



**Licensed Child Caring Agency Unannounced Site Visit Report
Homeless/Runaway/Transitional Living Shelters**

Licensee: Janus Youth Programs

Executive Director: Dennis Morrow

Program Director(s): Dennis Lundberg, John Weigel

Date of Unannounced: Annex 1: 11/18/2020, Streetlight-Porchlight: 12/4/2020, Bridge House: 12/7/2020, and Harry’s Mother: 12/8/2020

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: DHS Treatment Services & Oregon Youth Authority (OYA)

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside. Please note this site visit was not an in person visit due to the Covid-19 Pandemic. During the time that I was going to conduct my unannounced site visit Covid-19 was active in a Janus program. To prevent further spread of Covid-19 DHS CCLP elected to conduct the Janus Youth Programs unannounced site visits via virtual format. I interviewed youth from each program via phone call. I reviewed youth charts, policies, training records, and other records via electronic emails. I conducted virtual tour via mobile phone using face time or google duo app with the program managers at each site.

Previous Findings: License Renewal Site Visit – 7/13/2020 to 7/16/2020	Repeat Findings Further Action Needed	Comments
<p>413-215-0761(6)(b)(B) Clean and in good repair: “Annex 1 - upstairs bathroom shower has mold on caulking and joints in the shower/tub basin. Annex 1 - had one hole in wall that needs to be patched and repainted. Outside storm drain lid is broken and needs to be replaced in sidewalk by stairwell. Bridge House – upstairs bathroom ceiling has mold spots and downstairs bathroom sink caulking has mold. (Repeated Finding) regarding downstairs sink.</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>On 11/18/2020 Ed Wyller verified via virtual inspection the bathroom shower and joints were free of mold. The storm drain had been fixed. Hole in wall had been patched and door stopper had been added to prevent reoccurrence of future hole in wall. (Annex-1)</p> <p>On 12/7/2020 Ed Wyller verified via virtual inspection that the upstairs bathroom ceiling no longer has mold spots. Downstairs bathroom sink now has a new back splash and new caulk free of mold. (Bridge House)</p>

<p>413-215-0061 (3)(d) Annual performance evaluations: “Annex 1, Bridge House, Harry’s Mother, Street Light / Porch Light - employee files were missing annual performance evaluations.”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronic records indicating performance evaluations have been completed. This is now in compliance.</p>
<p>413-215-0726(2)(a) Confidentiality: “Bridge House, Harry’s Mother, Porch Light / Street Light - files reviewed were missing training”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronic records and found that employees have these trainings during orientation phase II and yearly during policy and procedure update trainings.</p>
<p>413-215-0726(2)(c) Discipline and behavior Management: “Bridge House, Harry’s Mother - files reviewed were missing training.”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronic records and found that employees have these trainings during orientation phase II and yearly during policy and procedure update trainings.</p>
<p>413-215-0061(5) Mandatory reporting that includes: (a) legal definition of child abuse ORS 419B.005, Oregon Laws 2016, chapter 106, section 36 (b) legal responsibility to immediately report (c) legal responsibility to report is personal to the employee: “Bridge House files reviewed were missing annual training”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed training records, which indicate all Bridge House staff have been retrained in September 2020.</p>
<p>413-215-0741(2)(f) & 413-215-0731 Assessment (2)(a)-(c) Includes family history, health history, mental health history (including diagnoses and current prescriptions). (3) Statement as to whether child meets eligibility requirements to be admitted to program. “Bridge House youth files reviewed were missing an assessment and statement if youth meets eligibility requirements to be admitted to program.”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronically assessments, and program also has eligibility requirement statements in youth files. These eligibility statements are completed prior to youth being placed on waitlist. These are completed at the Access Center.</p>
<p>413-215-0741(2)(g) & 413-215-0736(2)(a) Includes family, staff & other interested parties: “Bridge House youth files reviewed were missing service planning including family, staff, and other interested parties.”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronically current youth files, and they had service planning with appropriate interested parties.</p>
<p>413-215-0741(2)(g) & (2)(b) Monthly review: “Bridge House youth files reviewed were missing monthly reviews.”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronically current youth files, and files had monthly reviews.</p>
<p>413-215-0741(2)(g) & (2)(c) Addresses physical and medical needs, behavior management issues, mental health treatment, education, and special needs: “Bridge House youth files reviewed were missing service planning that addresses</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Ed Wyller reviewed electronically current youth files, and they had service planning that addresses physical / medical needs, behavior management issues, mental health treatment, education and special needs.</p>

