



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: New Avenues for Youth, Alba Collaborative
at Youth Opportunity Center

Executive Director: Sean Suib

Program Director(s): Sarah Nedeau

Date of Unannounced: 3-8-22

Licensing Coordinator: Irvin Minten

Other Regulatory or Accrediting Agencies: None

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
<p>The program opened their doors on June 1, 2021, and a 6-month license was issued on the same date. The most recent site review was a 6-month site review on 12-20-21. At that time, the following corrective actions were noted:</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<ul style="list-style-type: none"> • The program’s consents, authorizations, and disclosures were observed during the unannounced site review. The program now has every child who enters the program sign an authorization for medical treatment. • The program’s consents, authorizations, and disclosures were observed during the unannounced site review. The

<p>413-215-0741(2)(c). The program's child files did not contain an authorization for medical treatment. The program's child files must contain an authorization for medical treatment.</p> <p>413-215-0741(2)(e). The program's child files did not contain a signed acknowledgement that the child is responsible for requesting their medication at the prescribed times. The program's child files must contain a signed acknowledgment that the child is responsible for requesting their medication at the prescribed times.</p>		<p>program now has every child who enters the program sign an acknowledgment that the child is responsible for requesting their medication at the prescribed times.</p>
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New Findings from Site Visit	Comments
<p>There were not any corrective actions noted at the time of the unannounced site review on 3-8-22.</p>	

Interview Summary

At the time of the unannounced site review, and during a subsequent telephone conversation, there was a good deal of conversation with Sarah Nedeau, Program Director. On the day of the site review, the conversation was not extensive since Ms. Nedeau was conducting a job interview with a potential employee. However, on the day of the site review, I was able to meet extensively with a mentor employed with the program. At the time of unannounced site visit, there were not any youth present to interview.

Ms. Nedeau reported that since the program has opened, she continues to be excited about the program's growth in the total number of youth served by the program each day. Ms. Nedeau stated that over the past couple months, the program has especially seen an increase in the number of youth served. Ms. Nedeau reported that currently, the program is serving about 50 youth per day, both in the community and on site. There are also 2-3 youth per week coming to the program in the evening hours to request housing and treatment services, and these youth are allowed to sleep at the program until the next day, when they can be successfully screened and enrolled in short term therapeutic foster care services through a collaborative agreement with Youth Progress Association. Ms. Neadeau also reported that currently there are 3 youth enrolled in short term therapeutic foster care services through the collaborative agreement with YPA, with the current average being 3-4 youth enrolled in the foster care program on any given day. Ms. Nedeau reported that due to the current number of youth being served, the program is currently seeking additional funding to create additional capacity. She also said that due to the number of youth being served by the program who have been sexually trafficked, she is currently seeking to have her staff receive additional training on how to successfully identify, engage, and refer youth who have been sexually trafficked to needed services.


During interview with the staff person present, we discussed the services available to the youth and their parents/guardians. We also discussed the purpose and nature of his contacts with the youth. This staff reported he has been employed at the program for several months and that he very much enjoys his job. This staff also reported they feel they are making a difference in the lives of youth and their families and that he believes he received excellent initial training through New Avenues. He also stated the work environment was supportive

and positive. In addition, he liked that there was opportunity for advancement within New Avenues, as previously he worked at the Transitional Housing Program as a line staff.

Observations

The program's building is only a few years old, has a very modern feel, and is very nicely furnished and inviting. In fact, since the last site review, the program has made the environment feel even more inviting and welcoming to the youth. The program continues to be a part of a campus which includes New Avenues, Boys and Girls Club, Latino Network, and Open School East. The program's laundry and shower/bathroom was also observed and was found to be well furnished, maintained, and clean.

Licensing Coordinator's Signature:  Date: 03/18/2022

Manager Review:  Date: 03-15-2022