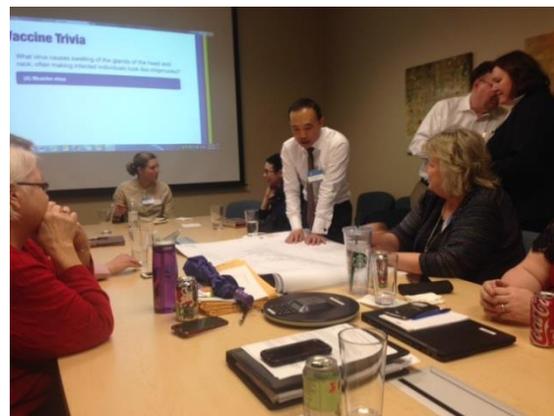


Program Update –April 2016

Oregon Hosts Australian Primary Care Providers

On March 14th the Oregon Health Authority and Oregon Health & Sciences University welcomed primary care providers Dr. Kean-Seng Lim, Dr. Natalie Cochrane, Dr. Emma Green and Madeline Jammal to learn about Oregon’s Patient-Centered Primary Care Home Program. These four providers from [WentWest](#), a primary health network in Western Sydney Australia, have been adopting and implementing principles of the medical home in their own practices for over a year. They had initially heard of the PCPCH program and our transformation efforts during a presentation at an Institute for Healthcare Improvement conference.



1 Dr. Lim and Metropolitan Pediatrics Staff

During their two day visit to Oregon, the providers met with a diverse group of stakeholders to learn about our health system transformation efforts. They also toured four PCPCHs – Metropolitan Pediatrics Westside, Central City Concern - Old Town Clinic, OHSU Family Practice at South Waterfront and OHSU Internal Medicine and Geriatrics clinic. At each of the clinics the visitors had dedicated time to meet with providers and staff to learn about their transformation efforts. These discussions led to a sharing of tools, processes, job descriptions and other resources with the team from Australia. The site visits were the first part of a two week tour of the United States; after leaving Portland the team traveled on to Boston to meet with the Cambridge Health Alliance and then to Florida where they attended an Institute for Healthcare Improvement conference. Dr. Lim, is a member of the Australian Medical Association’s Council of General Practice and 2015 recipient of the Royal Academy of General Practice GP of the year. He and his colleagues plan to apply what they have learned in Oregon as Australia has just [announced](#) a government funded Health Care Homes program.

2017 Revised PCPCH Model Update

A [revised PCPCH model](#) will be implemented in January 2017 and confirmed through [Oregon Administrative Rule](#) (OAR) in 2016. The proposed revisions are designed to incrementally adapt the model to the changing health care needs of the state, align the model with the best

evidence where it is available, and to improve the effectiveness of the standards and measures overall. Stakeholders are invited to provide feedback to the Oregon Health Authority on the proposed revisions in person at a public hearing scheduled for April 18 or through written comment. Please see the [Notice of Proposed Rule Making Hearing](#) for additional information. Clinics applying or re-applying for PCPCH recognition after January 2017 will apply under the revised PCPCH model. An updated [PCPCH Program Recognition Criteria Technical Specifications and Reporting Guide](#) (TA Guide) reflecting the revised model will be published in summer 2016.

Welcome Susan and Eben!

The PCPCH Program is pleased to announce two new staff have joined [the team](#)! Susan Badawy is a Practice Enhancement Specialist and Eben Amponsah is a Compliance Specialist. Susan and Eben will partner with clinics across the state to provide technical assistance meeting PCPCH standards and support practice transformation efforts.

Primary Care Payment Reform Collaborative

The Oregon Health Authority Transformation Center is convening a Primary Care Payment Reform Collaborative as required by [Senate Bill 231](#) “to advise and assist the Oregon Health Authority in developing a Primary Care Transformation Initiative to develop and share best practices in technical assistance and methods of reimbursement that direct greater health care resources and investments towards supporting and facilitating health care innovation and care improvement in primary care.” The first meeting is scheduled for Friday, April 15. Please visit the Transformation Center [website](#) for additional information.

National Health Service Corps Accepting Applications for New Sites

From April 12 – June 7, the National Health Service Corps (NHSC) will be accepting applications from new sites that wish to participate. By becoming a NHSC-approved site, you are helping to improve primary care for Oregonians! Contact Meadow Martell at the [Oregon Primary Care Office](#) (PCO) to see if your site qualifies and to determine your HPSA designation. She can be reached at meadow.martell@state.or.us or at 541-287-0098. For more information about NHSC visit <http://nhsc.hrsa.gov/sites/index.html>

Upcoming Webinars and Trainings

The Patient-Centered Primary Care Institute is hosting the following educational opportunities this spring!

Integrating Community Health Workers into Your Practice (Free Webinar!)

April 27, 2016 - 8:00am to 9:00am

Increasingly, health care providers have recognized the value of Community Health Workers (CHWs) in improving patient outcomes. CHWs apply a broad range of skills to provide holistic or wrap-around services to community members. They provide assistance to community members in variety of settings and are involved in providing equitable and culturally responsive access to information and services for disenfranchised populations and individuals. Join this webinar to learn how to incorporate CHWs into your practice. [Register here >>>](#)

Practice Coaching for Primary Care Transformation (Training)

June 28 through July 1, 2016 in Portland

Practice Coaching for Primary Care Transformation (PCPCT) is a multi-faceted training program designed for leaders at all levels who have a formal or informal coaching role in primary care transformation efforts. The course is an orientation to, and comprehensive review of, the science of change in primary care practice that equips participants with practical tools and coaching skills necessary to engage and support teams as they evolve in to high-performing Patient-Centered Medical Homes.

This course includes four full days of classroom training, a pre-training assessment, curriculum materials, a site visit to a high-performing primary care practice and optional post-training mentoring support. This robust training approach educates participants on the fundamental content of practice coaching while also providing them with the resources needed to empower clinic teams in utilizing quality improvement methods for sustainable change. [For more information >>>](#)

Have Questions?

We are here to help! Email PCPCH@state.or.us

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.