



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: Integral Youth Services
Executive Director: Craig Schumann
Program Director(s): Gillemina Zendejas
Date of Unannounced: June 2, 2022
Licensing Coordinator: Jenifer McIntosh
Other Regulatory or Accrediting Agencies: Child Welfare Treatment Services

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
There were no previous findings from last unannounced visit performed on 10/22/2021	Yes <input type="checkbox"/> No <input type="checkbox"/>	

New Findings from Site Visit	Comments
413-215-0079(4)(a) A child-caring agency must protect children in care it serves from guns, drugs, sharps, paint, hazardous materials, bio-hazardous materials, and other potentially harmful items. A child-caring agency must have a written policy that addresses potentially harmful materials that are in areas accessible to the children in care in the program or on the grounds of the program.	There were protruding nails from multiple boards leading up to porch from the side stair steps. There was also a rusty shovel laying out behind the house. There was also an accumulation of various garbage of different materials rotting on the ground in that same area behind the house.
413-215-0091(12) Post a copy of the license in a common area at each facility operated by the licensee and retain the license at the administrative offices of the licensee.	There was not a copy of the license posted in the common area.

Interview Summary

At the time of the unannounced there was only one child admitted to the program and they were at school during the time of my arrival. I called in the evening and was able to speak to the child in care. The child reported only have been in the program for a couple of days but that everyone was nice. They liked most that they were able to paint. They reported having had contact with family and able to contact them if needed. They reported food was fine and that snacks were available if asked but they did not always like what was available. They reported no complaints but were looking forward to going home soon.

Observations

The program continues to make improvements to procedures and practices overall. Reminded the manager regarding the reporting of critical events which would include the opening and closing of the program. Staff discussed the challenges of hiring and retaining employees but felt the program was doing well and they were proud of the work they did. Shared how they were able to coordinate the current placement with the local McKinney-Vento Coordinator at the school.

IYS has struggled to retain staff over the past year and has had to close its doors numerous times due to not have adequate staffing to meet program needs. They have also undergone executive leadership changes at the agency level as well as recently losing their management for the shelter.

Reviewed intake paperwork for the current child placed and all required documentation was present including new information to children as required by SB710.

Corrective Actions and Timeframes:

Please submit the following to verify compliance.

Within 45 days of receipt of this report **Integral Youth Services** must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to jenifer.e.mcintosh@dhsosha.state.or.us

Licensing Coordinator's Signature: *Jenifer Mcintosh* Date: 6/14/2022

Manager Review: *[Signature]* Date: 6/14/2022