# Information Memorandum Transmittal Developmental Disabilities Services



Lilia Teninty	Number: APD-IM-19-027
Authorized signature	<u>Issue date</u> : 5/1/2019
Topic: Developmental Disabilities	Due date:
<b>Subject</b> : Updated Eligibility Determination No	otice Worker Guide
Applies to (check all that apply):	
All DHS employees	☐ County Mental Health Directors
☐ Area Agencies on Aging: {Select type}	☐ Health Services
☐ Aging and People with Disabilities	Office of Developmental
Self Sufficiency Programs	Disabilities Services (ODDS)
	ODDS Children's Intensive In
☐ Support Service Brokerage Directors	Home Services
ODDS Children's Residential Services	Stabilization and Crisis Unit (SACU)
☐ Child Welfare Programs	Other (please specify): Eligibility Specialists

<u>Message</u>: ODDS has renamed and updated the document formerly titled "DD Worker Guide 2016" on the <u>Staff Tools</u> page. The "Eligibility Determination Notice Guide" provides instruction for completing decision notices regarding eligibility on forms prescribed by the Department; the Notice of Determination (<u>SDS5103</u>) is used for eligibility determinations, and Notification of Planned Action (NOPA) (<u>SDS 0947</u>) for denials and terminations of developmental disability services.

As an Eligibility Specialist or CDDP Manager, if the 2016 Worker Guide is saved, please remove and replace with the updated Eligibility Determination Notice Guide.

If you have any questions about this information, contact:

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## **Developmental Disabilities Worker's Guide**

# Office of Developmental Disabilities Services

Topic:	Eligibility Determination Notice Guide		
	Date Issued/Updated:	April 19, 2019	

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#### **Links**

DHS Forms Server (SDS 5103, 0947, 5101) Eligibility Rules

### **Overview**

**Description**: The Eligibility Determination Worker Guide provides instruction for completing decision notices on forms prescribed by the Department; the Notice of Determination (SDS 5103) is used for eligibility determinations, and Notification of Planned Action (NOPA) (SDS 0947) for denials and terminations of developmental disability services.

**Purpose/Rationale:** The Office of Developmental Disabilities Services (ODDS) recommends that you use the language in this guide as a foundation for completing the Notice of Determination (SDS 5103) and the NOPA (SDS 0947). As appropriate, add specific details in the "reason for action" that are relevant to the Oregon Administrative Rule (OAR) you cite in the Notification of Determination or NOPA. Use your professional judgment to add or subtract from the recommended language below to make the Notification of Determination or NOPA simple, clear and specific to the individual's eligibility determination.

**Applicability:** This policy applies to CDDPs; specifically, eligibility specialists and CDDP staff assisting eligibility specialist administrative tasks in determining program eligibility.

#### **Notice timeline**

All decision notices must be sent within 10 business days of a completed application per OAR 411-320-0080(12), and include specific rules based on the individual determination.

### **Notice procedures**

In the table below, the last column includes the full citations of all applicable OARs to be used for the specific eligibility situation. Abbreviated citations are appropriate and acceptable in some cases. If you use shortened citations, you must remember to include the word 'and' or '&' in between each section, subsection, paragraph or subparagraph.

**Example:** OAR '411-320-00080(8)(a)(A); 411-320-0080(8)(a)(B)'. Instead, you could list it as OAR 411-320-0080(8)(a)(A) and (B).

411= is the chapter (8) = is the section (A) = is the paragraph (320 = is the division (a) = is the subsection (ii) = is the subparagraph 0080= is the rule

Remember to include OARs 943-001-0020(3), 410-120-0006 and 411-320-0080(2) on all denials and terminations. OAR 943-001-0020(3) and 410-120-0006 explain shared delegation and responsibilities between the Oregon Health Authority and the Department of Human Services for Medicaid eligibility determinations. OAR 411-320-0080(2) identifies that the CDDP eligibility specialists are acting as a designee of the Department of Human Services.

