Lilia Teninty

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**Number:** APD-AR-19-054

**Issue date:** 12/13/2019

**Topic:** Developmental Disabilities

**Due date:** 12/31/2019

**Subject:** The Centralized Abuse Management System (CAM) will replace Serious Event Report Team (SERT)

**Applies to (check all that apply):**

- [ ] All DHS employees
- [ ] County Mental Health Directors
- [ ] Area Agencies on Aging: {Select type}
- [ ] Health Services
- [ ] Aging and People with Disabilities
- [ ] Office of Developmental Disabilities Services (ODDS)
- [ ] Self Sufficiency Programs
- [ ] ODDS Children’s Intensive In Home Services
- [ ] County DD program managers
- [ ] ODDS Children’s Residential Services
- [ ] Support Service Brokerage Directors
- [ ] Stabilization and Crisis Unit (SACU)
- [ ] Self Sufficiency Programs
- [ ] Other (please specify):

**Action required:** The Centralized Abuse Management System (CAM) will replace Serious Event Report Team (SERT). After a Case Management Entity (CME) has been certified to use the CAM system, each incident that raises to the level of a Serious Incident must be entered in the CAM system and not SERT. The dates for each CME to begin entering SI information into CAM are identified below. Each CDDP will receive a final SERT data report identifying all serious incidents for the past two years before SERT is fully decommissioned on 12/31/19. This information will be sent electronically to each CDDP at the end of December 2019.
<table>
<thead>
<tr>
<th>Go-Live Date</th>
<th>CDDP’s and Brokerages</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/14/2019</td>
<td>Deschutes CDDP, Washington CDDP, Yamhill CDDP, Full Access High Desert</td>
</tr>
<tr>
<td>11/12/2019</td>
<td>Coos CDDP, Curry CDDP, Douglas CDDP, Jackson CDDP, Josephine CDDP, Lane CDDP, Full Access - Lane, Creative Supports, Southern Oregon Regional Brokerage</td>
</tr>
<tr>
<td>11/18/2019</td>
<td>Benton CDDP, Lincoln CDDP, Linn CDDP, Marion CDDP, Polk CDDP, Integrated Services Network, Resource Connections, Mentor Mid-Valley (Benton – Lane), Mentor Mid-Valley (Marion – Polk),</td>
</tr>
<tr>
<td>12/9/2019</td>
<td>Columbia CDDP, Multnomah CDDP, Community Pathways</td>
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<tr>
<td>12/16/2019</td>
<td>Clackamas CDDP, Clatsop CDDP, Tillamook CDDP, Inclusion, Independence NW, Mentor Metro, SDRI, UCP</td>
</tr>
</tbody>
</table>

**Reason for action:** To inform case management entities when SERT is decommissioned and replaced by CAM.

**Field/stakeholder review:**  
☐ Yes  ☒ No  

**If yes, reviewed by:**

If you have any questions about this policy transmittal, contact: Kirsten.G.Collins@state.or.us  
If you have any questions about CAM, contact: CAM.Support@state.or.us

This transmittal will be discussed during the next Monthly Transmittal Call In. These meetings are held the third Thursday of every month at 2 pm.  
877-848-7030, guest code #458900  
Please try to send questions in advance to ODDS.INFO@state.or.us