



Licensed Child Caring Agency Unannounced Site Visit Report

Licensee: JBARJ Youth Services – Grandma’s House / The LOFT

Executive Director: Stephanie Alvstad

Program Director: Amber Simmons/Grandma’s House; Liz Langmas /The LOFT

Board Chairperson: Jeannette MacKenzie

Date of Unannounced: November 1st, 2022 and November 2nd, 2022

Licensing Coordinator: Ed Wyller

Other Regulatory or Accrediting Agencies: Oregon Department of Human Services (ODHS) – Treatment Services, Oregon Youth Authority (OYA), and Council of Accreditation (COA)

Purpose: Per OAR 413-215-0101 (1) (b) Children’s Care Licensing is required to perform at least one unannounced site visit a year where children in care reside.

Previous Findings	Repeat Findings Further Action Needed	Comments
<p>Ongoing Training (Staff & Volunteers)</p> <p>413-215-0726(4) Staff working with food must possess a food handler’s card</p> <p>Grandma’s House – Food Handlers all four staff files missing food handlers’ card</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>All Grandma House staff have active food handlers’ cards.</p>
<p>Child Records 413-215-0741(2)</p> <p>(d) Consent to treat the child with interventions in use at the program</p> <p>(e) Signed acknowledgment that child is responsible for requesting medication at prescribed times</p>	<p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	<p>Both The Loft and Grandmas House have the appropriate consents.</p>

<p>Service Planning 413-215-0741(2)(g) & (2)(b) Monthly review</p> <p>Grandma's House was missing monthly reviews of service plans. Found on average to be quarterly review.</p>	<p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p>	<p>Repeated Finding: Grandma's House was missing monthly reviews of service plans. When speaking with staff it was reported there has been a high turnover of staff and that the case manager has just started within the month. These issues may have contributed to the program's failure to review service plans.</p>
<p>Additional Findings Related to SB 710:</p> <p>413-215-0077 (8)(e): Update Policy regarding restraints and seclusion</p> <p>413-215-0077 (11)(e): Each child agency shall provide notice regarding how to access the quarterly reports to the parents or guardians of children in care in the program. The child caring agency shall provide the notice upon the child in care's admission and at least two times each year thereafter.</p>	<p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p>	<p>JBARJ Agency has updated policy regarding restraints and seclusion, and this is no longer a finding for Grandma's House and The Loft.</p> <p>The Loft has implemented the forms that JBARJ has created to address this previous finding, and this is no longer a finding for The Loft.</p> <p>Repeated Finding: Grandma's House resident files did not have documentation indicating that the info required by 413-215-0077 (11) (e) had been provided at admissions. JBARJ Agency has developed the required forms; however, they have not been implemented at Grandma's House.</p>
<p>Additional Findings Related to SB 710:</p> <p>413-215-0078 (1) Each child in care receiving services from a child caring agency must be given the following:</p> <p>(a) Instruction regarding how a child in care may report suspected inappropriate use of restraint or seclusion.</p> <p>(b) Assurance that the child in care will not experience retaliation for reporting suspected inappropriate uses of restraint or involuntary seclusion.</p> <p>(c) The telephone number for the toll-free child abuse hotline described in ORS 417.805 and the telephone numbers and electronic mail addresses for the program's licensing agency, the child in care's caseworker, and attorney, the child in care's</p>	<p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p>	<p>The Loft has implemented the forms that JBARJ has created, and this is no longer a finding for The Loft.</p> <p>Repeated Finding: Grandma's House resident files did not have documentation to indicate the info required by 413-215-0078 (1) had been provided to children in care. JBARJ Agency has developed the required forms however they have not been implemented at Grandma's House.</p>

court appointed special advocate and Disability Rights Oregon.		
--	--	--

New Findings from Site Visit	Comments
N/A	Good work!!

Interview Summary
<p>Grandma’s House: I spoke with the only resident at Grandma’s House in the living room, and staff remained in staff offices away to ensure privacy. Resident reported living at Grandma’s House for 3 months and reported she receives lots of help. She reported engaging in therapy, groups, zoom groups, going to Narcotics Anonymous, and outpatient services. On a scale from 0-10 (0=worst program and 10 =best program) she reported Grandma’s House to be a 10 on that scale. When asked why a 10, she reported the following: “1) All staff go out of their way to help you. 2) Staff are great and easy to talk to. 3) Staff are persistent in getting youth out of the house and doing fun activities.” When asked if she feels safe, she reported, “Yes, all staff look out for my well-being.” When asked what has been learned during their time at Grandmas’ House, the following was reported: “1) Patience and 2) Help you how to figure out things on your own”. Food is reported to be good since youth cook their own food and on Wednesday’s staff make a family style meal for the house. Reported program outings: bowling, movies, and escape rooms. For fun at Grandmas’ House resident reported watching movies and playing guitar. Resident reported for Halloween program had a costume for the resident’s child and got pictures and made Halloween special for her. Resident reported the newly hired staff are “good”. Resident reported recently there was a tough client, and they felt program handled situation well and she felt supported.</p> <p>The Loft: I met with the only resident that was on-site during the unannounced visit. Other residents were at school or their places of employment. On a scale from 0-10 (0=worst program 10=best program) resident reported that The Loft is a 9.5 on that scale. They reported they feel safe at The Loft. They reported the program has a process for resolving conflicts among residents that works and they feel supported. Food was reported to be “pretty good”. Resident reported they get enough to eat and cook their own food, except for Wednesday dinners, when the program provides a family style meal. Resident made the following statements about the program: “staff are friendly, program provides shelter and food, youth learn life skills, and program provides groups”. Resident reported for fun they write music, play guitar, watch tv, play cards, and ride their skateboard. They reported that program goes on outings such as going to the corn maze and haunted house. They reported they are looking forward to Thanksgiving and Christmas holidays at The Loft.</p>

Observations
<p>Grandma’s House: House was clean and orderly. Program has had recent staffing hires with two new case managers and one overnight staff. Only one resident currently in program.</p> <p>The Loft: Upon arrival, The Loft was engaged in their Wednesday clinical meeting. I observed positive and supportive interactions with staff and the one resident. The Loft was found to be clean and orderly.</p>

Corrective Actions and Timeframes:

(rev. 07/21/2022)

Please submit the following to verify compliance.

Within 45 days of receipt of this report JBARJ Youth Services must submit a letter of verification indicating the agency is in compliance with the specific rules cited above and describing how compliance will be maintained going forward. Along with the letter of verification, the agency must submit any and all specific documentation requested in the body of this report. The letter of verification and any additional requested documents can be emailed directly to Ed Wyller Edward.Wyller@dhsosha.state.or.us

Licensing Coordinator's Signature: EWY Date: 11/17/2022

Manager Review: 7/1 Gil Date: 11-16-2022