**Documentation of determination notice:** All determinations must be documented in a progress note, and a copy of all notices kept in the CDDP file.

### **Notice of Determination (form SDS5103)**

Categories	Reason for Eligibility	Reason for Action	<b>Relevant OARs</b> (Definition, description and age category)	
All age categories	When an individual meets the criteria for either Intellectual or Other Developmental Disability	because you have a condition of [list the primary qualifying diagnosis, i.e. ID, Autism, Other DD, Early Childhood Developmental Delay, etc	OAR 943-001-0020(3); 410-120-0006; 411-320- 0080(2)	
Early Childho	od (Under age 7)	Delay, etc	411-320-0080(5) <i>and/or below</i>	
Intellectual D	oisability, with testing and	d under age 5	411-320-0020(21) and 411-320-0080(3)	
Development under age 5	al Disability, physicians'	statement or testing	411-320-0020(11) and 411-320-0080(4)	
ID/DD with to	esting, and age 5 – 7		Do NOT use Early Childhood Eligibility; determine under School-Age unless an exception or variance is approved in writing by the D&E Coordinator	
School Age			411-320-0080(6) <i>and/or below</i>	
Intellectual Disability			411-320-0020(21) and 411-320-0080(3)	

Developmental Disability	411-320-0020(11) and 411-320-0080(4)
Adult	411-320-0080(7) and/or below
Intellectual Disability	Adult rule <i>and</i> 411-320-0020(21) <i>and</i> 411-320-0080(3)
Developmental Disability	Adult rule and 411-320-0020(11) and 411-320-0080(4)
Absence of Data in Developmental Years	411-320-0080(8)

### **Notice of Redetermination (DHS 5101)**

Categories	Reason	Action	<b>Relevant OARs</b> (Definition, description and age category)
All age categories	When an individual requires a redetermination.	Insert individuals name, date on last determination notice, and list records on notice AND any new records on file that may be used for a redetermination	Refer to 411-320-0080(5)(b), or 411-320-0080(6)(f), or 411-420-0080(7)(d) based on age

### **Notice of Planned Action (SDS 0947)**

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All ages	Reason for Eligibility	Reason for Action	Relevant OARs
	No documentation of citizen status	We do not have documentation of your citizen status indicating you are a qualified	411-320-0080(1)(a) and (c); 461-115-0704;
		non-citizen.	411-320-0080(10); And 461-120-0110
Early Childhood	Reason for Eligibility	Reason for Action	Relevant OARs
Under 5	No current information (within 1 year) is available and the person/representative is not collaborating in providing information.	because information within the last year is not available and you or your guardian are not collaborating to provide required information.	411-320-0080(5)(a) and 411-320-0080(1) and (c)(A)
Age 5-7	If testing exists in past 3 years, use school-age rule		

Under 7	No neurological condition originating in and effecting the brain and standardized testing (by master's level assessor and early childhood assessment) does not evidence 2 or more areas of adaptive behavior that are 2 or more standard deviations below the norm.	Because you do not have a diagnosis of a neurological condition, that originates in and directly affects the brain, and you do not have at least 2 areas of significant delay in your adaptive behavior. Specifically, [then briefly identify what was found in the documents]
Age 5-7	For standardized testing administered by a licensed clinical or school psychologist, use School-Age section/rules	

Under 7	Does not have 2 or more areas impaired	Although you have a qualifying condition of [list the primary non-qualifying diagnosis] you do not have 2 or more areas of adaptive behavior that are 2 or more standard deviations below the norm.	
Under 7	Impairment, condition or syndrome is <u>primarily</u> <u>attributed</u> to another disorder, such as mental or emotional disorder, sensory impairment, motor impairment, substance abuse, personality disorder, learning disability, or ADHD.	because your impairment [specify what condition or syndrome is] is primarily attributed to [list the primary non-qualifying diagnosis]	411-320-0080(5)(a)(C)
Under 7	Condition and/or impairment is not expected to last indefinitely	because your condition/impairment of [list impairment or condition] is not expected to last indefinitely	411-320-0080(5)(a)(D)

