

# Information Memorandum Transmittal Developmental Disabilities Services



Lilia Teninty

***Authorized signature***

**Number: DD-IM-21-036**

**Issue date: 5/12/2021**

**Topic:** Developmental Disabilities

**Due date:**

**Subject:** Potential CAM Outage May 2021

**Applies to (check all that apply):**

- |  |  |
|--|--|
| <input type="checkbox"/> All DHS employees                               | <input type="checkbox"/> County Mental Health Directors                        |
| <input type="checkbox"/> Area Agencies on Aging: {Select type}           | <input type="checkbox"/> Health Services                                       |
| <input type="checkbox"/> Aging and People with Disabilities              | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS)  |
| <input type="checkbox"/> Self Sufficiency Programs                       | <input checked="" type="checkbox"/> ODDS Children's Intensive In-Home Services |
| <input checked="" type="checkbox"/> County DD Program Managers           | <input type="checkbox"/> Stabilization and Crisis Unit (SACU)                  |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors  | <input type="checkbox"/> Other ( <i>please specify</i> ):                      |
| <input checked="" type="checkbox"/> ODDS Children's Residential Services |  |
| <input type="checkbox"/> Child Welfare Programs                          |  |

**Message:** ODDS would like to inform CAM (Centralized Abuse Management system) users of potential outages. Salesforce, the IT platform CAM is built within, is experiencing global outages not specifically related to CAM. These outages have yet to affect CAMs SI users, however, the potential for interference does remain. We will keep all users updated as information is received and will advise on how to work within the system accordingly should these outages affect SI users. Users will be notified when the outages are no longer a concern.

If you have any questions about this information memorandum, contact:

[Joshua.J.Stogsdill@dhsosha.state.or.us](mailto:Joshua.J.Stogsdill@dhsosha.state.or.us)