

6-8-18

To: Employment First stakeholders

From: Acacia McGuire Anderson, Statewide Employment First Coordinator

Re: Employment First: Provider notice on EOS

(Please forward to your local partners & stakeholders)

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Languages for which services are provided(in addition to english)			
	American Sign Language	Other Language	
Capacity Available			
	Job Coaches Employed	Job Developers Employed	Discovery Providers Employed
Total Employed	9	3	1
Capacity Available	Yes	No	Yes

Example of the capacity area of a provider in the EOS system.

The newest additions to the Employment Outcomes System (EOS) includes a new function for providers to enter capacity for job coaches, developers and Discovery services. This new function can be entered and updated by providers **at any time** – even daily. EOS is at: oregoneos.org or <https://spdweb.hr.state.or.us/EOS/>.

The new EOS also allows provider to enter extra information, such as specialties and additional languages that they can deliver services in. In addition, a person using the website can compare data, languages, capacity and outcomes from multiple providers to help make an informed decision.

This can be used as a marketing and outreach tool to help providers reach potential customers of your services. **However, it is only as good as the information entered into the system.** If providers do not keep the information up-to-date, people trying to use the system will not be able to review relevant information, or will only see outdated information. If you have a specialty area, such as staff that speak Spanish or that know American Sign Language, EOS is a tool to help you advertise these features.

This data will also help the Office of Developmental Disabilities Services (ODDS) identify where there are capacity gaps in regions. In addition, people and families

who use ODDS services, Service Coordinators (SCs), Personal Agents (PAs), and Vocational Rehabilitation (VR) counselors can use this information to make informed choices on providers.

For instance, an individual, VR counselor, SC, or PA can go to the EOS website, click on Data and search by county or provider name. If that provider has filled out their information, EOS will not only show their employment data but also show a Red/Yellow/Green light for Job Development, Job Coaching and Discovery capacity. Providers enter how many staff members they have employed in these areas, and if they have capacity to take on additional clients. Red light means no capacity, green means capacity available, and yellow indicates the provider has not filled this out.

For this system to work and help inform people with disabilities, their families and members of their team, we ask that providers keep their information up to date. Thank you for your efforts!

~ Acacia