



Jan. 6, 2020

To: All ODDS Staff and Stakeholders

From: Lilia Teninty, Director, Office of Developmental Disabilities Services

I am excited to share that Oregon will again conduct satisfaction surveys to see how well we are meeting the needs of the people we serve. These surveys help us compare our progress over time and compare our programs with other states. The first round of surveys begins Jan. 13, 2020.

We are again partnering with the National Core Indicators project (NCI). NCI is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services and the Human Services Research Institute. Forty-six states and the District of Columbia participate in the project, giving us good comparative data.

The NCI project developed core indicators to look at outcomes for individuals and families receiving services. Indicators target employment, rights, service planning, community inclusion, choice and health and safety.

Oregon is participating in three surveys in 2020. We ask that you help ensure the success of the surveys by participating when requested.

This message is to address the first survey, Adult in-Person. Future messages will address the upcoming Child Family Survey and the Staff Stability Survey.

**Adult in-Person Survey:** This is a face-to-face conversation with randomly selected adults who are receiving intellectual and developmental disability (I/DD) services. Trained Oregon Health and Science University (OHSU) interviewers will schedule a time to meet with the identified adult, and guardian if appropriate. People can choose to have someone assist them in the interview. All information shared is confidential and results are anonymous. Oregon must complete at least 400 interviews to be included

in the national report (which includes information from all participating states).

Letters will be sent out starting Jan. 13, 2020 to randomly selected adults to inform them about the opportunity to participate in the survey. OHSU will begin calling individuals to schedule interviews in late January. All interviews will be completed by June 2020.

For more information on NCI, please visit its website at <http://www.nationalcoreindicators.org/>. For questions about the survey process in Oregon, please contact Julie Hoyt at [Julie.Hoyt@dhsosha.state.or.us](mailto:Julie.Hoyt@dhsosha.state.or.us) or by phone at 503-373-2147.

Thank you in advance for your participation in these important surveys.

Sincerely,

A handwritten signature in black ink, appearing to read "Lilia". The signature is fluid and cursive, with a large loop at the beginning.

Lilia Teninty  
Director  
Office of Developmental Disabilities Services

*Previous Director's Messages are available at*  
<http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/messages.aspx>

*Follow us on Facebook @oregonDHS.IDD or twitter @OregonODDS and explore our website.*

You can get this document in other languages, large print, braille or a format you prefer. Contact the Oregon Office of Developmental Disabilities Services at 503-945-5811. We accept all relay calls or you can dial 711.