School-age	School-aged children				
School	IQ scores are	because your IQ scores	411-320-0020(11);		
Aged	<u>over 75</u> . No	are over 75 and you have	411-320-0020(21);		
	condition of any	not been diagnosed with	411-320-0080(3);		
	other disability.	an other qualifying	411-320-0080(4);		
	,	developmental disability.	411-320-0080(6)		
		Specifically, your IQ			
		scores are [identify IQ			
		score(s)] and your			
		condition of [if applicable,			
		list condition] does not			
		meet our definition of an			
		other developmental			
		disability (neurological			
		condition that			
		originates in and directly			
Calanal	NI	affects the brain).	411 220 0020(10):		
School	No current	because information	411-320-0020(10);		
Aged	information	within the last 3 years is	411-320-0080(1);		
	(within 3 years) is available or the	not available and you are	411-320-0080(6);		
		not interested/willing to complete a new	411-320-0080(10)(a) and (c)(A)		
	person refusing to have additional	psychological evaluation			
	testing	[Also list out what type of			
	completed.	information is – IQ			
	compicted	testing, adaptive testing,			
		diagnostic interview].			

Although you have a School School Aged No significant Adult condition of [specify the 411-320-0020(3)(e); Aged / impairment in 411-320-0020(3)(e); specific ID or DD Adult adaptive 411-320-0020(11); 411-320-0020(11); condition ], you do not 411-320-0020(21); behavior; 411-320-0020(21); have significant 411-320-0080(3); 411-320-0080(3); Composite and impairments in your Domain scores 411-320-0080(4) 411-320-0080(4) and adaptive behavior, 411-320-0080(7)(a) 411-320-0080(6)(c) are over 70 and meaning either a there are not at composite score of 70 or least 2 areas (4 below on your [name or less on skill adaptive test1 or 2 or areas for the more Domain areas that ABAS only) that are a score of 70 are more than 2 or below (or for ABAS standard only 2 or more skill areas 2 standard deviations deviations below below the norm). the norm. Specifically, your [Regardless of adaptive behavior scores what IQ are [identify specific score is or the adaptive behavior diagnosis scores]. of an other developmental disability.]

