT IN GENERAL IN RELATIVE TIMES IT IS EASY TO DO.

SOMETHING THAT ALSO DID SURPRISE US THIS WEEK WE EXPECTED TO SEE OBVIOUSLY AN INITIAL INCREASE IN SNAP BENEFITS AS INDIVIDUALS WERE LOSING THEIR JOB WE EXPECT THE TANF APPLICATION INCREASE WOULD HAPPEN OVER TIME. THE CASELOAD INCREASE WOULD HAPPEN OVER TIME LOOKING AT PAST RECESSIONS THERE IS USUALLY A LAG. FOR THE LAST FOUR OR FIVE MONTHS 15 HUNDRED CASES FOR APRIL OVER 3200 CASES SO THAT CASELOAD IS GROWING SOONER THAN EXPECTED AND IT IS ONE THAT MAYBE TIED TO UNEMPLOYMENT INSURANCE DIFFICULTIES BECAUSE FAMILIES DON'T HAVE THAT INCOME COMING IN BUT ONE WE'RE DEFINITELY KEEPING AN EYE ON AS WE MOVE INTO THE NEXT PHASE OF THIS REACTION TO THE CORONAVIRUS. SO I'M OVER MY TIME I'M GOING TO KICK IT OVER TO MIKE. MIKE IS THE DIRECTOR OF APD THE

INTERIM DIRECTOR OF APD WHO I HAVE TO SAY HAS BEEN THE MOST AMAZING INDIVIDUAL DURING THIS CRISIS I EVER HAD OPPORTUNITY TO WORK WITH THE MOUNTAINS HE'S MOVED HAS BEEN PHENOMENAL TO WATCH AND I'M GOING TO KICK THE MIC TO HIM AND LET HIM DO HIS PRESENTATION.

MIKE MCCORMICK: THANK YOU, DAN. YOU CHOKED ME UP. I WASN'T EXPECTING THAT AND I CERTAINLY DON'T ALWAYS FEEL THAT WAY. BUT I APPRECIATE THE KIND WORDS. I CAN'T SAY ENOUGH HOW STRESSFUL AND EMOTIONAL THESE PAST TWO MONTHS HAVE BEEN FOR THE APD STAFF ALL OF OUR PARTNERS OUR PROVIDERS AND THE I AM ES THAT WE SERVE. YOU HAVE SEEN ON THE NEWS THE DEVASTATED IMPACTS THAT COVID HAS ON THE POPULATION THAT WE SO -- THAT WE CARE FOR SO MUCH IN OUR HEARTS.

THAT'S WHY OUR STRATEGY STARTING ON FEBRUARY 29TH WAS TO FOCUS ON PREVENTION. IF WE CAN KEEP THE VIRUS OUT OF THESE FACILITIES THE NEGATIVE CONSEQUENCES AREN'T GOING TO OCCUR FOR THESE INDIVIDUALS SO WHAT DID WE DO FEBRUARY 29 ALLOWING FACILITIES TO IMPOSE RESTRICTIONS ON VISITATION WHERE APPROPRIATE BECAUSE THE RESIDENTS IN LONG-TERM CARE FACILITIES DO NOT HAVE THE VIRUS THEY NEED IT TO BE INTRODUCED. HOW SOME THROUGH STAFF THROUGH VENDORS THROUGH HEALTH CARE PROVIDERS SO WE ENCOURAGED STRICT VISITATION POLICIES THAT ALLOW SCREENING FOR SIGNS AND SYMPTOMS EVENTUALLY GETTING MORE STRICT OVER TIME.

OUR STAFF WENT OUT AND VISITED ALMOST -- WE HAVE 677 OF OUR LARGE CONGREGATE SETTINGS IN OREGON. AND WE WERE ABLE TO DO IN-PERSON REVIEWS OF JUST UNDER 670 OF THOSE

DURING THE FIRST WEEK OF MARCH. WE ISSUED POLICY DIRECTION TO OUR LONG-TERM CARE FACILITIES THAT WHEN YOU HAVE A SUSPECTED CASE OR CONFIRMED CASE IN YOUR FACILITIES YOU ARE REQUIRED TO REPORT THAT TO THE LICENSING OFFICE AND WHEN YOU REPORT THAT WE ISSUE WHAT'S CALLED AN EXECUTIVE ORDER. YOU MAY HAVE HEARD THE LONG-TERM CARE FACILITIES HAVE EO, EXECUTIVE ORDERS ON THEM WHAT. DOES IT MEAN? IT REQUIRES THEM TO RESTRICT VISITATION OBVIOUSLY IT REQUIRES THEM TO RESTRICT ANY NEW ADMISSIONS SO WE DO THIS WANT NEW PEOPLE COMING IN AND BEING EXPOSED.

