Effective February 1, 2017, the Office of Developmental Disabilities Services (ODDS) has identified the role of field liaison in order to better support service coordinators and personal agents. Mariah Forrest will be the field liaison for all questions related to adult services and Shelly Reed will be the field liaison for all questions related to children services.

**What is a field liaison?**
A field liaison will be available to:
- Support case managers with complex situations which may cross over multiple subjects or department divisions,
- support case managers with cross county or brokerage placements or transitions
- identify the appropriate subject matter expert to address your questions,
- respond to crisis or urgent situations

Please find the attached list of program specific experts for the policy unit.
**If you have any questions about this information, contact:**

<table>
<thead>
<tr>
<th>Contact(s)</th>
<th>Chelas Kronenberg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>971-600-7892</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:chelas.a.kronenberg@state.or.us">chelas.a.kronenberg@state.or.us</a></td>
</tr>
</tbody>
</table>
Manager = Chelas Kronenberg  
971-600-7892  

Chris Munn  
503-945-5809  
- Complaint and hearing support  
- Processing Funding Reviews  

Chrissy Fuchs  
971-240-0241  
- In – home services policy  
- PSW expert  
- PSW terminations  
- Supported Living  
- Home Delivered Meals  
- Home Care Commission –DD liaison  

Christina Hartman  
503-945-5805  
- OAR coordination  

Dan Boyd (retiring May 2017)  
503-945-6976  
- 24 hour liaison  
- Regional liaison  
- SNAP reviews  
- AFH field liaison  
- Tier 7 Review chair  

Jeannette Baxter  
503-957-3506  
- Complaint Coordinator  
- Administrative Hearings  
- Individual rights  
- Involuntary exits  

Ken Ralph  
503-947-5191  
- AFH – policy and liaison  
- SNAP review (backup)  
- CCO liaison  
- Medical/nursing policy  
- Emergency Preparedness  
- Liaison to kids foster care  

Kirsten Collins  
503-947-1142  
- 24-hour residential policy  
- Behavior consultation  

Mike Harmon  
541-974-4445  
- In-home services field liaison  
- Behavioral Consultation (OIS contract manager)  
- Transportation (community, non-medical)  
- Durable Medical Equipment (DME)  
- Specialized Supplies  
- Assistive Devices  
- Assistive Technology  
- Environmental Modifications  

Mike Parr – lead policy analyst  
503-945-6109  
- Case management (back up)  
- In-Home services policy  
- Expenditure Guidelines  
- Geographic exceptions  

Rose Herrera  
(503)508-5144  
- HCBS specialist  

Suzi Drebes  
503-569-4514  
- Direct Nursing Service assessments  
- MMIS PA for DNS  
- Delegated nursing  
- Death reports  
- Fatal 4 and Health Care Rep training  
- Liaison to hospitals for medical treatment  

Field Liaisons** NEW**  
Field liaisons are available to help solve complex scenarios that may cross over multiple service levels, or subject matters, direct you to the right subject matter expert or even work across Departments.  

Shelly Reed  
503-945-5828  
- CIIS liaison  
- Children’s Field Liaison  

Mariah Forrest  
503-945-9815  
- Back up to Dan (who is transitioning into retirement)  
- Adult Field Liaison  
- SERT and CAM  

January 2017 v8