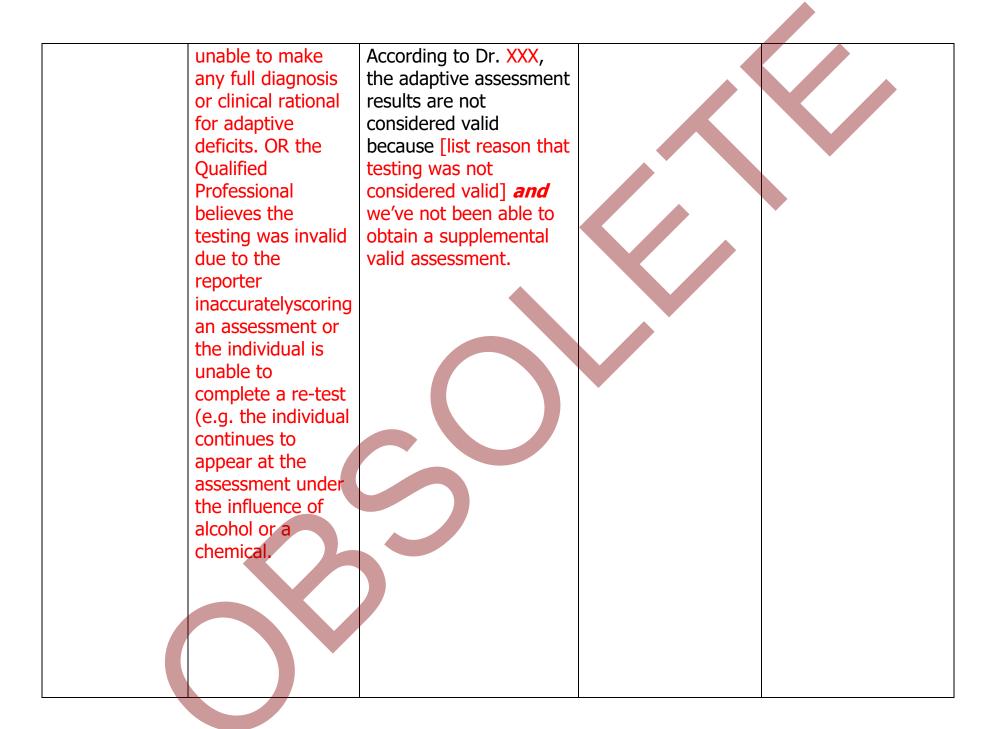
No diagnoses of	You do not have an	Adult: 411-320-	School-Aged: 411-320-
an other	intellectual disability because	0020(11); 411-320-	0020(11); 411-320-
<u>qualifying</u>	your IQ score is above 75	0020(21); 411-320-	0020(21); 411-320-
<u>developmental</u>	and you have not been	0080(3); 411-320-	0080(3); 411-320-
disability and IQ	diagnosed with an other	0080(4); 411-320-	0080(4); 411-320-
	qualifying developmental	0080(7)	0080(6)
	disability.		
Impairments in	because your impairments	Adult	School aged
<u>adaptive</u>	in adaptive behavior have	411-320-0080(3)(b);	411-320-0080(3)(b);
behavior are not	been found to be primarily		411-320-0080(4)(c);
directly	attributed to [list out specific	and	and
related to an	condition that the	411-320-0080(7)	411-320-0080(6)
intellectual	impairments in adaptive		. ,
disability or other	behavior are primarily		
developmental	related to] and not directly		
disability.	related to an intellectual		
•	disability or an other		
	an other qualifying developmental disability and IQ scores are over 75  Impairments in adaptive behavior are not directly related to an intellectual disability or other developmental	an other qualifying developmental disability and IQ scores are over 75  Impairments in adaptive behavior are not directly related to an intellectual disability or other developmental intellectual disability because your intellectual disability disability or other developmental intellectual disability because your intellectual disability disability or other developmental intellectual disability because your intellectual disability disability or other developmental intellectual disability because your intellectual disability disability or other developmental intellectual disability because your intellectual disability. because your impairments in adaptive been found to be primarily attributed to [list out specific condition that the impairments in adaptive behavior are primarily related to] and not directly	an other qualifying developmental disability and IQ scores are over 75  Impairments in adaptive behavior are not directly related to an intellectual disability.  intellectual disability because your IQ score is above 75 and you have not been diagnosed with an other qualifying developmental disability.  Impairments in adaptive behavior are not directly related to an intellectual disability or other developmental disability.  intellectual disability because your IQ score is above 75 and you have not been diagnosed with an other qualifying developmental disability.  Adult 411-320-0080(3)(b); 411-320-0080(3)(b); 411-320-0080(4)(c); and 411-320-0080(7)  and 411-320-0080(7)  and 411-320-0080(7)  and 411-320-0080(7)  and 411-320-0080(7)  and 411-320-0080(7)

School	Condition is based	because your condition	Adult	School Aged
Aged/Adult	on a <u>provisional</u>	of [list ID/DD condition],	411-320-0020(11)	411-320-0020(11)
	diagnosis and	and we are not able to	411-320-0020(21)	411-320-0020(21)
	it is unknown	determine that your	411-320-	411-320-0080(3)
	whether the	condition will last	0080(3)(a)(C)(iii) and	(a)(C)(iii) and (c)
	condition will last	indefinitely.	(c)	411-320-0080(4)(a)
	indefinitely or is		411-320-0080(4)(a)	and (d)
	suspected that		and (d)	411-320-0080(6)
	it will not last		411-320-0080(7)	
	indefinitely			