IT REQUIRED THEM TO ISOLATE THE SUSPECT RESIDENT WHERE POSSIBLE OR IN STAFF NOT ALLOW THEM TO WORK. IT IS INFECTION CONTROL TRAINING AND ELIMINATION OF ALL CONGREGATE ACTIVITIES. THESE WERE GENERALLY WELL RECEIVED THEY RECOGNIZE COVID HAS A DEVASTATING IMPACT ON THE COMMUNITY THAT'S WE SERVE AND SUPPORTED AGENCIES EFFORTS TO IMPOSE THESE STRICT MEASURES. OBVIOUSLY YOU KNOW AS I SAID ONE CASE IS TOO MANY. THE NEWSPAPER STORIES ON THESE HAVE BEEN HEARTBREAKING BY THE VICTIMS OF THIS HORRIBLE VIRUS. I'M PLEASED TO REPORT, HOWEVER, THAT OUT OF OUR 677 FACILITIES, ONLY 25 OF THEM HAVE A CONFIRMED POSITIVE RESIDENT OR A CONFIRMED POSITIVE STAFF. SO FOR CONTEXT THAT'S LESS THAN 4 PERCENT OF ALL OF OUR LARGE CONGREGATE FACILITIES WE WISH IT WAS ZERO BUT I'M HAPPY TO REPORT 96 OF OUR FACILITIES ARE COVID FREE TODAY. FOSTER HOMES ARE DOING WONDERFUL LESS THAN ONE PERCENT REPORTING A CONFIRMED CASE TODAY.

THE PPE SHORTAGE IS RESOLVING ITSELF, SO WE'RE CHANGING

THE WAY WE APPROACH THIS. STARTING THIS WE'RE WE SEND OUR SURVEYORS OUT TO OUR LONG-TERM CARE FACILITIES AND PROVIDE THEM WITH THE NECESSARY PERSONAL PROTECTIVE EQUIPMENT SO THAT THEY WERE NOT INADVERTENTLY INFECTING OTHER PEOPLE. AND THEY WILL BE REPORTING BACK ON HOW THEY ARE DOING ISOLATION AND HOW THEIR INFECTION CONTROL PROCEDURES AND STAFFING LEVELS ALL OF THAT STUFF.

WE ALSO WERE A BELIEVE TO RECRUIT WE FOUND A LOT OF SITUATIONS WHERE WHAT DO WE DO WHEN A FACILITY'S IN CRISIS OR WHEN SOMEONE'S IN THE HOSPITAL. THEY ARE COVID POSITIVE, READY FOR DISCHARGE BUT THEY DON'T HAVE A PLACE TO GO SO WE DEVELOPED TWO EMERGENCY HEALTH CARE CENTERS: LAURELHURST AND ONE IN TIGARD, 97 BEDS IN LAURELHURST AND PACIFIC IS SERVING 16 OF THEIR 50 BEDS, SO THE DEMAND IS THERE.

THEY ARE PROVIDING TREMENDOUSLY VALUABLE SERVICE TO THE COMMUNITY. LET ME ALSO TALK ABOUT WHAT WE'RE DOING PROGRAMMATICALLY. FARIBORZ MENTIONED WE DID RECEIVED A DECISIONAL HELP FOR MEALS FOR HUNDREDS OF THOUSANDS OF HELP FOR SENIORS. THEY HAD TO SHUT DOWN BECAUSE OF THE COVID. THEY HAVE BEEN DELIVERING HOME MEALS AND THE LATEST STATISTICS SHOW 80 PERCENT INCREASE FOR HOME DELIVERED MEALS COMPARED TO THE SAME PERIOD LAST YEAR. OUR PROVIDERS ARE JUST DOING GOD'S WORK OUT THERE PREPARING THESE MEALS GETTING THEM OUT TO THE SENIORS WHO DEPEND ON THEM AND TO HAVE A FRIENDLY FACE TO DELIVER A MEAL TO THEM WHEN THEY ARE IN THIS STATE OF ISOLATION. WE MADE A DIFFICULT DECISION TO CLOSE OUR ADULT DAY CARE CENTERS THEY WERE A WONDERFUL RESOURCE SERVING OLDER ADULTS FOUR TO SIX HOURS A DAY

THEY WERE GETTING ALD ASSISTANCE SOCIALIZATION.

WE HAD TO CLOSE IT. IT WAS JUST TOO RISKY BUT THEY ARE SUCH A VALUABLE PART OF OUR INFRASTRUCTURE OUR LONG-TERM CARE INFRASTRUCTURE IN OREGON WE ARE PROVIDING TEMPORARILY FINANCIAL SUPPORT IN THE HOPES THEY WILL BE AVAILABLE WHEN THIS CRISIS ENDS.

SO THE PROVIDER SIDE, WE'VE TAKEN A LOT OF ACTIONS NOT ONLY TO PRESERVE OUR EXISTING PROVIDER BASE BUT ALSO TO BE ABLE TO RECRUIT NEW PROVIDERS INTO OUR SYSTEM SO WE EXTENDED ALL THE DEADLINES THAT YOU WOULD EXPECT US TO EXTEND LIKE HOW MANY DOES A HOME CARE WORKER HAVE TO COMPLETE ORIENTATION. WHAT DO WE NEED TO DO IN TERMS OF MODIFYING OUR BACKGROUND CHECK PROCEDURES TO ENSURE EVERYTHING IS RUNNING EFFICIENTLY AND NOT PUTTING PEOPLE AT UNNECESSARY RISK AND WE EXTENDED AUTOMATE TERMINATION DATES MOST OF APD'S BUDGET IT THROUGH MEDICAID AND THE FIRST CHOICE OPTION.

