



**Licensed Child Caring Agency Unannounced Site Visit Report**

**Licensee:** New Avenues for Youth, Alba Collaborative  
at Youth Opportunity Center

**Executive Director:** Sean Suib

**Program Director(s):** Sarah Nedeau

**Date of Unannounced:** 9-13-21

**Licensing Coordinator:** Irvin Minten

**Other Regulatory or Accrediting Agencies:** None

**Purpose:** Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

<b>Previous Findings</b>	<b>Repeat Findings Further Action Needed</b>	<b>Comments</b>
The program opened their doors on June 1, 2021 and a 6-month license was issued on the same date. There are not any previous findings.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	NA

New Findings from Site Visit	Comments
There were not any corrective actions noted at the time of the unannounced site visit.	

<b>Interview Summary</b>
<p data-bbox="107 565 1940 773">At the time of the unannounced site visit, a great deal of conversation took place with Sarah Nedeau, Program Director. However, there were not any other staff present. At the time of unannounced site visit, there was 1 youth present. However, this youth was sleeping and since they had arrived at the program in the middle of the night on this day, the decision was made to not wake them up. However, Ms. Nedeau agreed to give them my business card and encourage them to call me. A telephone call was not received from the youth.</p> <p data-bbox="107 821 1965 1325">Ms. Nedeau reports that since the program opened on June 1, 2021, the program has continued to provide outreach and supportive services to youth, ages 9-24, at-risk of or experiencing homelessness including: Mentoring and advocacy; Access and/or referrals to emergency and transitional housing options; Food, clothing, hygiene items, bus tickets/public transportation support; Information and support with street safety, health insurance, crisis management and medical care, engagement and recreation activities. The program provides resources and referrals for gang affected youth, youth with alcohol and drug addictions, sexually trafficked youth, and they refer LGBTQ youth to LGBTQ specific programs and support. They also provide access and/or referrals to alternative education options as well as access to employment programs and services. In addition, the program allows youth who come to the program in the evening hours to request housing and treatment services and to remain at and sleep at the program until the next day, when they can be successfully screened and enrolled in short term therapeutic foster care services through a collaborative agreement with Youth Progress Association.</p> <p data-bbox="107 1373 1940 1448">Ms. Nedeau reports that since the program opened, she is most excited about the program's growth in the total number of youth served each day, which continues to increase. Currently, 1-2 youth sleep at the program each</p>

week after coming to the program late in the evening to request housing and treatment services, and 5-6 youth come to the program each day to request and/or receive services. In addition, Ms. Nedeau reports the program is averaging 8 short term foster care placements per month in their collaboration with YPA. The program has also recently received funding to employ one full time Educational Specialist. Ms. Nedeau reports the program has especially served more youth since Harry's Mother closed unexpectedly in August 2021. Harry's Mother was a program near downtown Portland which provided services to youth who were also at-risk of or currently experiencing homelessness.


During the walkthrough, the program's locked medication cabinet was observed, and the program's suicide prevention protocol and medication administration process was discussed. We also discussed the program's intake and assessment process as well as the program's procedure around parent/guardian notification of youth's contact with the program and service provision.

**Observations**

The program's building is only a few years old, has a very modern feel, and is very nicely furnished and inviting. The program is also a part of a campus which includes New Avenues, Boys and Girls Club, Latino Network, and Open School East. The program's laundry and shower/bathrooms were observed and were found to be well furnished, maintained and clean.



Licensing Coordinator's Signature: \_\_\_\_\_ Date: 09/20/2021

Manager Review:  Date: 9-16-2021