

Information Memorandum Transmittal Developmental Disabilities Services



Lilia Teninty

Authorized signature

Number: APD-IM-18-038

Issue date: 4/27/2018

Topic: Developmental Disabilities

Due date:

Subject: ODDS Policy and Field Liaison unit contact list

Applies to (check all that apply):

- | | |
|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging: {Select type} | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD program managers | <input checked="" type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> ODDS Children's Residential Services | <input checked="" type="checkbox"/> Other (<i>please specify</i>): Brokerage Directors, personal agents, service coordinators |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

Attached is the updated policy and field liaison list of staff. There are several significant changes that will be effective May 1, 2018:

- **Complaints** – Emily Cervantes is now responsible for all complaints that are received by ODDS. This work was previously managed by Jeanette Baxter who is now working for the Quality Improvement unit
- **Health Management** – Rachel Olson is covering most of the work previously done by Suzi Drebes. Suzi has accepted a position with CIIS.
- **24-hour residential services** – Rose Herrera is the program analyst responsible for the policy and rules related to 24-hour residential programs. This work was previously managed by Kirsten Collins who is now responsible for ancillary services
- **Ancillary supports/exceptions** – Kirsten Collins is now the program analyst for all ancillary services

Please find the attached list of program analysts for the policy and field support unit.

If you have any questions about this information, contact:

Contact(s): Chelas Kronenberg	
Phone: 971-600-7892	Fax:
Email: 971-600-7892	

OBSOLETE

ODDS Policy and Field support

Manager = Chelas Kronenberg

971-600-7892

Chelas.a.Kronenberg@state.or.us

Chris Munn

503-945-5809

Christopher.m.Munn@state.or.us

- Support to Policy and Field Liaison teams
- Complaint and hearing support
- Processing Funding Reviews
- MMIS Prior Authorization and Payments

POLICY TEAM

Mike Parr – Policy Analyst lead

503-508-4003

Mike.r.Parr@state.or.us

- Case management program analyst
- In-Home services policy
- Expenditure Guidelines
- Geographic exceptions

Chrissy Fuchs

971-240-0241

Chrissy.Fuchs@state.or.us

- In – home services policy
- Supported Living
- Home Delivered Meals

Christina Hartman

971-413-4225

Christina.Hartman@state.or.us

- OAR coordinator for ODDS

Ken Ralph

503-947-5191

Ken.J.Ralph@state.or.us

- AFH – policy and liaison
- SNAP review (backup)
- CCO liaison
- Medical/ nursing policy
- Liaison to kids foster care

Kirsten Collins

503-381-3515

Kirsten.g.Collins@state.or.us

- ASI/OIS contract manager
- Ancillary Services program analyst:
 - Professional Behavior Services
 - Transportation (community, non-medical)
 - Modifications
 - Specialized Supplies
 - Assistive Devices
 - Assistive Technology

Rose Herrera

(503)508-5144

Rose.K.Herrera@state.or.us

- HCBS specialist
- 24-hour residential program analyst

Shelly Reed

503-945-5828

Shelly.m.Reed@state.or.us

- CIIS liaison
- PSW specialist
- PSW terminations
- Home Care Commission –DD liaison

ODDS Policy and Field support

Field Team

Field liaisons are available to help problem solve complex situations; help program managers implement new strategies or improvement plans; work with providers and licensing concerns as well as help resolve complaints

Karen Markins - Lead Field Liaison

971-707-3684

Karen.e.Markins@state.or.us

- **CDDP:** Multnomah, Clackamas, Washington, Union, Wallowa, Umatilla, Baker
- **Brokerages:** Inclusion, INW, SDRI, Mentor Metro, UCP, Community Pathways, EOSSB
- CAM liaison

Matt Bighouse

(503) 741-5878

Matt.L.Bighouse@state.or.us

- **CDDP:** Marion, Linn, Benton, Polk, Yamhill, Lincoln, Tillamook, Clatsop, Columbia, Mid-Columbia, Grant, Wheeler, Gilliam, Morrow, Lane,
- **Brokerages:** Mentor MV, ISN, RCO, Full Access
- DOC release coordinator
- PSRB release coordinator

Carolyn Sahr

(971) 719-0127

Carolyn.R.Sahr@state.or.us

- **CDDP:** Malheur, Crook, Jefferson, Deschutes, CLCM (all), Klamath, Jackson, Harney, Lake
- **Brokerages:** SORB, CSI, Full Access HD

Emily Cervantes

503-991-8497

Emily.A.Cervantes@state.or.us

- Residential placement liaison
- DRC contact
- HCBS concerns
- Emergency Preparedness
- Complaint program analyst

Rachel Olson

503-269-5602

Rachel.Olson@state.or.us

- PASRR-II Coordinator for DD and APD
- Direct Nursing Service criteria
- Delegated nursing (LTCCN)
- Death reports