

ODOT Region I Alliance  
Service Matrix

Agency	Primary Service Area, Customer Base	Outreach & Recruitment :Target Area, Pop, 18 yrs+	Basic Skills, Work Readiness Training	Support Services (2 key areas)	Trades Skills Training, Example	Apprenticeship Prep Training	Apprentice-ship Training	Jobs P=Placed C=Create R=Refer
Hispanic Chamber	Tri-County established businesses	Latinos, businesses, contact point for referrals, Y	N	N	N	N	N	N
African American Chamber	Portland Metro area	African American, businesses, Y	N	N	N	N	N	N
OAME	Multnomah	Multi, minority bus, contact point, Y	N	N	N	N	N	N
OHDC	OR, Tri-Co	Latinos, Y	Y	Retraining, ESL	Truck driving, supervisory	N	N	P
Catholic Charities El Programa Hispano	Dntwn Pdx to Gresham	Low-income Latinos, strong outreach	Some ESL, community organizing	Yes, Emergency	N	N	N	N
Urban League	Portland Metro	African American Seniors, youth	For youth	For youth	N	N	N	N
ONABEN	Pacific Northwest	Native American businesses	N	Tech asst	N	N	N	N
Irvington Covenant CDC	Tri-county	Primarily African Am Ex-offenders	Job readiness	Mentoring		Carpentry, Cement work, Laborers	N	P
NAYA	Tri-County Nat Indians, Alaska Nat	Adults, youth, families	Job readiness assessment, ind empl plans, comm. Svc & work exp stipends	Cult spec svcs, educ support, cult awareness, emerg client asst funds,	N	N	N	Development, R & P
Cooper Zietz Eng	OR & SW WA	Native Americans	Wk readiness, interview assessment, 1-on-1 career counsel/plannng	Limited	N	N	N	P & R
Immigrant/Refugee Com Svcs - IRCO	Tri-County	R&I comm networks, staff & board, flyers, website, newsletter, incl Russians, ukr, Bosnians, Asian-PI, Africans (Somali, OROmo, Liberians, Eritreans), Cubans	Pre-empl, 6-wk work-related ESL, 5-levels of Engl skills assessment	Tri-Met 101, bus passes, child care, \$ for uniforms, tools, gas for 1 mo, career coaching	Pre-industrial skills [use of power tools, U.S. measurements, tech language, occupational safety	Welding	N	P & R
HAP- ETAP	Portland	Low-Income African Americans/Latinos	Pre Apprenticeship construction training	Lifeskills, Stipends, transp, child care	Y	BOLI recognized: carpenter, scaffold erectors, drywall, pile drivers, mill rates	R to Open & closed shops	Tier I, direct placement

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OR Tradeswomen	PDX-SW WA	Primarily Women	7 wk pre-apprenticeship training.	Limited	Life Skills/Career Planning.	BOLI recognized program	R to closed- & open -shop	P & R
Portland YouthBuilders	PDX-Metro	Low come Youth- age 17-24 w/o high school diplomas	Academic Education-Vocational Training	Stipends	PYB supervised workplace hands-on learning	Orientation to trades, hand-on learning	R to open- and closed shops	P & R
PCC, SkillsCenter	Portland Metro	Unemployed & skills deficient – student appl fees	Job Readiness	Wrap-around, campus services	Skills dev, trades orientation, technology, workforce literacy	Orientation, pre-appr, not yet BOLI recognition	HVAC, facilities & eng – all open shop	Referral
Mt. Hood CC	Portland Metro	Unemployed & under employed	Customized workforce training programs	Various according to eligibility		Defined in statute	Related training	Referral
Clackamas CC	Clackamas	General student population, Y	AAS, AGS deg reading/ math workforce literacy, trades orientation	Student services	Wilsonville, manuf tech, const tech, roofers, limited energy, low volt electrician, weld	N	Related : electrical, HVAC, facilities engineers	
One—Stops Core Services	** 1 See attached listing	** 2	** 3	Minimal	N	N	N	P & R
One-Stops Enrolled Services	** 1	** 2	Basic skills, ABE, GED, ESL ** 4	Y, ** 5	N	N	N	P & R
Better People	Portland	Metro Area: Clients with criminal records seeking FT employment	Work readiness	Y			N	P
Job Corps	Oregon ** 6	Youth (16-17) and 18-24 yrs <b>Primarily a residential program.</b>	Workforce readiness, driver license ** 7	Residential facilities, drug testing ** 8	** 9	Plastering, painting, welding, electrician, laborer, cement masonry, carpentry ** 10	N	P & R
Helmets to Hardhats	Nationwide	Veterans, 18+	N	GI Bill assists with financial and educ needs	Experience through duty in military	N	N	Referral
Labor's Community Service Assoc	Portland Metro Area	Laid-off union members	N	Utilities, rent assistance	N	N	N	Referral

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\*\* 1 Primary Service area is Portland Metro. One stop locations:

