

Information Memorandum Transmittal Developmental Disabilities Services



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Number: DD-IM-21-006

Issue date: 1/27/2021

Topic: Developmental Disabilities

Due date: 2/1/2021

Subject: OregONEligibility (ONE) Training for Oregon Health Authority Community Partners

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging: {Select type} | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message: During October and November 2020, ODDS co-facilitated initial Community Partner (CP) Oregon Health Plan (OHP) application assister training with OHA Regional Outreach Coordinators (ROC) as part of the ONE Medicaid application transition plan. Case Management Entities (CME's) interested in future training may access generic training for community partners through the OHA website, or work with the ROC staff to identify if an individualized training may be more appropriate.

CME staff wishing to become Certified OHP Assisters can register here <https://attendee.gotowebinar.com/rt/4362958208058088720> or contact OHA Community Partner Outreach Program at community.outreach@dhsoha.state.or.us for more information.

- An ODDS CME wanting to have staff become OHP Application Assisters will need to:
1. Complete the OHP Assister training **and**
 2. Complete the required paperwork (a contract for the organization, and individual user account forms)
 3. **Then**, staff will receive a ONE account user ID and password to login
 4. Become familiar with using the "Find Help" tool at

www.OregonHealthCare.gov/gethelp to search for local medical application assisters who can help other family members (non-ODDS clients) apply for medical coverage when needed.

The ROC lead staff collaborating with ODDS are familiar with the ODDS system of care and can help provide specific OHP/ONE CP account guidance moving forward. For ODDS specific ONE questions, policy information or FAQ's should be consulted as indicated.

ONE Related Transmittals:

[APD IM 20-074](#) OregONEligibility system updates, 7/6/2020

[APD AR 20-067](#) Removal of APD 539 forms, 7/9/2020

[APD IM 20-083](#) CME 300% PMDDT Monthly Data, 7/16/2020

[APD PT 20-081](#) Medicaid Application Changes, 9/8/2020

[APD PT 20-106](#) ONE Application Assistance, 9/28/2020

[APD IM 20-109](#) Changes Related to OregONEligibility online application portal, 9/29/20

[APD IM 20-115](#) OregONEligibility Frequently Asked Questions and new email address, 10/16/2020

[APD IM 20-117](#) ONE DD referrals for Long-Term Care Services processes, 11/2/2020

Other links:

- OregONEligibility ODDS FAQ: ODDS.ONEquestions@dhsoha.state.or.us
- PMDDT generic email: PMDDT.Referrals@dhsoha.state.or.us
- CMEU/CCU generic email: APD.CentralCoordinationUnit@dhsoha.state.or.us
- TAU generic email: DD-Eligibility.ENROLLMENT@dhsoha.state.or.us
- ODDS OHP ROC staff: Deanna Simon, DEANNA.L.SIMON@dhsoha.state.or.us; Liliana Villanueva, LILIANA.VILLANUEVA@dhsoha.state.or.us

Communication/Training: This transmittal will be discussed during the next Monthly Transmittal Review. These meetings are held the second Wednesday of every month at 2 pm using the TEAMS platform. The link to participate is here: [Join Microsoft Teams Meeting](#), or you can call [971-277-2343](tel:971-277-2343) using conference ID: 403 980 561# to hear only the audio portion of the meeting. Please send questions in advance to ODDS.INFO@dhsoha.state.or.us.

If you have any questions about this information, contact:

Contact(s): odds.info@dhsoha.state.or.us or OHA Regional Outreach Coordinators (ROC) listed above

Phone:

Fax:

Email: