



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Janus Youth Programs

Executive Director: Dennis Morrow

Program Director(s): Dennis Lundberg, John Weigel

Date of Unannounced: Annex 1 5/5/21; Bridge House 5/5/21; Harry’s Mother 5/11/21; Streetlight – Porchlight 5/12/21

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: DHS Treatment Services & Oregon Youth Authority (OYA)

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings: Unannounced Site Visit 11-18-2020 <i>No New Findings or Repeat Findings</i>	Repeat Findings Further Action Needed	Comments
	Yes <input type="checkbox"/> No <input type="checkbox"/>	

New Findings from Site Visit	Comments
413-215-0761 (4) (b) (B) Safety – Building Requirements: Clean and in good repair	<ul style="list-style-type: none"> • Bridge House: Stairs leading to downstairs bedrooms, laundry, workout area, and bathroom - carpet is failing on the stairs and is a tripping hazard. (Note: during inspection it was reported program is in the process of receiving bids to address this hazard). • Porchlight - Streetlight: Mold was starting to develop on the ceiling in one of the showers in Porchlight and at Streetlight as well. (Note: licensor could see that program has been using special paint to inhibit the development of mold. Program Manager reported that building maintenance does continually treat and paint these areas and will ensure it is addressed immediately.)

Interview Summary

Annex: I interviewed the only youth from the Annex on the front porch. On a scale from 0-10 (0=worst program, 10=best program) the youth reported the Annex to be a 7 on that scale. Youth reported feeling safe at the Annex. He reported the program “feels like being in your own apartment”. Youth reports staff are nice, and staff help catch when you make mistakes and work with you. Food was reported to be “fine”. For fun youth reports relaxing and talking with staff. Youth has a full-time job and has saved several thousand dollars and has a goal of saving over \$10,000.

Bridge House: I interviewed two youth from Bridge House on the front porch individually. On a scale from 0-10 (0=worst program, 10=best program) the youths reported Bridge House to be a 9 and a 10 on that scale. When asked regarding safety both youths indicated that they feel safe at Bridge House. Both youths reported the food to be good. They reported that you cook your own food and that it is awesome. Sometimes staff will cook for the whole house. Food allergies are listed on a board to ensure those with dietary conditions are safe. One youth spoke highly of the vegan options at Bridge House. Regarding staff, one youth reported staff are “awesome”. The other youth reported staff are “wonderful, helpful, and a great support”. For fun youth reported: reading books, exercise, bike rides, walks video games, listen to music and watch TV.

Harry’s Mother: I interviewed one of the two current youth on the front porch. On a scale from 0-10 (0=worst program, 10=best program) the youth reported Bridge House to be a 7 on that scale. Youth reported you can go on walks and outings. They reported today the program would be going to Oaks Park roller skating rink. They reported they feel safe in the program, and if they did not feel safe, they could talk with staff. Food is reported to be “pretty good” and you can get food when you want to. This youth reported that the staff are “pretty good”, and that they have no complaints regarding Harry’s Mother.

Porchlight – Streetlight: I spoke with one guest from both Porchlight and Streetlight independently in the Program Director’s office to ensure privacy. Both guests reported that they feel safe at the shelter. Both guests reported the food to be “pretty good” and “great”. One youth reported that they do a good job with food allergies as they find out at intake and ensure your food is free of allergens. On a scale from 0-10 (0=worst program and 10=best program) guests ranked programs as a 6.5 and 9. The guest giving program a 6.5 did so as they would like support services during the day and that shelter is open only for the night. When I asked if they explored the local day programs, they had reported they had not. Both guests reported the shelter is clean and no drugs on site. They reported staff do a great job of deescalating situations to maintain a safe place for the other guests. There are movies and video games to use in the evening.

Observations

Annex: I had completed the Covid-19 questionnaire and temperature check at Buckman House which is next to the Annex. The Annex has very low numbers and the upstairs apartments are closed at this time to youth. One youth is currently in program and the downstairs is open for youth. I observed Program Director have a positive wake up for the one youth in the program.

Bridge House: When I arrived at Bridge House, I completed a Covid-19 questionnaire and temperature check at the front door. I observed a very clean house and kitchen space. I observed positive interactions between residents and the Bridge House employee.

Harry’s Mother: When I arrived, I followed the Covid – Protocols and completed questionnaire and temperature check. The youth were still sleeping, and I was able to speak with both staff on duty. They reported that Harry’s Mother staff are a great team and that it is a “work family”. During the tour it is noted Harry’s Mother has a well-organized clothing closet for youth. Games, art supplies, badminton set were observed during the tour. I observed calm interactions during wake up and getting ready for the day such as breakfast and a youth making a request to use the phone.

Porchlight – Streetlight: I visited the shelter prior to the guests having to leave for the day. I observed staff cleaning and starting laundry and having residents depart for the day. During the tour I witnessed positive interactions between staff and guests. During my tour with Jeff Baker spoke about adding more monies to bolster the food budget. The team has added new comfort food for the night dinner such as Macaroni and Cheese for Friday Nights a comfort food that guests enjoy.

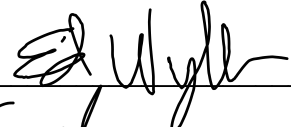

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Janus Youth Programs** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to **Edward.Wyller@dhsosha.state.or.us** or sent by regular mail to the following address:

Due to Covid-19 pandemic and working remotely the preferred method is to send directly to Ed Wyller at his email address.

Department of Human Services
Children’s Care Licensing Program
Attn: **Ed Wyller**
201 High St. SE Suite 500
Salem, OR 97301

Licensing Coordinator’s Signature:  Date: 5-25-2021
Manager Review:  Date: 5-25-2020