AS PART OF THAT FIRST STIMULUS BILL THAT WAS PASSED, WE GET A 6.2 PERCENT ADDITIONAL MATCH ON ALL OF THOSE EXPENDITURES BUT ONE OF THE -- THE CONDITIONS FOR RECEIVING THAT FUNDING IS THAT STATES NEED TO SUSPEND ALL ADVERSE ACTIONS IN MEDICAID SO WHAT IS AN ADVERSE ACTION? WELL, IT IS ABOUT ELIMINATING SOMEONE FROM SERVICE. THEY FAILED TO SUBMIT PAPER WORK. YOU CAN'T CUT THEM OFF UNDER THESE THINGS OR REDUCTION OF THE BENEFITS.

THAT IS ABSOLUTELY ADMIRABLE. AND THIS IS A GREAT TOOL TO ALLOW STATES TO CONTINUE TO DO THAT. AS FARIBORZ MENTIONED ONE THING WE'RE EXTREMELY CONCERNED ABOUT

IS OUR REFERRALS FOR ADULT PROTECTIVE SERVICES IS DOWN BY 23 PERCENT. AND THAT'S NOT RIGHT. WE KNOW THAT ABUSE OF OLDER ADULTS AND PEOPLE WITH DISABILITIES IS NOT DOWN 23 PERCENT WE KNOW THERE'S NOT ENOUGH EYES ON THEM TO ENSURE THAT ALL OF THAT IS BEING REPORTED AND FINALLY AGING AND DISABILITY RESOURCES. SO IN CLOSING I JUST WANT TO RECOGNIZE ALL OF THE EFFORTS OF OUR APD STAFF OUR AAA STAFF, OUR PROVIDER NETWORK, OUR ALL OF OUR PARTNERS, ALL OF THE OHA PEOPLE WHO ASSISTED US THROUGH THIS ALL THE DHS LEADERSHIP.

IT BEEN A REALLY STRESSFUL AND INTENTION PERIOD THAT WE'VE BEEN LIVING THROUGH AND I COULDN'T BE ANYMORE GRATEFUL FOR HOW EVERYONE STEPPED UP DURING THIS CRISIS AND NOW IT IS MY HONOR TO HAND THE MICROPHONE TO LILIA OUR DISABILITIES PROGRAM.

LILIA TENINTY: THANKS MIKE IT IS AN HONOR. HAND THAT OVER TO ME. THANK YOU. GOOD AFTERNOON OR ACTUALLY GOOD AVERAGE RIGHT NOW EVERYONE. THANK YOU. I'M HERE TO TALK TODAY ABOUT THE WORK THAT'S BEEN DONE IN THE OFFICE OF DEVELOPMENTAL DISABILITIES AND WITH ALL OF OUR PARTNERS. AND PROVIDER AGENCIES AND INDIVIDUALS AND FAMILIES TO KEEP PEOPLE WITH DEVELOPMENTAL DISABILITIES SAFE DURING THIS TIME. WE'RE SEEING DATA COME OUT OF NEW YORK AND SEEING DIFFERENT REPORTS AND ACADEMIC ARTICLES THAT INDICATE PEOPLE WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES ARE AT HIGHER RISK OF COMPLICATIONS IF THEY CONTRACT COVID-19 SO THE WAY TO KEEP PEOPLE SAFE IS TO SOCIALLY DISTANCE CONTINUE THE RESTRICTIONS WE PUT COME PLACE TO OUR CENTERS AND ULTIMATELY ENSURE EVERYONE COMING IN TO CONTACT WITH

THESE POPULATION IS AT GREATER RISK. WE HAVE BEEN ISSUING GUIDANCE TO OUR PROVIDERS OUR BROKERAGES, SINCE EARLY MARCH.

WE HAVE A WEBSITE IF YOU GO INTO YOUR FAVORITE SEARCH ENGINE AND TYPE IN OREGON ODDS COVID-19 INFORMATION YOU WILL GET TO OUR WEBSITE WHERE WE HAVE POSTED EVERYTHING. WE HAVE LINKED TO OHA INFORMATION, WE HAVE INFORMATION ON THAT WEBSITE FOR FAMILIES, FOR INDIVIDUALS SERVED FOR CCDP'S AND BROKERAGES AND FOR OUR PROVIDER COMMUNITY. SOME OF THE THINGS WE MOST RECENTLY POSTED AND PUT TOGETHER IS THE DOCUMENT THAT'S REALLY IMPORTANT FOR PEOPLE WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES IT IS ABOUT THE RIGHTS THAT PEOPLE WITH DISABILITIES HAVE WHEN THEY ARE SEE BEING MEDICAL TREATMENT. IT PROVIDES INFORMATION JUST ENSURING THAT PEOPLE KNOW THAT THEY HAVE THE RIGHT TO THE SAME KIND OF MEDICAL TREATMENT AS ANYONE ELSE THEY HAVE NO OBLIGATION TO SIGN PAPERS IN HOSPITALS THEY DON'T WANT TO SIGN AND TALK TO THEIR FAMILIES PRIOR TO GOING TO THE HOSPITAL TO ENSURE EVERYONE ON THEIR TEAM KNOWS THEIR WISHES AND PRIORITIES.

