

who is not also a paid provider for the individual. An individual is not required to appoint a designated representative.

Reciprocal: The individual, legal representative, or designated representative and personal agent or service coordinator both give and receive information from each other through direct communication and/or observations.

Examples: 1. PA or Service Coordinator has a phone conversation with the individual or their legal or designated representative. 2. PA or Service Coordinator has an email conversation with the individual or their legal or designated representative where there is a response from both parties. 3. Face-to-face meeting with the individual or their legal or designated representative. 4. Series of voicemails left by both parties that gathers the information necessary for the Case Management Contact. 5. Video chat (skype/jettime) with the individual and the PA or Service Coordinator.

Risk Management Plan: A required component of an ISP that addresses, at a minimum, the following areas related to the health and safety of an individual: power outages/natural disasters; physical functioning; mental/emotional functioning; cognitive functioning; behavioral issues; income/financial issues; safety/cleanliness of residence; whether the service plan meets the needs of the individual; the adequacy and availability of natural supports; and access to services

Reference(s):

- OAR 411-020
- OAR 411-020
- OAR 411-318
- All CDS HCB Waivers (CIIS, Support Services, Comprehensive)
- Waiver Plan
- Waiver Service Requirements Technical Guide

Contact(s)

Diagnosis and Evaluation Coordinator

In-Home Support Specialist