



Oregon

Kate Brown, Governor

Department of Human Services
Office of Developmental Disabilities Services
500 Summer St. NE E-09
Salem, OR 97301-1073
Phone: 503-945-5600
TTY: 503-945-6214

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Hello,

This message is for Personal Support Workers (PSWs) working in Malheur County. This includes PSWs who work for individuals receiving services from Lifeways and Eastern Oregon Support Services Brokerage (EOSSB).

As you know, Oregon is implementing Electronic Visit Verification (EVV) as required in the Cures Act, a federal law that passed in 2016. PSWs in Oregon are expected to use EVV starting July 16, 2019.

EVV works on smart phones and tablets that can access the eXPRS website. eXPRS has been changed to recognize when its being used on phones and tablets. Using eXPRS on a smartphone or tablet is called the eXPRS Mobile-EVV. EVV will not track the location of the PSW or the person receiving services during the shift.

Currently, EVV only recognizes the Pacific time zone. Due to this, PSWs working in the Malheur County area will be automatically granted an exception to using EVV until eXPRS is updated to read different time zones. If you received this letter, it means you have been granted an exception until further notice.

The Office of Developmental Disabilities Services (ODDS) expects that eXPRS will be able to read additional time zones in the fall of 2019. When eXPRS Mobile-EVV is updated to read other time zones, PSWs in the Malheur County area will be expected to start their shift and end their shift using the eXPRS Mobile-EVV. Additional communication will be sent at the time eXPRS can read additional time zones.

Frequently Asked Questions documents, information from orientations, and all the previous communications regarding EVV are available online at:

<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

"Assisting People to Become Independent, Healthy and Safe"

Please “like” the eXPRS Facebook page for updates and useful tips:
<https://www.facebook.com/EXPRSpaymentsystem/>

Para ver esta información en español, visite
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Если вы желаете ознакомиться с этим уведомлением на русском языке, посетите веб-сайт
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

如果您需要这些信息的简体中文版，请登录网站：
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>

Nếu quý vị cần có thông điệp này bằng tiếng Việt, lui lòng truy cập:
<https://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>