School Aged /	Training and	Although you have a	<u>Adult</u>	School aged
Adult	supports are <b>NOT</b>	diagnosis of [list specific	411-320-0020(8)	411-320-0020(8)
	similar to an	DD condition], you do	411-320-0020(11)	411-320-0020(11)
	intellectual	not require training or	. ,	411-320-0020(12);
	disability. The	support similar to that	411-320-	411-320-0080(4)(a)(C)
	Composite and all	required by individuals	0080(4)(a)(C) and (b)	and (b);
	domain area	with an intellectual	411-320-0080(7)	411-320-0080(6);
	scores are over	disability. Specifically,		
	70. <b>DD</b>	this means that on the		
	determinations	[list adaptive		
	only; Does NOT	assessment] assessment		
	apply to	of adaptive behavior,		
Intellectual		you do not have a		
	Disability.	composite score or a		
		domain area score that		
		is a 70 or below. [If		
		they do not meet the		

School Aged/Adult	Current IQ score of 75 or less, but no reasonable history of ID <b>and</b> significant impairment prior to 18	definition for "significant impairments in adaptive behavior" then you should include language and OAR 411-320-0020(3)(e) as well.]because you do not have a history of an intellectual disability (IQ scores 75 or under) and previous to the current IQ score, your IQ scores were [list dates of tests and FSIQs]. In addition, you do not have a diagnosis of any other developmental disability.	Adult 411-320-0020(11) 411-320-0020(21) 411-320-0080(3) 411-320-0080(4) 411-320-0080(7)	School aged 411-320-0020(11) 411-320-0020(21) 411-320-0080(3) 411-320-0080(4) 411-320-0080(6)
	OR	ORbecause there is no		
	Current diagnosis	history supporting your		
	of an	diagnosis of [list their		
	other	other developmental		
	developmental	disability diagnosis].		
	disability but no	Specifically, previous		
	history	reports from [list reports		
	of having this	from other qualified		

	diagnosis <b>and</b> significant impairment prior to age 22 and evidence that the condition or impairment has not lasted, or is not expected to last indefinitely. No intellectual disability.	professionals] did not support this diagnosis. In addition, you do meet our criteria for an intellectual disability (IQ scores 75 or under).		
School Aged / Adult	IQ and/or adaptive testing is not considered valid or is inconclusive.  [This means that you have made every effort to get valid and conclusive testing or information, including retesting when appropriate, but the doctor is	because we are not able to determine if you meet our criteria for intellectual disability. According to Dr. XXX, the IQ testing cannot be considered valid because [list reason that testing was not considered valid]. Further, you have not been diagnosed with any other developmental disability. OR	Adult 411-320-0020(3) 411-320-0020(11) 411-320-0080(3) 411-320-0080(4) 411-320-0080(7)	School aged 411-320-0020(3) 411-320-0020(11) 411-320-0080(3) 411-320-0080(4) 411-320-0080(6)



Adult 411-320-0020(11) No documentation ...because we are not (or only current able to document that 411-320-0020(21) 411-320-0080(3) information and no you have a history of an 411-320-0080(4) history) of an intellectual disability or 411-320-0080(7) intellectual an other developmental 411-320-0080(8) disability or an disability prior to the other age of 18 or 22, developmental respectively. [Identify disability prior to the reason that you the age of 18 or cannot support any 22 respectively other developmental and if current disability prior to age 22 or the evidence you are documentation relying on to make this exists, clinical opinion due to statement]. mental/emotional health, head injury, substance use, is unable to provide clinical impression the ID/DD and impairment existed during developmental years and is directly related to the ID/DD. [after following OAR

411-320-0080(8) of what to do in the absence of data in developmental years]. Adult ...because Under 22 No current information [select 411-320-0020(10) information is 411-320-0080(3) available or the applicable 411-320-0080(4) statement: within person is refusing to have 411-320-0080(7)(b) the last 3 years additional testing and/OR after the completed. age of 17] is not available and you are not interested/willing to complete a new psychological evaluation. OR OR OR Adult testing is ...because there is 411-320-0020(10) required but there is no adult testing 411-320-0080(3) no adult testing available and you 411-320-0080(4) available and the are not interested 411-320-0080(7)(a) and (b) person is refusing to /willing to complete a new complete a new psychological psychological

evaluation.

evaluation.