I THINK THAT'S AN IMPORTANT PIECE OF INFORMATION THAT WE PUT OUT JUST UNDERSTANDING SOME OF THINGS WE HAVE BEEN SEEING HAPPENING.

WE ALSO AS MIKE TALKED ABOUT IN THE APD SYSTEM EARLY ON IN THIS WE CLOSED SOME OF OUR PROGRAMS AND OFFERED FUNDING TO THOSE PROVIDERS TO MAKE STAFF AVAILABLE TO HELP IN OTHER SERVICE AREAS AND WE CREATED A STAFFING RESOURCE FOR BOTH CCDP'S AND BROKERAGES AND OUR

PROVIDER AGENCIES TO CONTACT TO GET INFORMATION ON STAFF THAT MIGHT BE AVAILABLE TO HELP IN THEY ARE EXPERIENCING A SHORTAGE. THAT'S BEEN WORKING WELL FOR FAMILIES RECEIVING IN-HOME SERVICES AND STAFF IN A RESIDENTIAL TIME SETTING. ONE THING WE DID IN THE MIDST OF ALL OF THE THINGS WE READ IN THE MEDIA AND NEGATIVE INFORMATION COMING OUT WE ASK OUR STAKEHOLDER GROUPS OUR PROVIDERS OUR PARTNERS TO SHARE WITH US CREATIVE IDEAS THINGS THEY HAVE DONE OR SEEN DONE THAT HELPED PEOPLE WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES DURING THIS TIME.

AND WE GOTTEN A LOT OF GREAT STORIES AND IDEAS AND I'M JUST GOING TO SHARE A COUPLE WITH YOU AND OUR INTENT IS TO PUT THIS INFORMATION OUT SO OTHER PEOPLE KNOW IT AND CAN ALSO REPLICATE IT. WE HAVE ONE FAMILY WITH THIS THEIR FAMILY MEMBER TALKS ABOUT SOMETHING THEY WANT TO THAT DO THAT THEY CAN'T DO RIGHT NOW THEY ARE PUTTING TOGETHER: COMING SOON IN 2020 CALENDAR AND PUTTING THAT ON THE CALENDAR FOR THE FUTURE.

WE HAD A FAMILY ASKED, THEY HAVE A CHILD IN RESIDENTIAL PLACEMENT AND ASKED THE FAMILY TO SEND INFORMATION A CARE PACKAGE WITH THINGS IN IT THAT HELPS THE CHILD UNDERSTAND WHO THEY ARE IN THEIR FAMILY. THAT'S BEEN POPULAR AS A RESULT THAT CHILD LEARNED MORE ABOUT DISTANCE RELATIVES THAN MORE. PEOPLE BE BRINGING GROCERIES TO STAFF SO HELPING STAFF STAY OUT OF PLACES LIKE GROCERY STORES OSU AND BENTON COUNTY IS OFFERS HELP FOR INTERNSHIP CREDIT FOR ENGAGING REMOTELY WITH PEOPLE WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES IN THOSE AREAS WHO ARE ISOLATED BECAUSE OF THE VISITOR

RESTRICTIONS COME THEIR HOME. WE HAVE OUR CCDP AND BROKERAGES USING REMOTE TOOLS AND CONTINUE THE MONITORING WORK.

AS MIKE SAID WE'RE SEE SOMETHING DECREASE IN REPORTS OF ABUSE AND REMINDED PROVIDERS THEY ARE MANDATORY REPORTERS TO KEEP PEOPLE SAFE AND ONE OF THOSE IS TO CONTINUE OUR MONITOR [#rir789]S FOR CCDP'S AND BROKERAGES AND SHIFTING HOW WE'RE DOING IT TO REMOTE OR THROUGH A WINDOW OR OTHER WAY THAT'S DON'T INVOLVE DIRECT CONTACT WITH INDIVIDUALS. WE ARE DOING FOR PEOPLE SPECIFICALLY INTERESTED IN MORE INFORMATION ON WHAT ODDS HAS DONE WE'RE DOING A WEBINAR FOR STAKEHOLDER MAY 7 AT 11 AM AND WE EXPECT TO AN ADDITIONAL QUESTIONS. I WILL HIT SOME OF THE BIG ONES BEFORE I TURN IT OVER. WE ARE WAITING FOR APPROVAL FROM CMS ON CONTINGENCY FUNDING FOR PROVIDERS TO CONTINUE THAT IN THE FUTURE AND WE'RE ALSO WE ALSO ISSUED GUIDANCE EXPANDING OUR FAMILY SUPPORT PROGRAM THAT GENERATED INTERESTING BECAUSE WE'RE ALLOWING PEOPLE TO USE THAT TO ACCESS RESOURCES THEY MIGHT WANT BE ABLE TO -- MIGHT NOT HAVE BEEN ABLE TO ACCESS BECAUSE SCHOOLS ARE CLOSES AND THOSE ARE SOME OF THE THINGS WE'RE DOING AND I ENCOURAGE YOU TO JOIN OUR OTHER WEBINAR. NOW I WILL TURN IT OVER TO KEITH OZOLS.

