



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: New Avenues for Youth, Transitional Housing Program

Executive Director: Sean Suib

Program Director(s): Kristina Goodman

Date of Unannounced: 3-8-22

Licensing Coordinator: Irvin Minten

Other Regulatory or Accrediting Agencies: Child Welfare Treatment Services

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
<p>413-215-0081(3)(n) Licensing Umbrella Rules: Application for License, Renewal, or to Add a Program. (3) Documents to be submitted by a new applicant. The applicant must submit to the Department at the time of application all the following documents: (n) Current inspection report for environmental health. At the time of the 2-year licensing review on 9-8-20, and at the time of the most recent unannounced site review on 4-6-21, the program had not obtained an environmental health inspection of the Transitional Housing Program. At the time of the unannounced site review on 4-6-21, the program reported it was an oversight on management’s part to not ensure that an environmental health inspection had been completed.</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>On 5-5-21, due to the COVID-19 Pandemic, a virtual health inspection was completed. The inspection report noted no concerns other than the fact that some of the client’s small refrigerators in their bedrooms did not have temperature gauges to ensure that their inside temperature remained</p>

	<p>at 41 or below/colder. New Avenues purchased the needed thermometers and installed them in the needed client refrigerators. The program continues to monitor that the internal temperature of the client's refrigerators remains at 41 or below/colder.</p>
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New Findings from Site Visit	Comments
As a result of the unannounced site review, there were no new findings.	NA

Interview Summary
<p>During the unannounced review, a great deal of conversation took place with Resident Advocate, Ethiopia Belay. I was also able to have an extensive telephone conversation with Program Director, Kristina Goodman. 3 youth and 2 staff were also randomly selected and individually interviewed.</p> <p>During interviews with the 3 youth, all reported they enjoyed living at the program and that they felt the program was helping them achieve their targeted goals. Each of the youth also reported that they felt safe in the program, both during the day and while in their bedroom at night. Each of the youth also reported that they believed staff received sufficient training to help and effectively support them. All the youth stated they could not think of anything that they would change about the program and none of the youth reported seeing staff treat a youth in the program inappropriately.</p> <p>During interviews with the 3 staff, all the staff reported they enjoyed working for New Avenues, and that the Agency culture supported a strong, encouraging, and supportive team environment. All the staff also stated they believed the program kept youth safe, that the program management supported a work/life balance, and that they believed they were making a difference in the lives of the youth. The staff also stated they received good supervision and feedback from their managers and that they felt appreciated by their supervisor and managers.</p>

Observations

During walkthrough of the program, it was observed that the building was in good repair. It was also apparent that the program had put a great amount of effort into making the living space inviting and warm. The client's kitchen was also clean and there was lots of food stored in the large freezer, the large refrigerator, and the pantry.

If you have any questions, please feel free to call Irvin Minten at 503/428-1355 or email at Irvin.minten@dhsosha.state.or.us

Licensing Coordinator's Signature:  Date: 03/18/2022

Manager Review:  Date: 03-15-2022