Adult	Has a documented	because,	IDD / DD Diagnosis
	intellectual disability	although you have	411-320-0020(3)
	or an other	[list ID/DD	411-320-0020(11)
	developmental	diagnosis] we are	411-320-0020(21)
	disability, but	unable to	411-320-0080(3)
	condition(s) and	document that you	411-320-0080(4)
	adaptive	had significant	411-320-0080(7)
	delays did not exist	impairments in	411-320-0080(8)
	prior to the age of	your adaptive	
	18/22. [This would	behavior prior to	
	mean	the age of 18/22,	
	that you have	because	
	evidence	[discuss the	, in the second
	that they did not	evidence that you	
	have	are basing your	
	adaptive behavior	determination on].	· ·
	impairments prior to	In addition, you do	
	18/22- part of the	not	
	definition of ID/ID	have an	
	and DD include	intellectual	
	having	disability.	
	adaptive deficits.		
			TD (DD
Adult	Person has a <u>history</u>	because we are	ID/DD
	<u>of</u>	unable to	411-320-0020(3)
	severe head trauma,	determine if you	411-320-0020(11)
	significant mental or	had a condition of	411-320-0020(21)
	emotional disorder	intellectual	411-320-0080(3)
	and/or	disability (IQ	411-320-0080(4)

scores 75 and 411-320-0080(7) evidence of 411-320-0080(8) substance below), an other abuse post age developmental 18/22 and disability, and/or unable to determine significant impairment in there were adaptive adaptive behavior, deficits or a prior to 18 or 22 condition of respectfully. intellectual disability [explain the reason that you are or other developmental unable to disability prior to make the determination that 18/22. [after following 411the ID/DD 320manifested prior to 18/22]. 0080(8) regarding what to do when there is significant mental or emotional disorder, substance abuse or head trauma]

### **Frequently asked questions**

**Q:** If a person voluntarily leaves services, do we need to issue a NoPA? **A:** Yes, you will choose "Voluntarily Terminated" from the drop-down list in the section titled *Planned Action – Your Services are going to be...* 

Q: If a person moves out of state, do we need to issue a NoPA?

**A:** If the person plans to return to Oregon within 12 months, contact ODDS for direction. If the person plans to be out of Oregon for more than 12 months, and is requesting a suspension of services, choose "Voluntarily Suspended" from the drop-down list in the section titled *Planned Action – Your Services are going to be...* 

**Q:** What happens if a person has not contacted the CDDP for over a year and we can't reach him?

A: Send a NoPA to the last known mailing address

**Q:** Do I have to send a NoPA if I do not have documentation of an applicant's qualified citizen-status?

**A:** Under 411-320-0080(1)(a)(C) a person must provide documentation of U.S. citizen or alien status as described in 461-115-0704 to apply for developmental disability services. If the criteria in subsection (a) of the application rule are not met, a NoPA must be sent [411-320-0080(1)(a) and (c), and 411-320-0080(10)].

### **Definitions – OAR 411-320-0020**

The following are frequently used definitions:

- 411-320-0020(10) "Current Documentation"
- 411-320-0020(11) "Developmental Disability"
- 411-320-0020(21) "Intellectual Disability (ID)"
- 411-320-0020(3)(e) "Significant impairment"

### References

Notice of Planned Action Instructions (<u>SDS 0947A</u>)

OAR 411-320: Community Developmental Disabilities Rule

### Relevant Oregon Administrative Rules

### **Application & Eligibility**

OAR 411-320-0020. Definitions related to eligibility

OAR 461-120-0010. DHS residency rule

OAR 411-320-0080. Application & Eligibility

### **CDDP** responsibilities

OAR 411-320-0080(10). CDDP eligibility determination.

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