KEITH OZOLS: THANK YOU AND THANK YOU EVERYONE FOR BEING HERE TODAY I'M KEITH OZOLS DIRECTOR OF VOCATIONAL REHABILITATION. HELPING ACHIEVE AND ADVANCE EMPLOYMENT AND INDEPENDENCE. THIS PANDEMIC HAD A HUGE IMPACT ON ALL OREGONIANS AND SPECIFICALLY OREGONIANS WHO EXPERIENCE DISABILITIES. BUT I'M GLAD TO SAY ON THE SAME DAY THAT

GOVERNOR BROWN ISSUED THE STATE AT HOME WE MOVED STAFF TO ALMOST A HUNDRED PERCENT AND PRESERVE HEALTH AND SAFE AND HAVE THAT CONTINUANCE OF SERVICE DELIVERY TO OUR CLIENTS AND I'M PROUD OF OUR STAFF AND WHAT THEY HAVE BEEN ABLE TO ACHIEVE OVER THE PAST MONTH AND A HALF AND BE ABLE TO DO OUTREACH AND MAINTAIN CONTACT WITH CLIENTS AND HELP THEM NAVIGATE SOME OF THESE SYSTEMS WE'RE DEALING WITH RIGHT NOW WITH UNEMPLOYMENT AND ACCESS BEING SOME OF THE PROGRAMS WITH SSB AND OTHER PROGRAMS AND THEY HAVE BEEN ABLE TO WORK WITH THEM TO HELP THEM FOCUS ON THE FUTURE AND NOT JUST WHERE WE ARE TODAY, DEAL WITH TODAY, AND MAKE PLANS FOR THE FUTURE AND HELP THEM THROUGH THAT AND WE HAVE BEEN REACHING OUT TO STAKEHOLDER TO PROVIDE THEM WITH INFORMATION ABOUT OUR CURRENT SERVICE DELIVERY MODEL AND WE CREATED A WEB PAGE ON THE VR WEBSITE THAT OUTLINES A LOT OF EXTERIOR SERVICES AND RESOURCES THAT THEY CAN UTILIZE AND CONTINUE TO RECEIVE OUR SERVICES VIRTUALLY.

AND IN ADDITION TO WHAT WE'RE DOING WITH OUR DIRECT STAFF WORKING WITH CLIENTS WE'RE WORKING WITH VENDORS AND CONTRACTORS TO DELIVER VIRTUAL SERVICES WE HAVE PRE-EMPLOYMENT TRANSITION TEAMS IN OVER 120 SCHOOL DISTRICTS CONTINUING TO SERVE STUDENTS AND PROVIDE THEM WITH THE VITAL TRANSITION SERVICE TO FOCUS ON WHEN WE COME OUT OF THIS PANDEMIC. AT THIS POINT WE'RE MOVING INTO A NEW PHASE OBVIOUSLY AS WE'RE LOOKING AT THE OPENING UP OF THE STATE WE ARE PLANNING FOR THAT RE-EMPLOYMENT FACE AND WE'RE PARTNERING WITH ALL THE WORK FOR SYSTEMS WITHIN OREGON AND WITH OUR FEDERAL PARTNERS TO MAKE SURE WE CAN RESPOND TO BOTH THE

INDIVIDUALS WHO EXPERIENCE DISABILITIES NEED TO GET RE-ENGAGED IN EMPLOYMENT TO BE ABLE TO GET RE-ENGAGED IN INDEPENDENCE IN THEIR COMMUNITIES AND WORKING WITH OUR EMPLOYERS THROUGHOUT THE STATE TO HELP THEM DIVERSIFY THEIR NEEDS IN HIRING PEOPLE WITH DISABILITY AND HELP THEM OVERCOME SOME OF THE NEW BARRIERS WE FACE IN THIS ENVIRONMENT.

WE'RE EXTREMELY HAPPY TO BE AT THIS TABLE WITH EVERYONE AND WITH THAT SAID I'M GOING TO CLOSE A LITTLE BIT EARLY I THINK WE'RE RUNNING A LITTLE BIT LATE SO I'M GOING TO TURN THIS TO REBECCA DIRECTOR OF CHILD WELFARE. THANK YOU.

REBECCA JONES GASTON: THANKS KEITH. HIGH EVERYONE. I'M GOING TO RUN THERE THIS QUICKLY. FOR CHILD WELFARE THE FIRST THING THAT WE DID WAS MOVE OUR HOT LINE STAFF TO BE REMOTE AND THAT WAS PRETTY-- A PRETTY GREAT FEAT WE'RE PROUD OF. MOST OF OUR HOT LINE STAFF ARE ACTUALLY TAKING CALLS IN THEIR HOMES WE HAVE SEEN AS FARIBORZ MENTIONS A DRAMATIC DECREASE IN CALLS SO WE HAVE BEEN IN CONTACT WITH THE DEPARTMENT OF EDUCATION WITH OUR SELF-SUFFICIENT PARTNERS SO THOSE INTERACTING WITH PARENTS AND CHILDREN CAN CHECK IN ON THE WELL-BEING OF KIDS TO MAKE SURE THEY ARE SAFE AND OKAY. WE STILL ARE RESPONDING TO CALLS WHERE THERE'S CONCERN ABOUT SAFETY AND SO WE HAVE STAFF THAT ARE GOING OUT TO HOMES AND DOING ASSESSMENTS.

