



**Licensed Child Caring Agency Unannounced Site Visit Report  
Homeless/Runaway/Transitional Living Shelters**

**Licensee:** JBARJ Youth Programs

**Executive Director:** Stephanie Alvstad

**Board Chairperson(s):** Jeannette McKenzie

**Program Director(s):** Eliza Wilson / Grandma's House;  
Liz Langmas, and Deirdre Kasberger / The Loft

**Date of Unannounced:** December 15<sup>th</sup>, 2020

**Licensing Coordinator:** Ed Wyller

**Other Regulatory or Accrediting Agencies:** Oregon Department of Human Services - Treatment Services, Oregon Youth Authority (OYA)

**Purpose:** Per OAR 413-215-0101 (1) (b) Children's Care Licensing is required to perform at least one unannounced site visit a year where children in care reside. During the time that I was going to conduct my unannounced site visit Covid-19 was active in a JBARJ Youth Programs. To prevent further spread of Covid-19 DHS CCLP elected to conduct the JBARJ Youth Programs unannounced site visits via virtual format. I interviewed youth from each program via phone call. I reviewed youth charts, policies, training records, and other records via electronic emails. I conducted virtual tour via mobile phone using face time with the program managers at each site.

Previous Findings:	Repeat Findings Further Action Needed	Comments
License Renewal Site Visit 8/10/2020 – 8/11/2020		No previous findings

New Findings from Site Visit	Comments
N/A	No new findings

**Interview Summary**

I met with one current resident via facetime on December 15<sup>th</sup>, 2020 for youth interviews for Grandma’s House. The other resident that was on-site at the time did not want to participate. Youth interviewed reported that Grandma’s House is very clean, and she has plenty to eat. She reported the cupboards are full of food and she feels safe in the program. She reported that Grandma’s House is “nice and calm”. She reported that since she had moved into Grandma’s House she has been able to have clarity and start working. On a scale from 0-10 (0=worst program in State, 10=best program in State) youth indicated that Grandma’s House is an 8.5 on that scale.

I met with two residents via facetime on December 15<sup>th</sup>, 2020 for youth interviews for The Loft. On a scale from 0-10 (0=worst program in State, 10=best program in State) youth indicated that The Loft is an 8, and an 8.5 on that scale. Both youths indicated that they feel safe at The Loft. Both youths reported the food to be good. One youth reported you cook your own food. Both reported the program to be clean and that they feel supported by staff. One reported “you can go talk to staff”. Youth was stating that they feel comfortable in talking with staff and indicated she could talk with “any of them”. Youth reported The Loft has helped with finishing school, attaining and working in the community, controlling anger and practicing independent skills.

**Observations**

During the virtual tour I observed all staff and youth wearing face masks. I observed both programs’ kitchens and bathrooms to be clean and orderly. The Loft had a plentiful supply of fruit on the counter for snack. Cupboards were full of food supplies at both locations. Grandma’s House and The Loft are decorated for the Holidays. Grandma’s House had a newly created staff office which has good vision into the kitchen / dining room. This is new since the renewal review this summer.

**Corrective Actions and Timeframes:**

Please submit the following to verify compliance.

Within 45 days of receipt of this report **J Bar J Youth Services** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Ed Wylller at Edward.Wyller@dhsosha.state.or.us** or sent by regular mail to the following address:

Due to Covid-19 pandemic and working remotely the preferred method is to send directly to Ed Wylller at his email address.

Department of Human Services  
Children’s Care Licensing Program  
Attn: Ed Wylller  
201 High St. SE Suite 500  
Salem, OR 97301

Licensing Coordinator’s Signature: Ed Wylller Date: 12-18-2020

Manager Review: [Signature] Date: 12-21-2020