

Information Memorandum Transmittal Developmental Disabilities Services



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Issue date: 9/29/2020

Topic: Developmental Disabilities

Due date: 10/01/2020

Subject: Changes Related to OregONEligibility online application portal

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging: {Select type} | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input checked="" type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message: The rollout of the new Integrated Eligibility system for Medicaid and other services, OregONEligibility (ONE) will have significant impacts on ODDS' processes, beyond even accessing Medicaid eligibility. ODDS staff have been working with the APD Central Coordination Unit (CCU) team to problem solve how to address these changes. The timeframe for rolling out implementation is January 2021. This will require adapting processes on a very short timeframe. The purpose of this IM is to provide a broad overview of the changes that will take place.

Additional information about these changes will be reviewed on Wednesday, September 30th at the ODDS CDDP - Brokerage Program Managers Meeting, and in coming weeks.

ODDS-CDDP/Brokerage Program Manager Meeting

Wednesday, September 30th OregONEligibility updates:

<https://www.zoomgov.com/j/1608813762?pwd=OEx3MIJSVkf3VTUvdVRHMm9tV1lxUT09>

Meeting ID: 160 881 3762; Passcode: 350578

For One tap mobile: +16692545252,,1608813762#,,,,,0#,,350578# US (San Jose) or +16468287666,,1608813762#,,,,,0#,,350578# US (New York)

Dial by your location: +1 669 254 5252 US (San Jose) or +1 646 828 7666 US (New York)

Meeting ID: 160 881 3762; **Passcode:** 350578

Overview

The new ONEONE system determines individual's eligibility for multiple services and programs (e.g., Medicaid, food or cash assistance from Self Sufficiency, etc.). Applications can be completed in several ways ([APD-PT 20-081](#)) for initial applications and for a redetermination of eligibility. The ONE system assesses all Medicaid eligibility categories, including MAGI (which includes CHIP).

If an individual is not eligible for other Medicaid medical packages, when the Long-Term Care Services disability question is marked "yes", ONE will generate a referral action to the Presumptive Medicaid Disability Determination Team (PMDDT). It will be critical for applicants to mark "yes" to trigger this ONE action if they are not eligible for MAGI/CHIP.

Example:

ONE Long-Term Care Services question:

"Does the individual want to request Medicaid Long Term Care services? (NOTE – This will send a referral for service eligibility screening)

ONE Disability screening questions:

"Is anyone Blind/Disabled"

An advantage of the new ONE system is that more children will be identified as MAGI or CHIP eligible, and not need to go through the PMDDT process, and may not need monthly contacts, through a consolidated application process. Community Developmental Disability Programs (CDDP) will need to provide information related to disability related documents for a determination by PMDDT only when the child does not qualify for MAGI or CHIP. Submission of documents to PMDDT will happen by email for cases in ONE; additional details will be communicated in the near future.

Assisting with Medicaid Applications

Case Management Entities (CME) currently assist individuals with applying for Medicaid. In the case of children, CDDPs have submitted applications for Medicaid and PMDDT directly to the Children's Medical Eligibility Unit (CMEU). This process will no longer occur with the IE/ONE system. CME's will need to decide which role they will have in supporting the application process. Options include:

- OHP Ambassador (referrals to an OHA Community Partner); or
- Community Partner OHP/Medicaid Assister (Community Partnership Light); or
- Certified Healthcare Assister/Navigator (Community Partnership Full).

More information will be forthcoming regarding these options.

Other Systems Changes

Some changes that are happening now are independent of the ONE rollout but are occurring simultaneously. Planning for these changes is being incorporated with transition planning. These include:

Children entering out-of-home placement:

- Will no longer be able to bypass the formal PMDDT process.
- The 620 CH form will no longer be accepted.
- Will require an application for Medicaid through ONE
- The PMDDT process will be followed only when not eligible for any other Medicaid medical package.

CHIP Children clarification from OHA:

- Are eligible for K Plan services
- Are not eligible for waiver services.
- MMIS is not yet set up to account for this.
- ODHS and OHA are working on a system resolution.
- There is an interim process that may affect some children in services.

Interim Processes

During this transition time there will be some changes in processes.

Annual Medicaid eligibility redetermination process for children in DD services.

- The 539C form is no longer accepted.
- CMEU staff will call families to collect only the necessary information for establishing continued eligibility during this transition.
- A transmittal will be forthcoming providing more details, including follow up actions when families cannot be reached by phone for redetermination interviews.

Children in ONE. While children in DD services are not required to have a case in the ONE system until January 2021, some children are gradually transitioning into the ONE system, and this may cause some confusion.

- Redeterminations for children do not need a new full application at this time
- During this transition time some problem-solving may need to occur around specific cases; these should be emailed to CCU at:
APD.CentralCoordinationUnit@dhsosha.state.or.us

Other Related Processes

CDDP-PMDDT processes and Child Welfare processes: ODDS is working with stakeholders to clarify other changes in processes related to implementation of ONE. Some of these processes include coordination between CDDPs and PMDDT, and coordination with Child Welfare regarding coordination of Medicaid coverage. Additional communications will be issued in the future.

Long-Term Care Services/Disability Referrals: The IE/ONE system also identifies individuals who are applying for Medicaid who may experience disability and have a service need. For adults, the local APD office will receive referrals from ONE and contact individuals to see if they may be eligible for long term care services and refer them to the local APD or CDDP office to apply for services. For children, the referrals are currently referred to ODDS staff, who identifies the local office and forwards the contact information, similarly to how Oregon Health Authority OHP referrals were processed from Branch 5503. ODDS and APD will continue to work on refining this process. Communications will be provided at a future date.

Turning 18 Transition: For children who are approaching adulthood, multiple programs and services will guide specific actions that may be necessary for continuity of services. A child on MAGI, OSIPM, or who receives SSI or is in a Foster-Care or Residential setting may have different processes for adult transition to Medicaid. ODDS, Child Welfare and APD are working on future state process guidance and will relay communications as they become available.

If you have any questions about this information, contact:

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