Policy Transmittal
Developmental Disabilities Services

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Number: APD-PT-20-021
Issue date: 3/20/2020

Topic: Developmental Disabilities

Due date: 4/1/2020

Transmitting (check the box that best applies):
- [ ] New policy
- [ ] Policy change
- [ ] Policy clarification
- [ ] Executive letter
- [ ] Administrative Rule
- [ ] Manual update
- [ ] Other:

Applies to (check all that apply):
- [ ] All DHS employees
- [ ] County Mental Health Directors
- [ ] Area Agencies on Aging: {Select type}
- [ ] Health Services
- [ ] Aging and People with Disabilities
- [ ] Office of Developmental Disabilities Services (ODDS)
- [ ] Self Sufficiency Programs
- [ ] ODDS Children’s Intensive In Home Services
- [ ] County DD program managers
- [ ] ODDS Children’s Residential Services
- [ ] Support Service Brokerage Directors
- [ ] Stabilization and Crisis Unit (SACU)
- [ ] Child Welfare Programs
- [ ] Other (please specify): IDD Agency Providers

Policy/rule title: EVV exceptions for Agency DSPs
Policy/rule number(s): OAR 411-450-0080(16)
Release number:
Effective date: 04/01/2020
Expiration date:
References:
Web address:

Discussion/interpretation:

As of January 1, 2020, all DSPs must be using the agency’s chosen Electronic Visit Verification (EVV) system. The EVV system may be eXPRS Mobile-EVV or another EVV system identified by the Agency provider. Agency providers who choose to use the eXPRS Mobile-EVV system were given a variance to rule compliance until April 1, 2020. With the COVID-19 developments in Oregon, these variances will continue until ODDS is able to deploy the new system enhancements.

All Community Living Service provider agencies providing Relief Care and/or Attendant
Care are required to use an EVV system. If an Agency provider supports an individual who chooses to have support in an area that does not have WiFi or data for internet connection or there is a documented safety concern for the individual or the DSP, the Agency provider may approve an exception to using EVV while relying on the Worker Guide to determine if an exception is appropriate.

Implementation/transition instructions:
The Agency EVV Exceptions Worker Guide is available for use on the Developmental Disabilities Providers and Partners website pages.

This worker guide provides guidance and requirements for Community Living Service agency providers when needing to consider a Direct Support Professional (DSP) exception using Electronic Visit Verification (EVV).

Local/branch action required: monitoring of DSP exceptions is not required by Case Management Entities

Central office action required: ODDS will complete quality assurance reviews

Field/stakeholder review: □ Yes ☒ No
If yes, reviewed by:

Filing instructions:

Communication/training:

If you have any questions about this policy, contact:

<table>
<thead>
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<th>Contact(s): Stephanie Roncal</th>
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