Information Memorandum Transmittal
Developmental Disabilities Services

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Authorized signature

Number: DD-IM-21-030
Issue date: 4/14/2021

Topic: Developmental Disabilities

Subject: Verification of a Child's Health Care Plan During Health Care Visits

Applies to (check all that apply):

☐ All DHS employees
☐ Area Agencies on Aging: {Select type}
☐ Aging and People with Disabilities
☐ Self Sufficiency Programs
☒ County DD Program Managers
☐ Support Service Brokerage Directors
☒ ODDS Children's Residential Services
☐ Child Welfare Programs
☐ County Mental Health Directors
☐ Health Services
☒ Office of Developmental Disabilities Services (ODDS)
☐ ODDS Children's Intensive In Home Services
☐ Stabilization and Crisis Unit (SACU)
☒ Other (please specify): Child Foster Home Certifiers, CDDP Services Coordinators, Child Foster Home Providers, 24-hour Residential Program Providers

Message: Child Foster Home and 24-hour Residential program providers serving children with intellectual or developmental disabilities are not required to present a child’s Oregon Health ID card for the child to receive health care services.

If the Child Foster Home or 24-hour Residential program provider is unable to present the child’s Oregon Health ID card at the time of the health care visit, the health care provider is required to verify the child’s Oregon Health Plan (OHP) eligibility and enrollment using one of the verification options offered through the Oregon Health Authority.

If a health care provider is not willing to provide health care services to a child based on the child’s Oregon Health ID card not being presented at the time of visit, the Child Foster Home or 24-hour Residential program provider is encouraged to present the attached Oregon Health Authority Provider Matters bulletin (issued 1/22/2021) to the
health care provider. The bulletin outlines the options available to health care providers for verifying OHP eligibility and enrollment when a child’s Oregon Health ID card is not available (refer to the article entitled “How to verify OHP eligibility and enrollment without the Oregon Health ID card” which may be found on page 3 of the bulletin under Medicaid program updates).

Communication/training: This transmittal will be discussed during the next Monthly Transmittal Review. These meetings are held the second Wednesday of every month at 2 pm using the TEAMS platform. The link to participate is here: Join Microsoft Teams Meeting, or you can call 971-277-2343 using conference ID: 403 980 561# to hear only the audio portion of the meeting. Please send questions in advance to ODDS.INFO@state.or.us.

If you have any questions about this information, contact:

<table>
<thead>
<tr>
<th>Contact(s): Julie Van Nette, Children’s Foster Care Coordinator</th>
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</thead>
<tbody>
<tr>
<td>Phone: (503) 378-5001</td>
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<tr>
<td>Email: <a href="mailto:julie.l.vannette@state.or.us">julie.l.vannette@state.or.us</a></td>
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MSC 0080 (01.19)
COVID-19 provider resources

As we work together to stop the spread of COVID-19 at home, work and in the community, we want to make sure you have the resources you need to keep informed, healthy and safe. If you have any questions about OHP and COVID-19, please let us know.

Updates for Oregon Health Plan providers

Upcoming Community Partner webinar: Learn about billing COVID-19-related services for CAWEM members and interpreter services for fee-for-service OHP members.

- Date and time: Tuesday, Jan. 26, 2021, from 1 to 3 p.m.
- Register today: https://attendee.gotowebinar.com/register/5880395305703866384

Current non-emergent medical transportation (NEMT) requirements for expired licenses and vehicle registrations during COVID-19: According to current guidance from the Oregon Department of Motor Vehicles (DMV), coordinated care organizations (CCOs), brokerages, and NEMT providers may allow drivers with expired Oregon driver licenses or vehicle registrations to serve eligible Oregon Health Plan (OHP) members if:

- Their license or registration expired between Nov. 1, 2020, and April 30, 2021; and
- The license or registration has been expired for three months or less.

A three-month grace period will apply for these drivers while they wait for their appointment with DMV. To learn more about how this guidance applies to NEMT requirements, please read the Jan. 15 memo from the Oregon Health Authority (OHA).

OHP coverage of NEMT to alternate sites for COVID-19 vaccine administration: Oregon’s 1135 waiver allows provision of Medicaid-covered services at alternate sites during the COVID-19 public health emergency. This includes rides to alternate sites set up for COVID-19 vaccine administration.

