Lilia Teninty

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Number: APD-IM-17-086
Issue date: 12/1/2017

Topic: Developmental Disabilities

Subject: ODDS Policy and Field unit list

Applies to (check all that apply):

☑ All DHS employees
☐ Area Agencies on Aging
☐ Aging and People with Disabilities
☐ Self Sufficiency Programs
☐ County DD Program Managers
☑ ODDS Children’s Residential Services
☐ Child Welfare Programs
☐ County Mental Health Directors
☐ Health Services
☐ Office of Developmental Disabilities Services (ODDS)
☐ ODDS Children’s Intensive In Home Services
☐ Stabilization and Crisis Unit (SACU)
☐ Other (please specify): Brokerage Directors, personal agents, service coordinators

Message:
Attached is the updated policy and field liaison list of staff. Please note the change to add a field team as part of the unit. The field team has been created as a means of supporting case managers, program managers/directors and providers in supporting people enrolled in DD services.

As part of the field team responsibilities, the Field Liaisons will be working directly with the Designated Referral Contacts in each county and brokerage, in identifying vacant provider placements as necessary. Additionally, you may expect the following from them:

- Follow up with CDDPs and Brokerages following reviews by the QA team,
- Investigating formal complaints
- Collaborating with the program and providers
- Support case managers with complex situations which may cross over multiple subjects or department divisions
- Any much, much, more

Please find the attached list of program analysts for the policy and field support unit.
If you have any questions about this information, contact:

<table>
<thead>
<tr>
<th>Contact(s)</th>
<th>Chelas Kronenberg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>971-600-7892</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:chelas.a.kronenberg@state.or.us">chelas.a.kronenberg@state.or.us</a></td>
</tr>
</tbody>
</table>
Manager = Chelas Kronenberg
971-600-7892
Chelas.a.Kronenberg@state.or.us

Chris Munn
503-945-5809
Christopher.m.Munn@state.or.us
- Support to Policy and Field Liaison teams
- Complaint and hearing support
- Processing Funding Reviews
- MMIS Prior Authorization and Payments

POLICY TEAM
Mike Parr – Policy Analyst lead
503-945-6109
Mike.r.Parr@state.or.us
- Case management (back up)
- In-Home services policy
- Expenditure Guidelines
- Geographic exceptions

Chrissy Fuchs
971-240-0241
Chrissy.Fuchs@state.or.us
- In – home services policy
- Supported Living
- Home Delivered Meals

Christina Hartman
503-945-5805
Christina.Hartman@state.or.us
- OAR coordinator for ODDS

Ken Ralph
503-947-5191
Ken.J.Ralph@state.or.us
- AFH – policy and liaison
- SNAP review (backup)
- CCO liaison
- Medical/ nursing policy
- Liaison to kids foster care

Kirsten Collins
503-381-3515
Kirsten.g.Collins@state.or.us
- 24- hour residential policy
- Professional Behavior Services

Mike Harmon
541-974-4445
Michela.a.Harmon@state.or.us
- In-home services field liaison
- Behavioral Consultation (OIS contract manager)
- Transportation (community, non-medical)
- Durable Medical Equipment (DME)
- Specialized Supplies
- Assistive Devices
- Assistive Technology
- Environmental Modifications

Rose Herrera
(503)508-5144
Rose.K.Herrera@state.or.us
- HCBS specialist

Shelly Reed
503-945-5828
Shelly.m.Reed@state.or.us
- CIIS liaison
- PSW expert
- PSW terminations
- Home Care Commission –DD liaison
Field Team

Field liaisons are available to help problem solve complex situations; help program managers implement new strategies or improvement plans; work with providers and licensing concerns as well as help resolve complaints

Karen Markins - Lead Field Liaison
503-945-5804
Karen.e.Markins@state.or.us
- CDDP: Multnomah, Clackamas, Washington, Union, Wallowa, Umatilla, Baker
- Brokerages: Inclusion, INW, SDRI, Mentor Metro, UCP, Community Pathways, EOSSB
- CAM liaison

Matt Bighouse
(503) 945-6976
Matt.L.Bighouse@state.or.us
- CDDP: Marion, Linn, Benton, Polk, Yamhill, Lincoln, Tillamook, Clatsop, Columbia, Mid-Columbia, Grant, Wheeler, Gilliam, Morrow, Lane,
- Brokerages: Mentor MV, ISN, RCO, Full Access
- DOC release coordinator
- PSRB release coordinator

Carolyn Sahr
(971) 719-0127
Carolyn.R.Sahr@state.or.us
- CDDP: Malheur, Crook, Jefferson, Deschutes, CLCM (all), Klamath, Jackson, Harney, Lake
- Brokerages: SORB, CSI, Full Access HD

Rachel Olson
503-269-5602
Rachel.Olson@state.or.us
- PASRR-II Coordinator for DD and APD

Suzi Drebes
503-569-4514
Suzi.Drebes@state.or.us
- Direct Nursing Service criteria
- MMIS PA for DNS
- Delegated nursing
- Death reports
- Fatal 4 and Health Care Rep training
- Liaison to hospitals for medical treatment

Emily Cervantes
503-991-8497
Emily.A.Cervantes@state.or.us
- Residential placement liaison
- HCBS concerns
- Emergency Preparedness