

Action Request Transmittal Developmental Disabilities Services



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Number: APD-AR-19-041

Issue date: 9/13/2019

Topic: Developmental Disabilities

Due date:

Subject: Agency Electronic Visit Verification Requirements and Survey

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging: {Select type} | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors | <input checked="" type="checkbox"/> Other (<i>please specify</i>): DD Provider Agencies, Services Coordinators, Personal Agents |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Reason for action:

A new federal law requires that states implement an electronic way for verifying attendant care services, called Electronic Visit Verification (EVV). EVV is required for all Medicaid personal care services and home health services that require an in-home visit by a provider.

ODDS is adopting rules on November 1, 2019 for agencies endorsed to provide Community Living Supports under OAR Chapter 411-450 to comply with this federal law.

The November 1, 2019 adopted rules will require that effective January 1, 2020, agencies must have an electronic system to record EVV required items for skills training, relief care, and attendant care that does not meet the definition of DSA. This includes the following procedure codes and modifiers:

- **Attendant Care Skills Training:** OR526 including modifiers ZE and RB
- **Daily Relief Care:** OR507
- **State Plan Personal Care:** OR502

EVV information for agencies delivering attendant care services will be captured in eXPRS. eXPRS will record these federally-required items:

- **Direct Support Professional (DSP) member name**
- **Person receiving services**
- **Type of service**
- **Date of the service**
- **Time the service begins and ends**
- **Location of the start and end of service** (GPS including latitude and longitude is the only accepted format; IP addresses do not meet the federal requirement)

EVV options for Agencies include:

- Agencies can use their own EVV solution and upload the required data to eXPRS, **OR**
- Agencies may use the EVV functionality developed in eXPRS. eXPRS mobile-EVV is currently used by PSWs and is being expanded to be used by DSPs.

The Service Delivered entry in eXPRS will be modified to accommodate the new required fields.

Action required:

ODDS is requiring the completion of a survey in order to assess the readiness of agencies to meet the upcoming rule requirements and to assist ODDS in prioritizing modifications to eXPRS for Agencies needing EVV uploads. The three (3) question survey will be used to determine how many agencies have their own EVV solution and how many are planning to use eXPRS to meet the EVV requirement.

Outcomes from the survey information will be used to:

- Estimate the number of agencies and DSPs that will need to use the eXPRS EVV option; the number of new logins for individual DSPs newly required.
- Make prioritization decisions for eXPRS development work to accommodate the agency uploads.

The survey can be accessed by this link: <https://www.surveymonkey.com/r/S2CY2KF>

The upload option for those using their own EVV solution will be available prior to 1/1/20; however, the changes to the eXPRS system for agency EVV use may not be available until 4/1/2020. Variances will be approved for those using the eXPRS system based on the state's need to make additional system changes. Further communication with firm timelines will be forthcoming.

Field/stakeholder review: Yes No

OAR 411-450 EVV related rule changes were reviewed by a Rules Advisory Committee on June 6, 2019. Rules are currently posted for Public Comment.

If yes, reviewed by:

If you have any questions about this action request, contact:

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