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Aug. 11, 2022

To: All ODDS participants, partners and staff
From: Anna Lansky, Deputy Director, Office of Developmental Disabilities Services (ODDS)
Subject: Blueprint Project report update, recommendations

The final Blueprint Project report is finished. It recommends how ODDS can improve case management in Oregon's intellectual and developmental disabilities (I/DD) service system. [Read the report online in multiple languages](#). Some of the recommendations are also listed below.

Thank you, all who helped to create this report and shared feedback: the Blueprint Group, self-advocates and families, community and advocacy organizations, case management entities and provider agencies, ODDS staff, and focus-group sponsors.

History

ODDS started the Blueprint Project to create a case management system that is easy to use for children and adults with I/DD. We want to support every person to make their own choices no matter where they live, what language they speak or how they communicate.

In fall 2018, ODDS contracted Health Management Associates (HMA) to gather input from about 1,000 partners, self-advocates and others who participate in Oregon's I/DD system. ODDS formed the Case Management Blueprint Group that included people with I/DD, family members, case management professionals, advocates and providers. They used HMA's research to draft an initial report.

ODDS collected public feedback on the report using a survey. Self-advocates and families told us this way of getting their feedback did not work well. Before we could improve the feedback process, the pandemic delayed the project.

Last year, we restarted the project and worked with community organizations and advocacy groups to hold focus groups across the state. These listening sessions were held with families and people with I/DD to collect feedback and answer questions.

The Blueprint Group met in early 2022 and used this new feedback to revise the report. We are excited to share their recommendations and to move forward with the project. The group's members are listed in [Appendix A of the new report](#).

Report recommendations

The group made seven recommendations that include goals, objectives and strategies. Here are the goals. For more details, [read the report online](#).

- All case managers have the time and capacity to focus on the relational aspects of supporting people with I/DD and their families. Case managers are available, knowledgeable and responsive.
- All people receiving I/DD supports have meaningful choices in selecting a quality case management entity and accessing case managers who are knowledgeable about and aligned with their needs and preferences.
- All people receive equitable I/DD case management services that are culturally and linguistically responsive and respectful.
- All people and their families are able to access person-centered I/DD supports that reflect their needs, wants and choices assisted by case management entities well-versed in person-centered thinking and planning.
- People with I/DD and their families are able to easily find and understand the information they seek about I/DD supports, and have access to flexible and efficient communication options that meet their needs.
- Quality and accountability of community partners' participation, including for individuals and families with barriers to engagement, in

state system-change and decision-making processes is supported consistently.

- Case management performance and payment aligns with the goals of person-centeredness.

Next steps

ODDS and a contractor will work with people who receive I/DD services, their families and community partners to develop a plan based on the report. Our goal is to create a case management service-delivery system that is easy to navigate, accessible, equitable, transparent and more.

As we move through the next phase of the Blueprint Project, we will update you on our progress.

Sincerely,

Anna Lansky
Deputy Director
Office of Developmental Disabilities Services

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