OREGON EMERGENCY RENTAL ASSISTANCE PROGRAM
TIPS FOR A SUCCESSFUL APPLICATION

OREGON
Emergency Rental
Assistance Program

To help minimize any delays, we've outlined a few steps you can take to be prepared to submit your application.

Get familiar with the application

Be sure to review the Oregon Housing webinar, webinar slides, and FAQ to learn more about the program and how to apply.

Ensure the application requirements are complete

There are several important things to do when applying for the Oregon Emergency Rental Assistance Program (OERAP):
- Sign your application
- Provide complete documentation as required in the application
- Verify your identity by providing an acceptable form of ID (see Tenant Checklist for a complete list of acceptable IDs)
- Verify your residence (see Tenant Checklist for a complete list of acceptable verification documents)
- Provide copies and proof of all income

Be sure to upload any extra documentation to explain your situation as needed.

Avoid information going to your email's spam filter

Important updates will be sent from the portal to the email address provided from the applicant. As such:
- Verify that you entered the right email in your application
- Make sure to check your email and spam folder regularly for any application updates that need your attention
- Add the sender to your contacts
- If you receive an email, please login to the application portal and respond ASAP

If anything changes with the information or documentation you submitted, connect with the local organization serving your community.

Only trust information from reputable partners to avoid misinformation and scams

To ensure the information you receive is accurate and complete, double check that the organization is a reputable governmental, tribal or nonprofit partner. Read more about how to avoid scammers here. The best way to stay informed is to log into OERAP application portal and check your application status and read the information on the OHCS OERAP webpage.

Information about wait times

It is not uncommon for rent assistance programs to receive a lot of applications. There are also additional fraud prevention and compliance measures that need to be met. Verifying documentation takes time, especially if there are inconsistencies or outstanding documents that are necessary for a complete application. As outlined by guidance from US treasury, the most vulnerable households will be prioritized first. Please see OERAP prioritization information.

System support

To provide the best service possible, the vendor periodically conducts system maintenance to ensure the application portal is streamlined and working efficiently. System maintenance may cause periodic delays. We apologize for the inconvenience.

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VISIT, CLICK, AND APPLY TODAY!