

Developmental Disabilities Services

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Issue date: 4/8/2016

Topic: Developmental Disabilities

Quality Assurance Case Management Training and Technical Assistance

Subject: Opportunities

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services(ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> ODDS Children's Residential Services | <input checked="" type="checkbox"/> Other (<i>please specify</i>): Brokerage Directors, Service Coordinators and Personal Agents |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

The Office of Developmental Disabilities Services Quality Assurance (QA) Training Team will offer regular case management services training and technical assistance opportunities. The intended audience is service coordinators, personal agents and case managers for people with intellectual and developmental disabilities.

Topics are based on statewide needs according to data from field reviews: strong documentation, qualifying encounters, case management contacts, unusual incidents and complaints. Training sessions will be held in Salem at the DHS Cherry Avenue Training Center. The first two dates are scheduled for April 20 and April 21, 2016. Additional dates will be added each month based on training needs.

To register, go to the Learning Center and search for available courses using keyword, "I/DD Case Management".

Learning Center link:

https://dhslearn.hr.state.or.us/kc/login/login.asp?kc_ident=kc0001&strUrl=https://dhslearn.hr.state.or.us/Default.asp

There is limited space available for these trainings. Attendance will be prioritized for trainings that are required as part of a QA review corrective action plan.

For those unable to attend in person, accommodations may be available. Please request accommodations such as VCON or Go To Meeting by emailing ODDS.QA@state.or.us.

Additional training as a result of a QA review should also be requested via the email address ODDS.QA@state.or.us.

If you have any questions about this information, contact:

Contact(s):	Lisa Walden, ODDS Quality Assurance Training and Technical Assistance		
Phone:	(503) 358-5747	Fax:	(503) 373-7274
Email:	ODDS.QA@state.or.us		