WE TRIED TO MAKES A MUCH OF THE WORK BUT THERE ARE SOME THINGS WE HAVE TO DO ABSOLUTELY IN PERSON. WE MADE SOME SITE CHANGES TO CHILD PARENT VISITS WE STOPPED HAVING VISIONS IN OUR OFFICES AND THEN REALLY HAVE OUR

STAFF WORKING WITH FOSTER PARENTS AND PARENTS WHERE PEOPLE ARE COMFORTABLE HAVING VISITS IN THE COMMUNITY WITH ALL THE SOCIAL DISTANCING CONSIDERATION BEING MADE AND ALSO IF PEOPLE ARE CONCERNED ABOUT SAFETY IT IS FACILITATING VIRTUAL CONTACT AND AS FREQUENTLY AS POSSIBLE AND WE HEARD FROM A NUMBER OF PARENTS IT HAS BEEN AN OPPORTUNITY TO THAT HAVE MORE CONTACT WHERE THEIR CHILDREN WHILE THEIR CHILDREN ARE IN FOSTER CARE AND WE'RE STILL CERTIFICATES FOSTER PARENTS 20 HAVE FAMILY MEMBERS CERTIFIED AS CONTINUING TO BUILD OUT RESOURCE OF FOSTER PARENTS WE'RE WORKING TO WITH TECHNOLOGY SO PARENTS AND CHILDREN HAVE ACCESS TO WHETHER THEY NEED AND THEY CAN HAVE THOSE VIRTUAL VISITS AND BE ABLE TO PARTICIPATE IN ANY TELEHEALTH OPPORTUNITIES THERE AND YOU HEARD FARIBORZ MESSAGES THIS OUR PARTNERSHIP WITH EVERY CHILD WHO HAS BEEN PHENOMENAL IN REALLY BEING A RESOURCE ACROSS THE STATE AND MEET THE NEEDS ACROSS THE GAMBIT.

OUR PARTNERS HAVE BEEN PHENOMENAL WE'RE WORKING WITH THE COURTS AND LEGAL COMMUNITY OUR PROVIDERS AND TRYING TO NAVIGATE THIS -- THE FACT THAT WE CAN'T BE TOGETHER. SO COURTROOMS ARE CLOSED BUT COURTS ACROSS THE STATE CONTINUE TO DO SOME VIRTUAL PROCEDURES SO REALLY EMPHASIZING WE WANT TO SUPPORT REUNIFICATION AND CONTINUE TO SUPPORT PLACEMENT STABILITY WHERE WE'RE ABLE TO. OHA HAS BEEN A PARTNER WITH US AS WE TRY TO NAVIGATE AND ENSURE AS WE'RE MAKING ADJUSTMENTS TO POLICY WE'RE DOING IT IN LOCK STEP WITH THEM.

OUR PROGRAM MANAGERS ACROSS CHILD WELFARE HAVE BEEN

HOSTING WEEKLY IF NOT MORE FREQUENT CALLS AND UPDATES WITH OUR PARTNERS SO THAT WE CAN CONTINUE TO PROVIDE UPDATES AS THEY HAPPEN MOMENT TO MOMENT BUT ALSO CONTINUE TO GET FEEDBACK ABOUT WHERE THINGS ARE NOT AS CLEAR OR WHERE THINGS ARE CHANGING AND WE NEED TO BE NIMBLE. EVERY CHILD HAS BEEN A GREAT PARTNER. KEITH IS PROVIDING SUPPORT GROUPS VIRTUALLY TO OUR FOSTER PARENTS AND WE HAVE OUR ADVISORY COUNCIL PROVIDING ONLINE VIRTUAL SUPPORTS TO PARENTS. WHETHER OR NOT THEY ARE INVOLVED WITH CHILD WELFARE OR NOT, OUR WORKFORCE IS STILL DOING THE WORK. WE'RE NAVIGATING REMOTELY AND THINKING ABOUT AS WE MAKE ADJUSTMENTS IN TRANSITIONING AWAY -- TRANSITIONING OUT OF THE STAY-AT-HOME AND REALLY FIGURING OUT WHERE THE PLACES ARE WE MIGHT WANT TO CONTINUE OUR PRACTICE SOME OF FLEXIBILITY WHETHER OR NOT FOLKS ARE SITTING IN BRICK AND MORTAR OFFICES OR NOT.

I KNOW THERE ARE LOTS OF QUESTIONS ABOUT FUNDING AND SERVICE CONTRACTS AND WE HAVE MADE THE REQUEST TO THE DEPARTMENT ADMINISTRATIVE SERVICES ABOUT THE DURING PURSE CONTRACTS SPECIFICALLY AND WE'RE HOPING TO BE ABLE TO HEAR ONCE THE FORECAST HAPPENS LATER THIS MONTH BEING ABLE TO GIVE DEFINITIVE ANSWERS WHAT THE IMPACT OF OUR DYNAMIC FISCAL ENVIRONMENT IS GOING TO HAVE ON OUR CONTRACTS AND SERVICES SO WE'LL CONTINUE TO BE COMMUNICATING ABOUT THAT.

