Lilia Teninty  
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**Number:** APD-AR-20-004  
**Issue date:** 2/7/2020  
**Due date:**

**Topic:** Developmental Disabilities  

**Subject:** Required training for services coordinators, provider agency staff and ISP team appointed Health Care Representatives (HCRs) to appoint Health Care Advocates (HCAs) under the new rule going into effect March 1, 2020.

**Applies to (check all that apply):**

- □ All DHS employees  
- □ Area Agencies on Aging: {Select type}  
- □ Aging and People with Disabilities  
- □ Self Sufficiency Programs  
- □ County DD program managers  
- □ Support Service Brokerage Directors  
- □ ODDS Children’s Residential Services  
- □ Child Welfare Programs  
- □ County Mental Health Directors  
- □ Health Services  
- □ Office of Developmental Disabilities Services (ODDS)  
- □ ODDS Children’s Intensive In Home Services  
- □ Stabilization and Crisis Unit (SACU)  
- □ Other (please specify): Service Coordinators

**Action required:**

An additional webinar for service coordinators and provider agency staff has been added to the schedule. It can be identified by the webinar info. that is in all bold font.

Service coordinators who support individuals with Health Care Representatives appointed by their ISP team must share the information in this transmittal with the appointed HCR and other team members who have completed HCR training.

Service coordinators who are members of ISP teams that currently include an appointed HCR must share this information with the HCR prior to February 10, 2020, so they have an opportunity to register for one of the webinars. Service coordinators should also notify other ISP team members who are currently trained on the HCR rule of the webinar schedule for service coordinators and provider agency staff as soon as possible so they can register.
Oregon Administrative Rules (OAR), chapter 411, division 365, about Developmental Disabilities Services Health Care Representative (HCR) will be repealed March 1, 2020. ODDS will be adopting new rules, OAR chapter 411, division 390, specific to Health Care Advocates (HCAs). All current ISP team appointed HCR appointments will become void March 1, 2020 when OAR 411-365 is repealed.

After March 1, 2020 a HCR appointed by an ISP team will not have surrogate medical decision-making authority. After March 1, 2020 former HCRs must be appointed as a HCA to continue to make medical decisions. Training for current HCRs to become HCAs is mandatory for those wishing to continue acting as a surrogate medical decision-maker. The webinars listed in this transmittal offer an opportunity for current ISP team appointed HCRs to receive training to become a HCA.

Webinars are being offered to potential HCAs. The Health Care Advocate rule will require that the case manager and at least one other person from each ISP team receive Department-approved training prior to using OAR 411-390 to appoint an HCA on or after March 1, 2020.

Webinars are being offered to services coordinators and provider agency staff to educate them on the new rule and assist them to meet necessary training requirements included in the HCA rule.

**HCA webinar schedule and registration links for SERVICES COORDINATORS OR PROVIDER AGENCY STAFF on teams with ISP team appointed HCRs:**

1. Monday, January 27 from 10:00 AM – 12:00 PM PST
   - Registration URL:
     - [https://attendee.gotowebinar.com/register/3371037083810390795](https://attendee.gotowebinar.com/register/3371037083810390795)
   - Webinar ID:
     - 108-477-859
   - For audio call: 877 336-1831 Guest code: 230706#

**ADDED SESSION:**

2. Friday, February 14 from 10:30 AM – 12:30 PM PST
   - Registration URL:
     - [https://attendee.gotowebinar.com/register/8340143546102742027](https://attendee.gotowebinar.com/register/8340143546102742027)
   - Webinar ID:
     - 658-366-747
   - For audio call: 877 336-1831 Guest code: 230706#
3. Wednesday, February 26 from 10:00 AM – 12:00 PM PST
   • Registration URL:
     o https://attendee.gotowebinar.com/register/8340143546102742027
   • Webinar ID:
     o 658-366-747
   • For audio call: 877 336-1831 Guest code: 230706#

HCA webinar schedule and registration links for CURRENT ISP TEAM APPOINTED HCRS:
1. Monday, February 10, 2020 from 3:00 PM – 4:00 PM
   • Registration URL:
     o https://attendee.gotowebinar.com/register/6139431440691414285
   • Webinar ID:
     o 151-047-235
   • For audio call: 877-873-8017, Guest code 772325#

2. Thursday, February 27, 2020 from 10:00 AM – 11:00 AM
   • Registration URL:
     o https://attendee.gotowebinar.com/register/3815040769829182733
   • Webinar ID:
     o 515-052-235
   • For audio call: 877-873-8017, Guest code 772325#

Information regarding training for case managers, provider agency staff and potential Health Care Advocates (HCA) after March 1, 2020 will be contained in a separate transmittal.

Reason for action:
OAR 411-365 is being repealed. Appointments of all ISP team appointed HCRs will be void when rule is repealed March 1, 2020. If an ISP team appointed HCR wishes to continue to act as an appointed medical decision-maker they are required to receive training on the Health Care Advocate (HCA) rule, prior to being appointed as an HCA or making any medical decisions on the individual’s behalf.

This transmittal will be discussed during the monthly transmittal call in which occurs the third Thursday of every month at 2pm. The call in number is 877-848-7030, guest code 458900#, please try to send questions in advance to ODDS.INFO@state.or.us.

Field/stakeholder review: ☒ Yes ☐ No
If yes, reviewed by: ODDS Engagement and Innovation website
If you have any questions about this action request, contact:

<table>
<thead>
<tr>
<th>Contact(s): Carolyn Sahr</th>
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<tbody>
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