

# Information Memorandum Transmittal Developmental Disabilities Services



Lilia Teninty

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**Number: DD-IM-22-051**

**Issue date: 5/26/2022**

**Topic:** Developmental Disabilities

**Due date:**

**Subject:** CMS Payment Error Rate Measurement Webinar Recording Available

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All ODHS Employees                              | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging: {Select type}           | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Aging and People with Disabilities              | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS)                        |
| <input type="checkbox"/> Self Sufficiency Programs                       | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services                                  |
| <input checked="" type="checkbox"/> County DD Program Managers           | <input checked="" type="checkbox"/> Stabilization and Crisis Unit (SACU)  |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors  | <input checked="" type="checkbox"/> Other ( <i>please specify</i> ): DD Foster Care Providers, DD PSW Providers |
| <input checked="" type="checkbox"/> ODDS Children's Residential Services |   |
| <input type="checkbox"/> Child Welfare Programs                          |   |

**Message:**

In April 2022, the federal Centers for Medicare & Medicaid Services (CMS) conducted and recorded a Provider Education webinar explaining the Payment Error Rate Measurement (PERM) Program. The webinar recording has been made available to watch at the following link:

<https://www.youtube.com/watch?v=eZfbnFW883M>

The PERM program is designed to measure and report improper payments in the Medicaid and CHIP programs. Improper payment rates are based on reviews of Fee-For-Service (FFS), managed care, and eligibility components of Medicaid and CHIP in the Reporting Year (RY) under review. The improper payment rate is not a "fraud rate" but a measurement of payments made that did not meet statutory, regulatory, or administrative requirements. These improper payments may be overpayments or underpayments and do not necessarily represent expenses that should not have occurred.

The webinar is intended to educate the provider and supplier community about the PERM program and explain the responsibilities to those who are participating in the Medicaid program and/or Children’s Health Insurance Program (CHIP). It will help those participating in Medicaid and CHIP programs to better understand:

- The PERM Program
- The PERM medical review process
- PERM medical record and documentation requests
- Methods for record submission
- Provider best practices
- PERM resources for providers

CMS uses a 17-state rotational approach to review the states’ Medicaid program and CHIP so that the PERM program measures each state once every three years. Listening to this recorded webinar is an opportunity for the provider and supplier community to better understand their responsibilities during a PERM cycle. For additional information, please go to the CMS PERM website at

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers>.

**Other than viewing the training there is no action needed at this time.**

**Communication/training:**

This transmittal will be discussed during the next Monthly Transmittal Review. Please send questions in advance to [ODDS.Questions@dhsoha.state.or.us](mailto:ODDS.Questions@dhsoha.state.or.us).

The Monthly Transmittal Reviews are held the second Wednesday of every month at 2 pm using the Zoom platform. Please register in advance for these meetings:

<https://www.zoomgov.com/meeting/register/vJlsc-qvqD8iGURx5OQk8TAdIS6Arg9ZAf4>

After registering, you will receive a confirmation email containing an appointment and information about joining the meeting. American Sign Language (ASL) and live captioning will be provided. To request other accommodations or languages, please send an email to [ODDS.Questions@dhsoha.state.or.us](mailto:ODDS.Questions@dhsoha.state.or.us) at least three business days prior to the meeting.

*If you have any questions about this information, contact:*

Contact(s): Stephen Berry	
Phone: (503) 884-1152	Fax:
Email: <a href="mailto:Stephen.Berry@dhsoha.state.or.us">Stephen.Berry@dhsoha.state.or.us</a>	