- To learn about related documentation requirements for CCOs, brokerages and NEMT providers, please read the Jan. 15 memo from OHA.

Please continue to refer to the Oregon Medicaid COVID-19 Provider Guide for information related to OHP coverage of testing, screening, treatment and telemedicine services; OHP eligibility; and other information and resources related to providing and billing for covered services during COVID-19.

- The guide now contains updated billing guidance for COVID-19 vaccine administration and incorporates the above guidance related to NEMT services.

View the guide
Updates for all health care providers

Updated:

- FAQ on Phase 1a Vaccine Sequencing Plan (1/21/2021)
- COVID-19 Health Talking Points (1/19/2021)
- COVID-19 provider webinar schedule for 2021: Microsoft Teams Live Event (audio provided through computer or mobile device), 2nd Thursday of each month:
  - Feb. 11, 2021
  - March 11, 2021
  - April 8, 2021

New:

- COVID-19 Office Hours added to COVID-19 Vaccine Information for Providers. During each office hour, an OHA immunization staff member will provide a brief update and take provider questions about administering the COVID-19 vaccine.
- Material from OHA’s January 14, 2021 COVID-19 provider webinar

Military Culture Awareness and Suicide Prevention Training for Medical and Behavioral Health Care Providers

Oregon veterans face a higher suicide rate than their civilian peers. For every military member who dies in combat, 25 to 30 more take their own lives.

Veterans face unique barriers to accessing medical and behavioral health care. Many providers, although highly skilled, are unfamiliar with military culture and the unique needs of veterans as they pertain to behavioral health, and more specifically, suicidality.

To bridge this gap between providers and veterans seeking care, OHA encourages medical and behavioral health care providers to attend a free, two-day virtual training about veteran and military needs around mental health and suicide. There are two types of training:

- 8 regional training where providers can share local resources and challenges
- 3 statewide training focusing on underserved populations, including veterans and military servicemembers who are LGBTQ+, women, and/or Tribal members

Accreditation: This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of OHSU School of Medicine and Lines for Life. The OHSU School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

Credit: Oregon Health & Science University School of Medicine designates this live activity for a maximum of 12 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Medicaid program updates

OregONEligibility (ONE) system upgrade nears completion

Starting Feb. 1, 2021, people in all Oregon counties will be able to apply for OHP and other medical, cash, childcare, and food benefits using the ONE system.

They can apply online and get help over the phone or in person at a local Aging and People with Disabilities, Area Agencies on Aging or Self-Sufficiency Programs office.

Dental program updates effective Jan. 1, 2021

OHA has added new CDT codes for fee-for-service billing, and is now ready to accept 2019 ADA claim forms for processing.
ADA claim forms for processing.

- The additions include 28 new CDT codes and opening three dental case management codes for fee-for-service payment. To view these codes as well as other 2021 coding updates and reminders, please review OHA’s fact sheet.

- To review how to bill paper claims to OHA, please see OHA’s Dental Billing Instructions. This handbook has been updated to include the 2019 claim form and how to bill for teledentistry services.

Providers will have one year to transition to the current ADA claim form or submit claims electronically. After that, OHA will return claims submitted on the ADA 2012 form beginning Jan. 1, 2022.

How to verify OHP eligibility and enrollment without the Oregon Health ID card

While OHA encourages providers to use the information on the Oregon Health ID card to correctly enter a patient’s information in the Provider Web Portal at https://www.or-medicaid.gov, patients are not required to present this card in order to receive care.

If a patient or their representative is unable to present the card at the health care visit, or does not know their 8-digit Oregon Medicaid ID number, you can still verify OHP eligibility and enrollment using the following combinations:

- Last name, first name and date of birth
- Social security number (SSN) and date of birth
- SSN, last name and first name
- SSN, last name and date of birth
- SSN, last name, first name and date of birth

To learn more about eligibility verification options, resources and requirements, please visit the OHP Eligibility Verification page.

Need help?

OHP Contacts  Web Resources  OHP for Providers

New to Provider Matters?

- To get future issues by text or email, sign up for OHP Provider Updates
- To read past issues, visit the OHP website

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