



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Lincoln County Shelter

Executive Director: Tony Campa

Program Supervisor(s): Jacob Hostetter

Date of Unannounced: 3-29-22

Licensing Coordinator: Irvin Minten and Tom Heidt

Other Regulatory or Accrediting Agencies: DHS Treatment Services, OYA

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
There were no previous findings from the most recent site review, which was an unannounced site review on 8-31-21. It was confirmed at the time of the unannounced site review on 8-	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

31-21 that all previous findings had been addressed.		
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New Findings from Site Visit	Comments
There were not any new findings noted during the unannounced site visit.	

Interview Summary
<p>During the unannounced site review, a significant amount of conversation took place between myself, Licensing Coordinator Tom Heidt and Jacob Hostetter, Program Supervisor for Lincoln County Shelter. In addition, 3 program staff and the 1 youth who was present at the program at the time of the unannounced review were interviewed.</p> <p>During interview with Mr. Hostetter, it was reported that the program’s therapist resigned from her position in November 2021, and the program has made the decision to not fill her position. In addition, one of the program’s 2 case managers left about this same time, and the program has made the decision to not fill this position. The 1 remaining case manager will continue in their position for the short term, but this staff will soon be moved to another position in the Lincoln County system of services. Mr. Hostetter reports that the program made the decision to not continue with a therapist and 2 case manager positions since the program had not been meeting the goals which were set at the time the positions were created about 2 years previous. The program is currently looking into whether it would be feasible for the program to contract for needed youth therapy. Mr. Hostetter reports the program has also made the decision to not hire for the vacant Program Director position, which was formerly held by Patti Robb. Instead, the program supervisory/management structure will include 2 instead of 1 program supervisors, with the second program supervisor recently hired but still not working in the office. In addition, the program has designated line staff positions as Level 1, 2, and 3, with the Level 3 positions being shift leads. The shift leads assist in staff mentoring and development and, among other things, assist in the</p>

tracking of staff training. Mr. Hostetter also stated the program continues to undergo construction. The construction is significantly altering the program's physical layout and allows for improved common space and supervision to make the program more open and to make it easier for staff to supervise youth when they are in the program's common areas.

During interviews with the 3-program staff, it was consistently reported that they believed the program positively impacted the lives of youth. It was also reported that they enjoyed their jobs and that the program did frequent outings with the youth, with staff recently having an outing at the Wildlife Safari in Winston. In addition, all 3 staff stated they received adequate orientation, initial and ongoing training and that they always had someone to go to for questions. It was also reported that the Relias System is allowing the program to better track and inform staff when trainings are due. The staff also stated that the program continues to implement CPI as their behavior management system and that they continue to receive regular refresher courses. The staff also indicated they felt comfortable talking with their supervisor if they had any issues. Two of the staff reported they wished the program offered more formalized independent living instruction for youth in care, as prior to the COVID Pandemic, the program regularly had community partners come to talk with the youth in the program about budgeting, money management, and other crucial independent living skills. It was also reported by 1 staff that although the program has made some progress in this area, they needed to continue to improve communication between line staff and management staff when management staff want the line staff to make a change in the way they did their work.

The 1 youth who was interviewed reported that staff are welcoming and nice and that they really liked living at the program. This youth also stated they frequently go on outings with staff in the community, that they liked the food, and that they believed staff were well trained and that the staff were good at helping them communicate more effectively. This youth also stated that staff allowed them to help in cooking the food and that they felt safe while in the program, both during the day and at night while in their bedroom. This youth stated she would not change anything about the program.

Observations

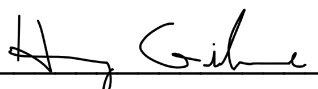
During the unannounced site review, a walkthrough of the program was completed. As noted above, the main residence continues to be under construction, although much progress has been made since the last unannounced site review in October and the living space is currently very livable. Despite the construction, the program was still inviting, and the walls were being nicely painted. There was also a snack bar and mini fridge containing healthy food and water in both the dining room on the first floor and the living area on the lower floor. In addition, the program's Relias electronic system, which tracks the program staff's training, was observed. It was also observed that the program had The Children's Bill of Rights posted in several common areas and bedrooms throughout the program, and that the program had at least 2 portraits on walls in their common areas which were especially welcoming to the LGBTQ community.

If you have any questions, please feel free to contact me at Irvin.minten@dhsosha.state.or.us or by phone at 503-428-1355.

Sincerely,

Irvin Minten, M.S.W.
Licensing Coordinator
Children's Care Licensing Unit

Licensing Coordinator's Signature:  Date: 04/05/2022

Manager Review:  Date: 4-1-2022