<p><b>MHCC Workforce Connections</b> One Stop Center 4510 NE 102nd Avenue Portland, OR 97220 503.252.0758</p>	<p><b>PCC Workforce Network</b> Metro One Stop Center 5600 NE 42nd Avenue, Bldg 2 Portland, OR 97218 503.943.2000</p>	<p><b>Central City Concern</b> One Stop Center 2 NW Second Ave. Portland, OR 97209 503.226.7387</p>
<p><b>SE Works</b> One Stop Center 6927 SE Foster Road Portland, OR 97206 503.772.2300</p>	<p><b>PCC Workforce Network</b> Goal Post One Stop Center 6443 N. Lombard Portland, OR 97203 503.240.5600</p>	<p><b>Capital Career Center</b> One Stop Center 18624 NW Walker Road Beaverton, OR 97006 503.533.2713</p>
<p><b>Forest Grove Employment and Training Center</b> 2801 Pacific Ave Forest Grove, OR 97116 503-992-7384</p>	<p><b>Hillsboro Employment Dept. Office and One Stop Center</b> 265 SE Oak, Suite A Hillsboro, OR 97123 503.681.0219</p>	

\*\* 2 Tri-county services for **dislocated workers** – those who are on permanent lay off and minimum 18 years of age. Adult WIA is primarily unemployed and underemployed adults 18 and over.

\*\* 3 **Core Services-Universal Access** - Services include but are not limited to the following:

- Information and referral to community service and partner agencies including those that provide support services, and information about applying for unemployment
- Needs assessment
- Transferable skills, resume, application, interview and internet job search workshops
- Career centers staffed by qualified professionals, complete with computers with Internet access and job finding resources, both on the Internet and in print form
- Employer presentations, on site recruiting and seminars
- Job matching and referral to Employment Department job listings.

\*\* 4 **Intensive Services** These services include, but are not limited to the following:

- Case management and career and job search coaching throughout the participant’s activity with the program. This includes joint case management with partner agencies such as VR and STS.
- Individual and group counseling and workshops for participants who are undecided on career or employment goals
- In-depth assessment including standardized and non-standardized assessment tools

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- An Employment Plan, developed with steps and activities toward employment agreed to by the participant and the Workforce Development Specialist and partnering organization.
  - Job search and placement assistance including individualized job development assistance for special populations (i.e. limited English, ex-offenders, and affordable housing residents).
  - Job search networking groups for general job seekers and special groups such as high technology, mature workers and Limited English participants.
  - Pre-vocational services such as computer classes, ESL, adult education and literacy activities.
- \*\* 5 Limited **support services** for enrolled participants may include: transportation related expenses, child care, clothing or uniforms, medical, rent assistance, test fees, tools, utilities

### Oregon Job Corps

\*\* 6 **Oregon Job Corps centers:**

Angell Job Corps, 335 N.E. Blogett Road, Yachats, OR 97498, Phone (541) 547-3137  
Springdale Job Corps, 31224 E. Historic Columbia River Highway, Troutdale, OR 97060, Phone (503) 695-2245  
Timber Lake Job Corps, 59868 East Highway 224, Estacada, OR 97023, Phone (503) 834-2291  
Tongue Point Job Corps, 37573 Old Highway #30, Astoria, OR 97103-7000, Phone (503) 325-2131  
Wolf Creek Job Corps, 2010 Opportunity Lane, Glide, OR 97443, Phone (541) 496-3507

\*\* 7 **Basic Skills/Work Readiness training taught at Oregon Job Corps centers:**

GED/High School Diploma, Social/Employability Skills, Leadership training, Driver's Education (to include the Driver's License test), some college opportunity available.

\*\* 8 **Support Services offered at Oregon Job Corps centers:**

All centers – Basic medical and dental care, mental health counseling, driver's license training, drug testing upon entry, drug and alcohol counseling, Job Corps graduates are followed for one year from their initial placement and receive support if they lose initial job, Job Corps graduates receive financial award upon completion of program to assist in getting established for the first job.

\*\* 9 **Trade skills taught at Oregon Job Corps centers:**

Angell Job Corps – Carpentry, Cement Masonry, Painting, Welding  
Springdale Job Corps – Electrician  
Timber Lake Job Corps – Carpentry, Painting, Electrician, Welding  
Tongue Point Job Corps – Carpentry, Electrician, Welding, Cement Masonry, Painting, Plastering  
Wolf Creek Job Corps – Carpentry, Construction Craft Laborer, Welding, Cement Masonry, Painting

Work ethics, employability skills, and social skills are all taught. Trade skills are typically taught by a member of the professional union tied to that trade. For example, Carpentry is instructed by tradespersons from the United Brotherhood of Carpenters and Joiners of America union.

\*\* 10 **Apprenticeship preparation training provided by Oregon Job Corps centers:**

All construction trades are taught to a pre-apprentice level with the expectation the student will then be ready to enter the trade apprenticeship program.