

# Information Memorandum Transmittal Developmental Disabilities Services



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**Number: APD-IM-20-028**

**Issue date: 3/20/2020**

**Topic:** Developmental Disabilities

**Due date: 4/1/2020**

**Subject:** COVID-19 Impact to eXPRS

**Applies to (check all that apply):**

- |  |  |
|--|--|
| <input type="checkbox"/> All DHS employees                               | <input type="checkbox"/> County Mental Health Directors                                  |
| <input type="checkbox"/> Area Agencies on Aging: {Select type}           | <input type="checkbox"/> Health Services   |
| <input type="checkbox"/> Aging and People with Disabilities              | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs                       | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services           |
| <input checked="" type="checkbox"/> County DD program managers           | <input type="checkbox"/> Stabilization and Crisis Unit (SACU)                            |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors  | <input type="checkbox"/> Other ( <i>please specify</i> ):                                |
| <input checked="" type="checkbox"/> ODDS Children's Residential Services |  |
| <input type="checkbox"/> Child Welfare Programs                          |  |

**Message:**

The coronavirus situation is rapidly evolving and impacting all areas of business operations. A COVID-19 mitigation strategy is now in place which is putting a restriction on non-critical deployments for statewide information systems. Many systems have been experiencing an increase in network traffic which may cause slowness and loss of connectivity.

To help in maintaining the stability of systems, the scheduled release of enhancements to the eXPRS Payment and Reporting System scheduled for March of 2020 will be delayed, including the release of the Agency Electronic Visit Verification solution for Direct Support Professionals.

Agencies who reported their intent to utilize the eXPRS solution for EVV were granted variances to allow ODDS time to implement DSP access to EVV mobile eXPRS. With these new developments, those agencies will be granted continued variances by ODDS through late spring.

For those agencies who are currently using their own EVV solution and uploading their billing entries into eXPRS, this delay will not affect your current process. Please

continue to utilize the SD Import process for EVV captured Service Delivered entries.

Transmittals [APD-AR-19-050](#) and [APD-PT-20-021](#) have been updated to reflect these changes. Please refer to those documents for guidance on EVV requirements.

Also, as a reminder:

- Agencies that have requested to use eXPRS EVV, please submit User Enrollment Forms for Direct Support Professionals to [info.eXPRS@dhsoha.state.or.us](mailto:info.eXPRS@dhsoha.state.or.us).
- For those DSPs who will be using eXPRS EVV, they will receive their eXPRS login information before the EVV process goes live

*If you have any questions about this information, contact:*

Contact(s): ODDS.EVV@dhsoha.state.or.us	
Phone:	Fax:
Email:	

