



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Kairos

Executive Director: Craig Norton

Clinical Director: John Trapold

Date of Unannounced: May 13 and 14, 2021

Licensing Coordinator: Robin DuVal

Other Regulatory or Accrediting Agencies: Oregon Department of Human Services (ODHS) Child Welfare division; Oregon Health Authority (OHA)

Program Compliance: OAR 413-215-0001 to 413-215-0136 Licensing Umbrella Rules; OAR 413-215-0501 to 413-215-0586 Licensing Residential Care Agencies Rules; and OAR 413-215-0701 to 413-215-0766 Licensing Homeless, Runaway, and Transitional Living Shelters Rules.

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings: Unannounced Site Visit 11/4/2020 (All Repeat Findings)	Repeat Findings Further Action Needed	Comments
Residential New Beginnings East		
<p>413-215-0541(3)(a) Evacuation drill occurs monthly under varying conditions, is retained 2 yrs and contains; (C) notification method (H) time to complete: “The evacuation form is missing item (C), and item (H) is not consistently captured during drills. The agency shall update the form and ensure the revised form is utilized.</p> <p>Note: The agency retains evacuation drill logs in two places; paper on-site and scanned online copy managed by safety coordinator. The agency shall streamline this process to ensure documentation is complete, accurate and available for future licensing reviews.”</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>The program was utilizing the updated form containing all required elements. No further action needed.</p>

<ul style="list-style-type: none"> The form had been updated to include item (C), provided to staff and staff trained; however New Beginnings East was using the old form. The agency shall ensure the updated form is utilized at the program site(s) going forward. 		
Transitional Living Shelters		
<p>413-215-0746 (4) Written record of administration of medication includes (name, description, date and time dispensed, dosage, staff who dispensed): “Medication records had several blanks, mostly connected to when a resident is on Leave of Absence (LOA). The agency shall ensure the main record of medication administration is filled out accurately and completely, identifying the reason or circumstances for any missed medications or other anomalies.”</p> <ul style="list-style-type: none"> Tempo site: Medication administration records (MARs) had several blanks. The agency shall ensure each individual youth’s medication administration record is filled out accurately and completely, identifying the reason or circumstance for any missed medications or other anomalies. 	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	The agency has changed to an electronic MAR system which has built-in quality checks and alerts. No further action needed.

New Findings from Site Visit	Comments
None	

Interview Summary
<p>New Beginnings East: Resident E. is 15 years old, has been in the program approximately 9 months, and feels this program is helping with coping skills. Trusts staff, likes it here, and feels safe. Described activities on and off site. Talks to mom on phone and calls aren’t generally limited. Food is good, gets enough and complimented the cook. No problems with medication. Struggles with school and teachers try to help. Favorite thing here is getting help when needed. Least favorite is being away from family. The program does well at being there for youth when struggling and brings calm. Staff care and genuinely care about the youth. Youth B. is 14 years old, has been in the program almost 2 months and feels this program is helping with coping skills and learning triggers. Staff are trusting, feels safe and likes it here. Has phone contact with people on approved contact list and isn’t restricted. Is a picky eater, but gets enough. No issues with medications. Has school and gets help but doesn’t like it. The program does well at helping youth when struggling, and staff are genuine, kind and understanding. Likes the variety of staff personalities.</p> <p>Momentum: Resident R. is 17 years old, has been in the program for approximately 4 months, and feels the program is generally helping. Feels safe and staff are trusting. Likes it here but roommates can be annoying. Has input in their treatment plan and feels listened to. No issues with medication. Food is good and gets enough.</p> <p>Tempo: Resident T. is 19 years old, has been in the program for approximately 8 months, and feels the program is really helping by assisting with signing up for college and volunteering. They wouldn’t have done that on their own. Likes it here, feels safe and staff are trusting. The people here feel like family and has no complaints. No issues with medication. The program does well at helping people, is supportive and has their “backs”.</p>

Cadenza: Resident C. is 18 years old, had been in the program for approximately 10 months, and feels the program is helping with teach life lessons. Loves it here, feels safe, and staff are trusting. The food is good but it's "fend for your own meals". Gives input in their treatment plan. Has a lot of freedoms. Wants more help and guidance on finding own transportation and budgeting. Resident J. is 20 years old, has been in the program for 2.5 years and the program is helping them to become more independent and comfortable doing things on their own. The program doesn't hinder trying new things. Staff are trusting and helpful. The program does well at helping cope with emotions. No issues with medications. States that outings are limited due to program budget. Wants more outings for "real world" experiences.

Observations

New Beginnings East: The program had good COVID-19 visitor protocols and all staff wore face masks, as mandated statewide due to the COVID-19 pandemic. The environment was clean, in good repair, several youth rooms had personalized décor on walls. The "med call" room has beautiful and calming painted artwork, painted by the art teacher.

Momentum, Tempo, and Cadenza locations were clean, welcoming, and home-like, and in good repair. Each location had good COVID-19 visitor protocols and staff wore face masks, as mandated statewide due to the COVID-19 pandemic, except staff at Cadenza. Follow-up was provided to management.

Questions? Contact **Robin DuVal** at ROBIN.M.DuVal@dhsosha.state.or.us.

Licensing Coordinator's Signature: Robin DuVal Date: 6/14/2021

Manager Review:  Date: 06-14-2021