I THINK THE LAST THING I WILL DO IN WRAP UP IS PLANT THE SEED WE'RE OFTEN TIMES TALKING ABOUT GOING BACK TO NORMAL. MY POSITION REALLY IS THAT YOU KNOW NORMAL WASN'T REALLY WORKING FOR US IN GENERAL OR WORKING FOR

OUR FAMILIES AND COMMUNITIES SO WHAT IS IT WENT TO CREATE AND SHAPE FOR AS WE MOVE FORWARD AND TAKE THE LESSONS THAT WE LEARNED IN THIS UNUSUAL CIRCUMSTANCE AND CRAFT A SYSTEM AND NETWORK OF COMMUNITY THAT ARE SUPPORTING FAMILIES AND CHILDREN IN SOME NEW AND CREATIVE WAYS. AND WITH THAT I WILL TURN IT BACK OVER TO LIESL.

LIESL WENDT: THANK YOU FOR THAT. WE HAVE A LOT OF QUESTIONS. SO WHAT WE'RE GOING TO DO IS DO ONE QUESTION BY PROGRAM AND WE'LL START IN ORDER OF PRESENTATION SO WE'LL START WITH A SELF SUFFICIENT QUESTION FROM KRISTI.

CHRISTY SINATRA: THE SELF-SUFFICIENCY CHANGES ARE VERY EXCITED DO YOU SEE ANY OPPORTUNITIES FOR KEEPING THE CHANGES THAT WE'RE MADE TO STREAMLINE THE APPLICATION PROCESS OR INCREASE BENEFITS AFTER THE PANDEMIC END?

DAN HAUN: ALL RIGHT SO CAN YOU HEAR ME OKAY? SO A LOT OF THE PROCESSES THAT WE'LL BE COME BEING WITH OUR INTEGRATED ELIGIBILITY SYSTEM ARE THE KIND OF THINGS THAT WE WILL DEFINITELY BE KEEPING, STREAMLINE THE APPLICATION PROCESS, GIVE PEOPLE ACCESS TO MULTIPLE PROGRAMS FROM ONE APPLICATION THOSE KINDS OF THINGS, AND BE ABLE TO ADD ADDITIONAL THINGS WITH INTEGRATED ELIGIBILITY WITH SIGNATURES AND SOME OTHER THINGS WE WERE NOT ABLE TO DO IN OUR CURRENT SYSTEMS.

UNFORTUNATELY FOR US THE BENEFITS ON THE SNAP SIDE WILL ALL COME TO AN END BECAUSE THEY REQUIRE A FEDERAL WAIVER AND OTHERS WILL DEFINITELY STOP. AS FAR AS THE DAY CAME PROGRAM CHANGES WE WERE ABLE TO MAKE THAT WILL COME DOWN TO MONEY AND AT THIS POINT I DON'T BELIEVE

THERE'S ENOUGH MONEY IN ITS BUDGET TO CONTINUE THINGS LIKE THE NO CO-PAYS AND THINGS LIKE THAT. SO I WOULD SKEPTICAL THOSE THINGS CAN CONTINUE ALTHOUGH I KNOW THERE ARE SEVERAL WORK GROUPS INCLUDING AS A TASK FORCE LOOKING AT WAYS TO CONTINUE IMPROVING CHILD CARE. A LOT OF THE CHANGES AT THIS POINT ARE TEMPORARY.

CHRISTY SINATRA: THIS QUESTION IS RELATED TO ADULT DAY CARE PROGRAMS ARE THERE GUIDELINES BEING DISCUSSED TO THEM PEOPLE IN-HOME SERVICES FOR ELDERS NOT ABLE TO ATTEND PROGRAMS. WILL STAFFING ABLE TO VISIT PEOPLE IN HOME IF THEY UTILITY PPE AND DO YOU SEE A SLOW ROLL OUT BEING ABLE TO REOPEN DAY CENTERS WITH LIMITED NUMBERS?

MIKE MCCORMICK: THAT'S A REALLY GOOD QUESTION. SO THE DEAL WAS IN EXCHANGE FOR PHYSICAL SUPPORT FOR THE ADULT DAY PROVIDERS THEY HAD TO HAVE ON GOING CONTACT WITH THE CONSUMERS THEY SERVED AND THEY WERE REQUIRED TO IDENTIFY ANY UNMET NEEDS SO IF THINK WERE USED TO GETTING NUTRITION AT THE ADULT DAY CENTER AND THEY WERE NOT GETTING THAT ANYMORE ASSIST IN PROVIDING AN ALTERNATIVE TO THAT. TO IN-HOME SERVICES, AND SO THAT'S THE DEAL THAT WE STRUCK IN SUPPORT IN EXCHANGE FOR THE FINANCIAL SUPPORT PACKAGE AND YES ANYONE CAN HAVE FACE-TO-FACE CONTACT WITH AN IN-HOME CONSUMER WITH THE USE OF PPE.

LIESL WENDT: ALL RIGHT. THANKS, MIKE. NEXT UP LILIA. QUESTION AROUND DEVELOPMENTAL DISABILITIES FROM CHRISTY.

CHRISTY SINATRA: THIS QUESTION AS ACRONYMS THAT WE MADE NEED TO EXPLAIN. DID THE FEDERAL F MAP MATCH

INCREASE 6.2 PERCENT THAT WAS PART OF THE CARES ACT APPLY TO THE 1915 K WAIVER AND DISABILITY SERVICES?