physical / medical needs, behavior management issues, mental health treatment, education, and special needs.”		
Annex 1, Bridge House, Harry’s Mother, and Porch Light / Street Light are missing completed Environmental Health Inspection.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Annex 1, Harry’s Mother and Porch Light / Street Light are still missing completed Environmental Health Inspection.
Annex 1 and Harry’s Mother will need to update their policy on mandatory child abuse reporting and training policy and ensure that it meets the requirements of OAR 413-215-0056	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Ed Wyller verified electronically that both policies have been updated, and they meet necessary requirements.

New Findings from Site Visit	Comments
N/A	No new findings from virtual site visits

Interview Summary
<p>I interviewed two youth from Annex 1 via telephone. Both youths reported that they feel safe at Annex-1 and that if they did not, they would feel comfortable to talk with staff. Youth reported the food is good because you cook your own food (Independent Living Program for OYA). On a scale from 0-10 (0=worst program in State, 10=best program in State) youth indicated that Annex – 1 is a 7, and 8 on that scale. Youth reported enjoying going for walks and playing magic. Youth reported learning independent skills such as learning how to save money. Youth reported “staff are pretty nice” and “show genuine concern”.</p> <p>I interviewed two youth from Bridge House via telephone. Both youths reported that they feel safe at Bridge House and that if they did not, they could talk with staff. On a scale from 0-10 (0=worst program in State, 10=best program in State) youth indicated that Bridge House is a 7, and a 10 on that scale. Youth reported food to be “good” and “have plenty to eat”. One youth reported program is responsive to youth’s food allergies with the “Allergy Board”. They reported that two youth are vegan and other youth have necessary dietary accommodations. One youth indicated the program to be very clean and that staff sanitize daily. Youth indicated learning self-management skills and independent skills.</p> <p>I interviewed one youth from Street Light and one youth from Porch Light via telephone. Both youths reported that they feel safe at the Shelter and that if they did not feel safe could talk with staff. On a scale from 0-10 (0=worst program in State, 10=best program in State) youth indicated that Street Light / Porch Light is a 9, and a 10 on that scale. Youth reported, “food is good and free, can’t complain”. The other youth reported they enjoy the macaroni and cheese meals. For fun youth reported watching Netflix, watching T.V., drawing and reading. One youth indicated that the clothing closet has been helpful for their situation and that the clothing was free as well and very appreciated.</p> <p>I interviewed the one and only youth at Harry’s Mother. Youth reported being at Harry’s Mother has “been a good experience” and on a scale from 0-10 (0=worst program in State, 10=best program in State) that Harry’s Mother is an 8. Youth reported food as “good” and that “staff are amazing chefs”. Youth reported for fun playing board games, playing Wi and watching T.V. Youth reported the program to very clean.</p>

Observations

During virtual tours I was introduced to staff. I observed the Bridge House kitchen to be very organized and clean. At Street Light I observed a newly created art room and game room. When talking with program managers they indicated that they developed their programming around a trauma informed care and positive youth development approach.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report Janus Youth Programs must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Ed Wyller edward.wyller@dhsola.state.or.us or sent by regular mail to the following address:

Due to Covid-19 pandemic and working remotely the preferred method is to send directly to Ed Wyller at his email address.

Department of Human Services, Children's Care Licensing Program
Attn: Ed Wyller
201 High St SE, Suite 500
Salem, OR 97301

Licensing Coordinator's Signature: Ed Wyll Date: 12-18-2020

Manager Review: [Signature] Date: 12-18-2020