

# 2021 SC/PA Summer Learning Series Program

Thursday, August 5

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**10:00-11:30am Welcome and Kickoff** **Lilia Teninty**

Join ODDS Director Lilia Teninty to reflect on the challenges and lessons learned during the COVID-19 pandemic, look ahead to what's coming in the short- and long-term future for DD services, and celebrate the outstanding work of case management entities in 2020 and 2021. [Register here.](#)

**1:00-2:30pm ODDS Policy Topics: Ancillary Services** **Kirsten Collins**

Come learn all about authorizing Assistive Technology, Assistive Devices, and Professional Behavior Services. [Register here.](#)

Thursday, August 12

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**10:00-11:30am Complaints 101** **Emily Terry**

Complaints - never anyone's favorite topic! This training will walk you through how to have difficult conversations around complaints, different types of complaints (formal or informal), how to process complaints and appropriate follow up after receiving complaints (even ones that have nothing to do with DD services). You will leave with a better understanding of how to support individuals, families, and providers with going through the complaints process. [Register here.](#)

**1:00-2:30pm ODDS Employment Services 101** **Nate Deeks & Melanie Hartwig**

Learn about Employment Services, from Benefits Counseling and Employment Path to Job Coaching. [Register here.](#)

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Thursday, August 19

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**10:00-11:30am ISP: Desired Outcomes People Care About**

Desired Outcomes are the engine of planning, providing the vision of how life is going to be different or better because we planned together. This training is all about how to develop more meaningful Desired Outcomes with someone. We'll focus on concepts such as trajectory and understanding a person's perspective on their own "good life", dispel common misconceptions and pitfalls when it comes to writing desired outcomes, and development strategies to set us up for success. [Register here.](#)

**The Arc Oregon OTAC Team**

**Dion Jordan**

**1:00-2:30pm Cultivating Brave Spaces (Service Equity)**

Dion Jordan from the Office of Equity and Multicultural Services (OEMS) will share tips, tools and practices to inclusively lead with race and create brave spaces. Learn about the differences between brave space and safe space to talk about intersecting identities with colleagues, partners and others in the workplace. [Register here.](#)

Thursday, August 26

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**10:00-11:30am ISP: Words Paint a Picture**

We often "meet people on paper" before we get to know them in real life, and that first impression is often not accurate or empowering to the person. Documentation is a required part of our work, and it can serve to empower people or cast

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limiting labels. Join us to learn about person-centered language and explore using person-centered approaches to capture information in a way that is empowering, accurate, and works to promote the person's ownership of their planning even when the information needing to be documented is challenging. [Register here](#).

**1:00-2:30pm Children's DD Services 101**

**ODDS Kids Team**

Want to learn more about the options available to Oregon's children who experience I/DD and how to access those services? Join us for a roundtable discussion with members of the Children's Services Team. Representatives from in-home, host homes, foster homes, CIIS and residential services will be available to answer your questions. [Register here](#).

Thursday, September 2

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**10:00-11:30am How to Support Families in the IEP Process**

**FACT Oregon**

Participants will receive an introduction to the Individuals with Disabilities Education Act (IDEA), learn important definitions, and the development of the Individual Education Program (IEP) with emphasis on the best practices in how to support families and individuals in their education advocacy. [Register here](#).

**1:00-2:30pm Child & Adolescent Behavioral Health 101**

**Jessica Stout**

Although estimations vary widely, it is believed that anywhere from 30-70% of individuals with an Intellectual/Developmental Disability also have a co-occurring mental health disorder. This

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presentation will provide an overview of the child and adolescent behavioral health system including available services, eligibility requirements, and access/referral information. [Register here](#).

Thursday, September 9 (note concurrent morning sessions)

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| <b>10:00-11:30am</b> | <b>ISP: Supporting Someone's Choices</b><br>People have a right to make choices in planning, a right which is acknowledged in writing at the end of every ISP. Offering choices (beyond "checking the box") is an essential skill for Service Coordinators and Personal Agents, though how this conversation happens can vary greatly. This training looks at why choice is so important when planning with someone, ways for Services Coordinators and Personal Agents to better support a person's right to make choices, and ideas for sharing information with someone about their options. <a href="#">Register here</a> . | <b>The Arc Oregon OTAC Team</b>            |
| <b>10:00-11:30am</b> | <b>Introduction to Charting the LifeCourse Framework</b><br>Charting the LifeCourse is a set of ideas and related tools that can help us focus on people - on possibilities - especially when systems, rules and regulations are asking us to focus on them instead. When we are starting to feel constrained by external pressures, this framework can help us regain a sense of direction. This session will offer an overview of the core ideas within Charting the LifeCourse and share examples of how related tools may be helpful in your work and in your life. <a href="#">Register here</a> .                         | <b>Beth Kessler &amp; Caitlin Shockley</b> |

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**1:00-2:30pm Employment Collaboration with VR/DD Crosswalk**  
Learn about the intersection of Vocational Rehabilitation and ODDS Employment Services. [Register here.](#)

**Brad Collins, Micah Sischo, & Pennie Hartley**

Thursday, September 16 (note concurrent morning sessions)

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**10:00-11:30am ISP: Trauma-Informed Backup Planning**  
Backup Planning can be a hard conversation to have with people and their families. We often ask others to think about “worse case scenarios” or consider what could go wrong, which can be a potentially traumatizing or retraumatizing experience for people. However, this type of planning is essential as it helps people and families be better prepared and build more effective supports for times of crisis. So how can we approach these conversations while minimizing harm? [Register here.](#)

**The Arc Oregon OTAC Team**

**10:00-11:30am ODDS Policy: Case Management**  
Get familiar with the Case Management rule, case management functions, documentation requirements, and what’s different during the time of COVID-19. [Register here.](#)

**Mike Parr & Caitlin Shockley**

**1:00-2:30pm ODDS Job Coaching: The role of SC/PA**  
Learn about the SC/PA’s role in when it comes to helping identify a Job Coach, Employment Stabilization, and Capacity Building. [Register here.](#)

**Theresa Knowles, Angie Temple, & Erica Drake**

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Thursday, September 23

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**10:00-11:30am Embracing Change** **Kirsten Collins**

In an ever-changing, complicated world you need to learn to pivot with grace in authentic ways that fuel your fire and feed your soul. This session will inspire, teach, and move your personal growth goal post. Come prepared with a warm cup of your favorite morning beverage, a box of tissues and a journal.

[Register here.](#)

**1:00-2:30pm Partnering with Oregon Tribes** **Adam Becenti**

Join Tribal Affairs Director Adam Becenti and learn to effectively work with Tribal families and Nations. [Register here.](#)

Thursday, September 30

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**10:00-11:30am Service Equity & DD Services** **Melissa Elliott & Caitlin Shockley**

Join us for a conversation about progress with service equity as it relates to all levels of DD services and the DD workforce. Learn about initiatives occurring across the service system, including ODDS, as well as the supports available to case managers and others. [Register here.](#)

**1:00-2:30pm Partnering with Oregon Tribes (Repeat of 9/23 session)** **Adam Becenti**

Join Tribal Affairs Director Adam Becenti and learn to effectively work with Tribal families and Nations. [Register here.](#)