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Feb. 18, 2022

To: ODDS Staff and Partners

From: Lilia Teninty, Director, Office of Developmental Disabilities Services

Subject: Case management system report and project update

The first goal in [the Office of Developmental Disabilities Services' \(ODDS\) strategic plan](#) is to create a system that is easy to use. The Blueprint Project is focused on that goal and will improve how case management looks and feels for children and adults in Oregon.

To inform and guide this project, ODDS contracted with Health Management Associates (HMA) to identify the strengths of Oregon's case management system and to make recommendations about what can be done better. Last year, we delayed the final report because of the pandemic and the need for everyone to focus on the important work of keeping people with I/DD safe. We're ready to release this report called, "Oregon's Case Management System for People with Intellectual/Developmental Disabilities." It is available to read [on our website in multiple languages](#).

This report includes a review of ODDS' case management service delivery system, an evaluation of strengths and opportunities for improvement, and recommendations based on HMA's expertise, knowledge of best practices, and creative approaches from other states. In addition, ODDS is working with HMA, CDDPs and Brokerages on a separate report for the Legislature that will include recommendations on better ways to fund case management. This report is due in December 2022.

Going forward, both reports will guide our ongoing work with the Blueprint Project to improve case management in Oregon's I/DD services system.

Sincerely,

A handwritten signature in black ink, appearing to read "Lilia". The signature is fluid and cursive, with a large loop at the beginning.

Lilia Teninty
Director
Office of Developmental Disabilities Services

*Previous ODDS Director's Messages are available
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