LILIA TENINTY: THANK YOU FOR THE QUESTION. YES. INITIALLY SO F MAP FEDERAL MEDICAID FEDERAL MATCHING -- I FORGET WHAT F MAP [#1257BDZ] FOR BUT IT IS THE 6.2 PERCENT THAT OREGON GETS THROUGH THE K PLAN INITIALLY CMS SAID THAT OREGON DID NOT QUALIFY BECAUSE OUR SERVICES WERE UNDER THE K PLAN WHICH ALREADY GOT AN ADDITIONAL 6 PERCENT SO THEIR INITIAL GUIDANCE SAID THE STATE DIDN'T QUALIFY FOR THAT 6.2 PERCENT BUT AFTER A GREAT DEAL OF ADVOCACY FROM STATES IMPACTED BY THIS AND OTHER ENTITIES, DIFFERENT ORGANIZATION AND GROUPS IN STATES THAT WERE IMPACTED BY THIS CMS REVISED GUIDANCE AND DID COME OUT AND SAY THE STATES USING K PLANS FOR SERVICES THOSE SERVICES WOULD BE ELIGIBLE FOR THE 6.2 PERCENT MATCH.

LIESL WENDT: AND NEXT UP KRISTI A QUESTION FOR VOCATIONAL REHABILITATION.

CHRISTY SINATRA: KEITH THIS QUESTION IS WHAT IS VR'S PLAN RELATED TO PROVIDING A PRE-EMPLOYMENT TRANSITION SERVICES WHILE SCHOOLS ARE CLOSED?

KEITH OZOLS: YEAH. CAN EVERYONE HEAR ME? YES. OKAY. SO OUR PLAN IS THAT WE HAVE CURRENTLY WE HAVE CONTRACTED WITH OVER 120 SCHOOL DISTRICTS THAT EMPLOY INDIVIDUALS WHO ARE DELIVERING THOSE SERVICES AND CURRENTLY WE HAVE COMMUNITIES OF PRACTICE WHERE WE ARE PROVIDING TRAINING AND LESSON PLANS TO THOSE CONTRACTED PROVIDERS IN THE SCHOOL DISTRICTS WHO ARE THEN WORKING DIRECTLY WITH STUDENTS AND FAMILIES TO

ENSURE THERE IS THAT SERVICE DELIVERY MODEL. WE'RE ALSO MAKING A CHANGE TO OUR SUMMER WORK EXPERIENCE PROGRAMS TO TRANSITION THEM INTO BE VIRTUAL PREEMPLOYMENT SERVICE DELIVERY SO THAT'S TO STUDENTS ON THAT CURRENTLY AND TRANSITIONING TO SUMMER ACTIVITIES WITH OTHER CONTACTS ENTITIES THAT ARE COMMUNITY BASED DELIVERING THOSE SERVICES THIS SUMMER AND RAMPING UP INTO THE FALL TO DELIVER THOSE SERVICES IN-PERSON AGAIN AND BE ABLE TO HAVE THOSE STUDENTS ENGAGE DIRECTLY ONE-ON-ONE WITH STAFF.

LIESL WENDT: LAST BUT CERTAINLY NOT LEAST CHILD WELFARE?

CHRISTY SINATRA: THIS ONE IS RELATED TO HOME VISITS. IN CIRCUMSTANCES WHERE A HOME VISIT IS NEEDED BEFORE REUNIFICATION ARE THE HOME VISIONS OCCURRING AND CAN THEY HAD BEEN DONE VIRTUALLY.

REBECCA JONES GASTON: WE'RE REALLY ADDRESSING THAT ON A CASE BY CASE BASIS SO WHATEVER CAN BE DONE VIRTUALLY IS DONE BUT THERE ARE PIECES OF THE WORK THAT DO HAVE TO BE DONE IN PERSON AND WE WORK WITH OUR TEAMS TO MAKE SURE THEY PRACTICE THE PROTOCOLS TO ASK THE QUESTIONS IN REGARDS TO EVERYONE'S HEALTH CIRCUMSTANCE AND EXPOSURE AND ENTER WITH THE APPROPRIATE.

LIESL WENDT: WE'LL POST FURTHER QUESTIONS ON THE WEB SO CHECK OUT ON MONDAY OR TUESDAY EVER NEXT WEEK AND I JUST WANT THE TO CLOSE BY ECHOING DAN AND MIKE'S COMMUNITIES. THIS TEAM'S BEEN -- NOW I'M GOING TO GET CHOKED UP, MIKE. THIS TEAM HAS BEEN AN HONOR AND PRIVILEGE TO WORK WITH AND FOR UM OF YOU KNOW WORKED

TIRELESSLY FOR THE PAST MANY, MANY WEEKS. WE WILL CONTINUE TO CHALLENGE OURSELVES TO THINK OUTSIDE OF THE BOX AND PRIORITIZE SERVING YOU AND SERVING THE PEOPLE OF OREGON IN THE BEST WAY THAT WE CAN SO I JUST WANT TO ACKNOWLEDGE MY COLLEAGUES IN THIS EFFORT. AND WITH THAT, BE SAFE BE WELL. WE KNOW YOU WANT TO KNOW MORE FROM US, SO STAY TUNED FOR FOLLOW-UP OPPORTUNITIES. THANKS EVERYBODY.