

Samaritan Select PPO Plans

Who can enroll in these plans?

You may enroll in these plans if you are eligible and you live in Linn, Benton and Lincoln counties.

How does the plan make sure my family and I will get the best quality care?

Samaritan Select makes sure you and your family will get the best quality of care because of who we are and what we are doing to improve health care in our region. As a division of Samaritan Health Services our mission is to build healthier communities, right here where we live.

- **Medical Home.** One of the ways we have done this for PEBB members is through our early implementation of PEBB vision elements, such as the establishment of a Medical Home. A Medical Home Provider is a personal physician, physician's assistant or nurse practitioner whom you trust. This provider will know and care about you—your health, habits, preferences, history and family. Members establish a Medical Home Provider simply by choosing a physician and letting us know whom they have chosen.
- **Health Risk Assessment.** Samaritan Select has also implemented Health Risk Assessments (HRA) and a Nurse Case Management Program. This assessment is part of the Samaritan Select vision for providing you with an integrated system of care. The information you provide helps us know how we can best meet all your health care needs.

All information you provide is kept confidential and does not affect your benefits in any way. If indicated by your HRA, a Samaritan Select nurse will contact you as part of our Nurse Case Management programs. These programs help members to effectively manage their diseases or conditions so they can lead healthy, active lives. We do this by bringing providers together for an interdisciplinary, clinical team approach to deal with complex medical needs.

- **Wellness Classes.** Samaritan Select also offers a full schedule of health information classes, health screenings and support groups to help keep you healthy.

- **Worldwide Coverage.** Samaritan Select provides worldwide coverage to our members. If you or a covered family member needs urgent or emergency care, it will always be covered at the preferred benefit level. With Samaritan Select you can travel with confidence that your medical needs will be covered. In addition, Samaritan Select will cover you at the preferred rate through a Medical Home Provider if you temporarily live or work out of the area.

How does the plan help us keep our out-of-pocket costs down?

We help keep your out of pocket costs down with low, set co-pays for most services. A visit to a preferred provider on the full-time plan is a \$10 co-pay, no matter how much the provider charges for the visit. Outpatient or office-based surgeries are also a set \$10 co-pay. Despite the rising costs of health care, inpatient services are also a set co-pay: \$100 per day with a \$500 per calendar year maximum. We offer the lowest out-of-pocket costs by enabling you to utilize our preferred providers. Our preferred provider panel includes an extensive preferred provider panel of physicians and providers in Oregon, Idaho and southwest Washington.

What preventive services are covered?

Preventive services are covered under Samaritan Select on both the Full Time and Part Time and Retiree plans. In fact, most preventive services have no patient responsibility or out of pocket expense. Removing the co-pay from these important services is our way of encouraging you to stay healthy through a no-cost, yearly preventive exam and accompanying services.

How does the plan cover emergency services – both inside and outside the service area?

Emergency services are always covered at the preferred benefit level, anywhere you go. No prior authorization is required for emergency services. We also extend the preferred benefit level to urgent care.

How will the plan cover my child who is attending an out-of-area college?

We provide an extensive network of preferred Medical Home providers through a contracted, national network, which provides coverage for members living out of the area. Samaritan Select members can also choose to seek services from a non-preferred provider at any time.

How does the plan's prescription drug program work, and where can I see the formulary?

Our prescription drug plan provides coverage for generic and brand name drugs with a three-tier co-pay structure. We also offer two options for members who want to receive their drugs through the mail. For more information and a complete formulary listing please see our Web site: www.samaritanselect.com.

What is the plan's exceptions process?

You and your doctor can view the Samaritan Approved Medication List (also called preferred or covered drugs) on the plan's Web site. If it is medically necessary for you to have medication that is not on the list, your physician can fill out a medication exception form and fax it and any necessary documentation to the plan for review.

When the plan's medical reviewer has all needed information, a determination is made within three business days.

If the reviewer approves the request, Samaritan will place the approval into the claims payment system for the time frame determined by the reviewer. Your doctor will be notified.

If the exception is denied, Samaritan will notify you and your doctor within five business days. This notice will include reconsideration and appeal information. Your doctor may choose to prescribe a drug from the Approved Medication List.

What's different in the Part-time and Retiree Plan compared with the other plan?

The Retiree and Part-time plan offers a low 20 percent coinsurance for preferred providers and a 50 percent coinsurance for non-preferred providers for most services. However, most preventive services are fully covered. As on the full-time plan, emergency services are always covered at the preferred benefit level. This plan does not offer a routine vision benefit.

Where can I find out about the plan's limitations and exclusions?

You can find the complete Member Handbook as well as much more information about Samaritan Select on our Web site at www.samaritanselect.com. All new Samaritan Select members receive a copy of the handbook in our new member welcome packet.

Whom can I contact to learn more about the plan?

Walk-in, telephone, or contact us via the Web. We are conveniently located at 815 NW 9th Street, Corvallis, Oregon, and our offices are open Monday through Friday, 8 a.m. to 5 p.m. to serve you. You can contact us through our Web site at www.samaritanselect.com/contact.html, or call us at (800) 569-4616 or (541) 768-6900.