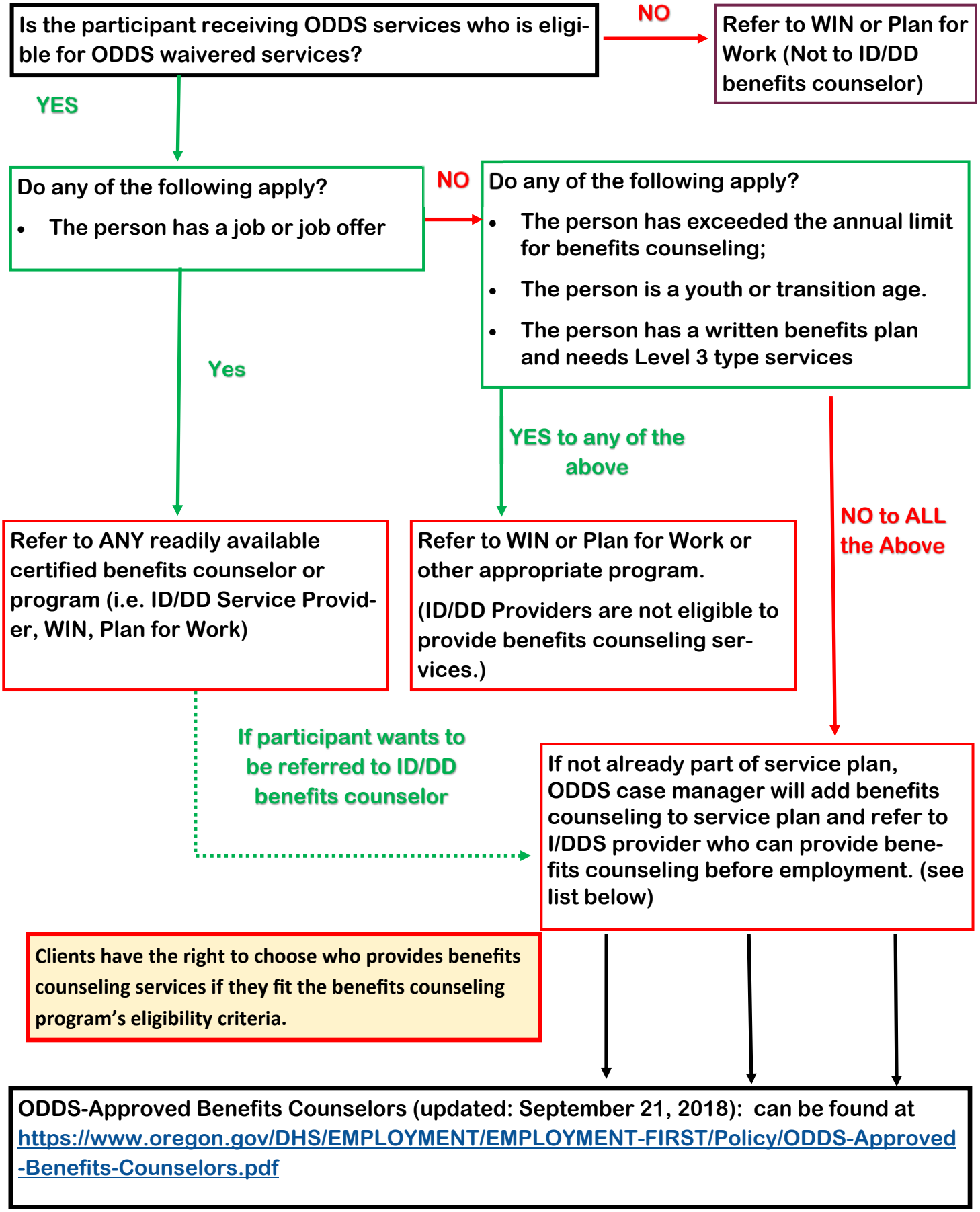Referring Participant to Benefits Counseling Services